

Maximize documentation quality with minimal effort

Capture the quality of care you provide with evidence-based guidance delivered in a streamlined workflow.

Nuance Inpatient Guidance for Dragon Medical Advisor combines decades of expertise in clinical documentation, EHR integrations, and clinical data to deliver actionable in-workflow documentation guidance for clinicians. Our proven AI scans and synthesizes information across patient records for evidence of undocumented diagnoses, unexplained clinical findings, and opportunities for increased specificity. Clinical intelligence integrated directly into the workflow supports clinicians with timely, impactful guidance so that they can efficiently capture the complexity of the patient's story.

With the *right guidance* delivered at the *right time,* healthcare organizations can:

- Represent the quality of care delivered. Ensure documentation is accurate and fully specified to reflect the complexity of the patient's condition and the care delivered. Better documentation enhances quality metrics to appropriately reflect organization and clinician performance.
- Streamline the documentation workflow. In-workflow intelligence delivered at the point of care optimizes efficiency by allowing clinicians to quickly find the source of evidence without leaving the patient chart. Datadriven advice alerts clinicians only to the most impactful and commonly queried diagnoses, mitigating alert fatigue.
- Drive appropriate reimbursement. Drive appropriate reimbursement faster with accurate, fully specified documentation. Meanwhile, reduce denials due to missing clinical information.

Strategic with the advice we give.

By integrating intelligence that is strategically focused on the diagnoses that have the most quality and financial impact, Nuance Inpatient Guidance for Dragon Medical Advisor proactively addresses common queries while mitigating alert fatigue. Organizations can filter advice by facility, specialty, or user to maximize customizability.



88%

of providers prefer advice in workflow

9_{out of} 10

clients say it delivers appropriate and accurate guidance

84%

of users agree that it improves documentation quality and efficiency



Experts in clinical documentation.

Our best-in-class team of clinical documentation experts is dedicated to continuously updating and enriching clinical content as information and standards change, so that clinicians can focus on what they were meant to do—care for patients.

Designed for ease of use.

Available through Dragon Medical One, clinicians can get up and running quickly and easily—without the need for time-consuming trainings. We use pre-existing and standardized interfaces to allow for a quick and seamless implementation process, mitigating workflow disruptions.

Measure the impact.

Inpatient Guidance analytics examine comprehensive patient encounter and billing data across your organization, offering an accurate framework to isolate, measure, and manage the impact and value of your investment.

Proven outcomes

By supporting the accurate capture of key diagnoses, customers see positive outcomes in both quality scores and revenue capture. With a focus on change management and physician adoption, Nuance Inpatient Guidance for Dragon Medical Advisor clients have achieved the following outcomes:

Category	3 years pre-implementation	1 year post-implementation
MCC Capture	Equal to national average	9% better than average
Volume-adjusted CMI	Equal to national average	20% better than average
O/E Mortality	29% below average	45% better than average

Based on Nuance Inpatient Guidance client data

LEARN MORE

Learn more about how Inpatient Guidance for Dragon Medical Advisor can streamline and improve the documentation workflow for clinicians. Visit nuance.com/ healthcare/engage-us.



About Nuance Communications, Inc.

<u>Nuance Communications</u> is a technology pioneer with market leadership in conversational Al and ambient intelligence. A full-service partner trusted by 77 percent of U.S. hospitals and more than 75 percent of the Fortune 100 companies worldwide, Nuance creates intuitive solutions that amplify people's ability to help others. Nuance is a Microsoft company.