

OLT FOR MICROSOFT TEAMS

A software suite dedicated to understanding your uses, IT supervision and IT compliance for your Microsoft TEAMS solution



**Move to simplified,
centralised IT management
of your TEAMS solution**

Validation of adoption

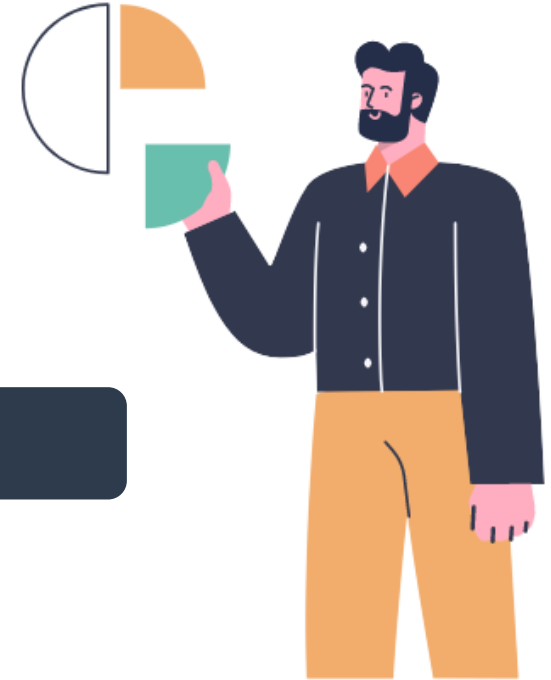
Audio and video call quality

Compliance of your records

Understanding the state of your TEAMS infrastructure

Your benefits

- A real-time, exhaustive view of your MSFT TEAMS telephone usage (Call Queue, MTR, etc.)
- Control of your audio and video communications channels
- Control of your voice flow management equipment (SBC/ Direct Routing)
- Control of your terminal equipment (PC, mobile, headsets, etc.)
- Control of changes in the use of your Microsoft licences
- Management of the conformity of your recordings
- Voice quality management
- Management of the micro/macro evolution of your various uses

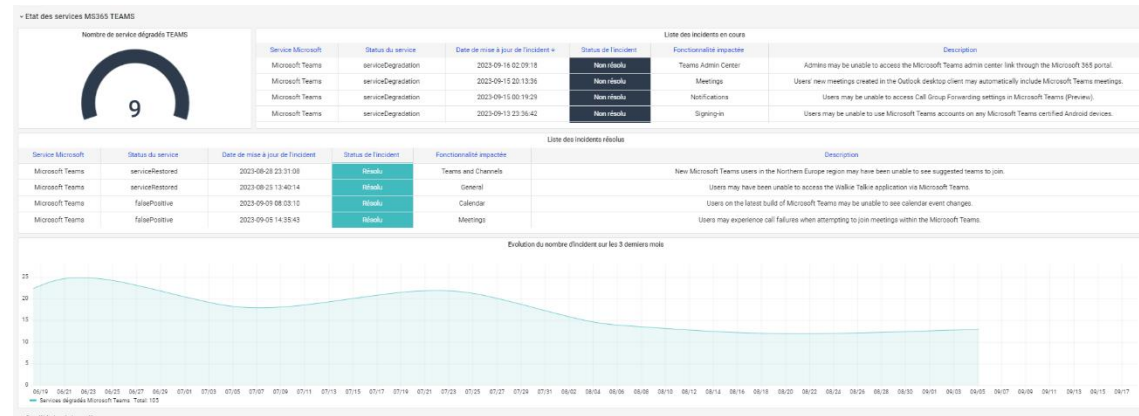


Reduce your compliance risks by 90%.

Guarantee the adoption of TEAMS

Understanding the root cause

Key functions



- Control the use of your audio and video resources in real time
- Validate the development of your audio and video resources
- Control the equipment used
- Control the technologies used
- Manage incidents involving different types of media
- Control your MIFID2 - DODD FRANK compliance
- Control voice quality during your interactions
- Detailed analysis of incidents

Some integrations

 Microsoft

 ASC

 audiocodes

 CISCO

NICE

VERINT

ORACLE

zoom



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