



Synopsis

Home

A VitalHub Company

THE PRE-OPERATIVE QUESTIONNAIRE COMPLETED OUTSIDE THE HOSPITAL

AT A GLANCE

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Our elective surgery patients can now complete their health history questionnaire from the comfort of their own home, in their own time, then submit the answers in real-time to our clinical teams.

The majority of pre-op assessments are now requested within just two weeks of surgery, and Synopsis Home is proving vital in supporting us safely complete the assessments within this timeframe. The ability to digitally triage patients has also eliminated the need for some patients to attend hospital for their pre-op assessment.

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Senior Sister Pre-Operative Assessment Countywide, WRH Theatre Admission Unit
Worcestershire Acute Hospitals NHS Trust



Synopsis Home at a glance



What is Synopsis Home?

Synopsis Home is a web application which enables patients to complete their pre-operative health questionnaire remotely - outside of the hospital. Patients can complete the questionnaire in the comfort of their home, office, on the train or even while on holiday at a time that is convenient for them. Once the questionnaire is completed, it is then shared directly with the hospital's system, allowing the care team to triage their patients efficiently.

Synopsis Home supports a reduction of unnecessary hospital visits and increases theatre utilisation by:

- Enabling patients to complete the pre-op questionnaire outside of the hospital.
- Enabling patients to complete the questionnaire immediately, rather than waiting for an appointment to re-attend hospital.
- Releasing time within pre-assessment appointments to optimise high-risk patients, supporting a reduction of cancellation rates and post surgery re-admissions.



What features are included?

- Synopsis Home integrates seamlessly with Synopsis iQ inside the hospital.
- Patients self-register and are in control of sharing their data.
- Compatibility across a range of platforms and mobile devices.
- The health questionnaire is made available to patients as soon as they have finished their consultation.
- Patients can submit their health questionnaire in their own time, even outside of 9-5 working hours.
- Patients are informed when the hospital has downloaded their health questionnaire.
- Integration into the hospital's digital pre-assessment software, linking into the Electronic Patient Record summary.
- Hospitals can customise the URL to be launched from their own websites.
- Supports future practice of Fast-Track low risk patients and procedures through to surgery.



Key benefits

- Allows patients to complete their pre-op questionnaire outside of the hospital.
- Reduces volume of unnecessary hospital visits.
- Improves theatre utilisation.
- The questionnaire takes just 8 minutes on average.
- Risk assessment levels supported by ASA risk score.
- Cardiac risk and lung risk levels are provided.
- Low-risk patients can be assessed without the need to visit hospital.
- Clinics can be booked with knowledge of the patient pathway and adapt times, staff and clinics appropriately.
- Allows patients to complete assessment immediately rather than waiting to re-attend hospital.
- Reduces risk of surgery cancellations - including on-the-day cancellations.
- Increases patient throughput.
- Reduces post-surgery re-admissions.
- Triage patients faster and more effectively.
- Patients are triaged outside the confines of set appointments.
- Improves hospital outcomes post-surgery.



Results Since Synopsis Home was launched at Worcestershire Acute Hospitals NHS Trust



64% of pre-op patients use Synopsis Home to complete their pre-assessment questionnaire outside of the hospital



18% of patients submit answers remotely before work (pre 9am), 31% submit answers during their lunch break (12 – 2pm)



£1,877 was saved (travel costs etc.) by the patient group exclusively using Synopsis Home between May 2020 and August 2020



199 hours saved by the patient group exclusively using Synopsis Home between May 2020 and August 2020

