A BETTER WAY TO
MANAGE INVESTIGATIONS

i-Sight®

i-Sight investigative case management software is used by many of the world's top organizations to streamline their investigations processes while increasing accountability and improving consistency, analysis and reporting.

Your i-Sight case management solution is configured for your department, industry and role, ensuring you get a system that enhances, rather than replaces, your current processes. You'll be more efficient, better protected and see excellent return on your investment. Many companies see a full ROI in less than 12 months.

I-SIGHT BENEFITS:

Consolidate all corporate investigations into one cloud-based solution.

Increase oversight of investigations while controlling access to sensitive information.

Increase efficiency and spend more time in the field.

Generate a detailed audit trail of every action performed on the case.

Use dashboards and analytical reporting to present the right information to the right people.

SOC 2 Type II certified - a proven, secure and reliable solution.

Use the built-in portal to communicate with anonymous whistleblowers.

Achieve compliance with your industry's regulations for documentation and reporting.

CUSTOMER TESTIMONIAL

"I can't say enough about the service that i-Sight provided; it's amazing. We work with a lot of vendors and [i-Sight was] the most accommodating and patient and took the time to explain everything."

- Interim CEO,
  Home Health Care Management

ABOUT US

i-Sight is a private company founded in 1999. i-Sight software is developed in-house by a team of full-time employees in North America.

I-SIGHT INVESTIGATION SOFTWARE FEATURES

BUILT-IN PORTAL

An ethics portal built into the platform offers standard authentication methods for named and anonymous reports. Anonymous two-way communication allows investigators to follow up with anonymous whistleblowers without compromising their identity.

CENTRALIZED CASE INFORMATION

i-Sight makes it easy to manage your entire caseload by centralizing case information and sharing it with other authorized investigators, managers or employees. All case-related information is conveniently and securely stored in a comprehensive electronic record.

MONITOR KEY DATES AND MILESTONES

Maintain accurate records of all case information and improve your ability to manage multiple investigations. Easy-to-use tools, including automated reminders, approval notices, inactivity notices and escalations, help you manage both your caseload and your staff.

STORE ELECTRONIC AND PHYSICAL EXHIBITS

Record new exhibits and attach any electronic file. Attach metadata to make document management more efficient. i-Sight even makes it easy to manage physical evidence: simply print out the bar code and attach it to the evidence.

CASE-LINKING AI

Amplify the abilities of your investigative team with i-Sight's case-linking artificial intelligence. i-Sight software automatically flags links between cases, based on criteria that you set. Train the AI engine to look for recurring subjects, locations or incidents.

GENERATE INVESTIGATION REPORTS AUTOMATICALLY

With one click, generate a document that contains a comprehensive chronology of all case activities, as well as the contacts made, evidence gathered and the investigators' recommendations. The MS Word report template is fully configured for your organization.

ANALYZE INFORMATION

Set up reports once and have them automatically updated and sent to selected colleagues in the format that they require. Each user's individual dashboard displays drill-down graphical reports and detailed tabular reports.

IMPROVED SECURITY AND PRIVACY

All case information is stored securely in one central location, with functionality that complies with GDPR, PIPEDA and other privacy regulations. Administrators control access permissions to ensure that only authorized people see restricted information. Permissions can be set to restrict, view-only, edit or create cases. Attorney-client privileged information can easily be secured to meet legal responsibilities.

CUSTOMER TESTIMONIAL

"Data lives in one place, versus living on spreadsheets that can end up anywhere. That eliminates a huge risk."

- Ben Farber, *Correctional Health Services' Senior Associate Director for Planning and Analysis*

AWARD WINNING

i-Sight made the Canadian Business 2018 Growth 500 list, the definitive ranking of Canada's fastest-growing companies.

i-Sight's third-party business intelligence platform has been included in five consecutive Gartner Magic Quadrants.

GLOBAL REACH

i-Sight has been deployed in 29 languages in 20+ countries and has more than 50,000 users worldwide. Our customers include 8 of the 30 largest financial institutions globally.

FOR MORE INFORMATION VISIT I-SIGHT.COM

1-800-465-6089
info@i-sight.com