

# Smart Hospitals on REVEAL

## powered by Microsoft

Serving hundreds of hospitals worldwide, Eviden offers solutions in health information systems, digital hospitals, life sciences digital research and development, life sciences digital manufacturing, and digital health solutions.

### What we offer

Eviden Smart Hospitals digitally transforms hospitals to help them deliver operational efficiencies, optimize infrastructure, and improve patient and staff experiences.

A curated portfolio of IoT-enabled hardware, software, and digital solutions that help hospitals deliver Real-Time health systems.

The solution helps hospitals improve operational efficiency and optimize asset/resource management with an IoT-enabled, digital-first approach.

Harnessing the power of Microsoft Azure, Eviden empowers hospitals to meet the growing demand for better, more affordable, and personalized care services through a full range of digitally enabled, collaborative, and connected care solutions.





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## How it works

We know there's no one-size-fits-all solution, so we tailor each engagement to meet your unique priorities and maximize returns on investments.

We help you define your vision, then create a blueprint for transformation that includes technology provisioning, data collection that supports and improves care, and a range of digital solutions to deliver on business goals.



## Solution benefits

- Digitally connect patients and staff, supporting continuous access to a variety of online digital services.
- Enhance clinical care delivery with real-time, aggregated records and transform front-office, mid-office, and back-office workstreams.
- Drive continuous improvement and innovation with analytic insights.
- Transform daily operations using digital applications, infrastructure, and system integrations.



# Solution benefits

## Building the hospital of the future

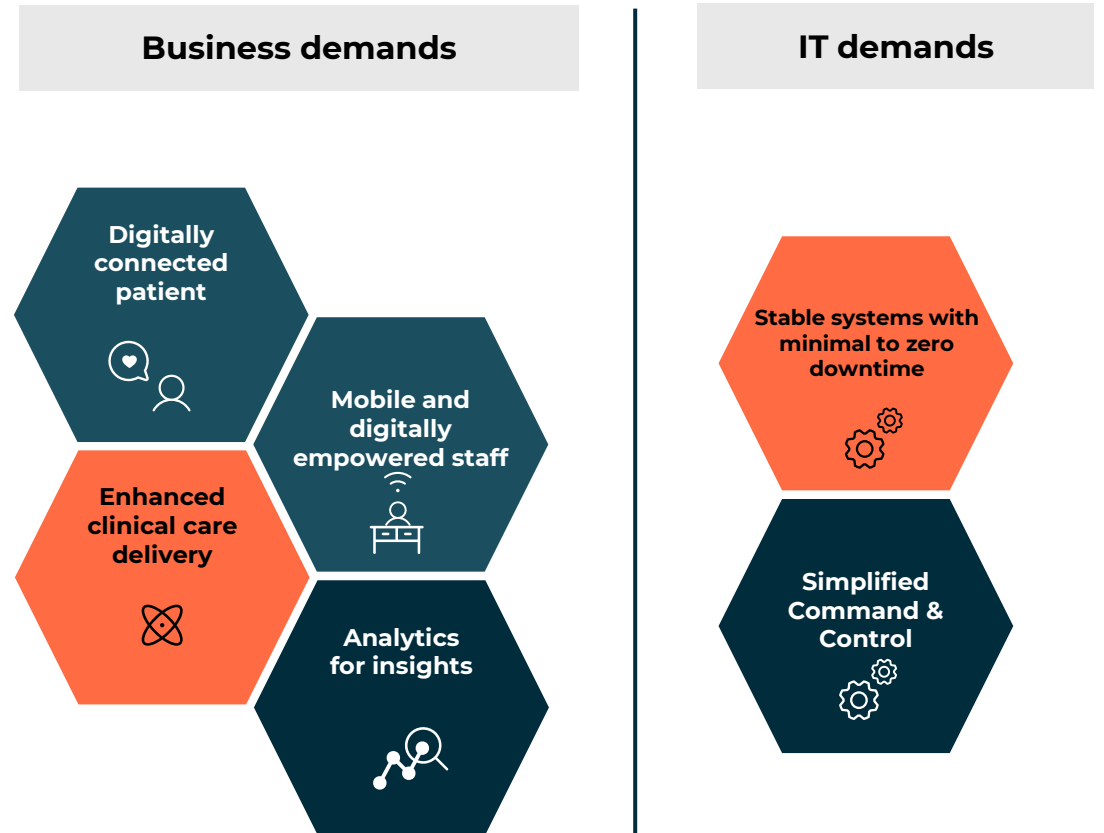
**Real Time health systems:** Real-time actionable operational dashboards for accelerated throughput.

**Operational Efficiency:** Integration of all infrastructure systems on one platform. Controlling devices and systems from a central system allows the hospital to deliver quicker service to our patients

**Drive staff productivity:** Smart hospitals reduce staff workload by eliminating the need to search for assets, coworkers, and wandering patients

**Protect assets:** SMART hospitals decrease security incidents and track and secure medical equipment and critical goods to eliminate theft.

**Improve patient experience & clinical outcomes:** A SMART hospital delivers a frictionless patient & Caregiver experience and creates an optimal care environment



### Guiding Framework

1. Transform through a series of business transition states and multi-speed deliveries.
2. Deliver top-priority digital solutions first.
3. Create and manage an enterprise-wide digital portfolio aligned to business needs.
4. Implement a new target operating model and enhance digital capabilities.
5. Employ an intelligent enterprise architecture.

# Smart Hospitals on REVEAL

## Customer outcomes

### Defining the blueprint for digital hospitals

Eviden helped NHSX revamp its rapidly expanding FutureNHS collaboration platform to serve more than 1,700 users globally and increase access to more than 150 blueprints and 2,300 artifacts.

### Digitally transforming care at a county hospital

Using a digital hospital blueprint, Eviden established an implementation framework for transformation across all hospital processes, including management, patient experience, and virtual care.

## Customer success



# Smart Hospitals on REVEAL: Partner success stories

## NHSX

### Defining the national blueprint for England's "Digital Hospitals of the Future" for NHSX

**Solution:** Eviden helped NHSX revamp its rapidly expanding FutureNHS collaboration platform to serve more than 1,700 users globally and increase access to more than 150 blueprints and 2,300 artifacts.

#### Outcomes:

- Surveyed the 1,700 registered NHSX users across the platform
- Devised an NHSX capacity model to define core digital hospital capabilities
- Helped NHSX identify gaps in its blueprinting library and developing a pipeline for future blueprints to generate a comprehensive resource for users

## CARE Consortium

### Combining healthcare coverage and care delivery into a single model for a California-based integrated managed care consortium

**Solution:** Eviden's Smart Hospitals solution digitally transformed the consortium's systems to support improvements across departments.

#### Outcomes:

- Improved patient experiences through enhanced digital capabilities for mobile and web portals
- Enhanced patient wellness by implementing health tracking applications that connect to wellness programs
- Standardized care pathways and operational processes
- Created a self-service option by implementing MyPrescriptions, an application that lets patients order online, review past prescriptions, initiate automatic refills, and filter views with age-related controls
- Achieved global delivery with a scaling agile model inspired by Spotify

## County hospital

### Digitally transforming care delivery with One Source Enterprise (OSE) at a county hospital

**Solution:** The client's hospital and ambulatory infrastructure needed to be digitally enabled to support future objectives and to integrate health information across teams. Eviden used a digital hospital blueprint, creating an implementation framework for transformation.

#### Outcomes:

- Implemented organizational change journey management
- Consolidated enterprise-level data into a single source of truth for patient data
- Established a 360-degree patient view for contact center agents
- Enhanced patient access to care
- Provided on-demand virtual care and urgent care visits
- Supported virtual nurse triage
- Accommodated patient self-scheduling



# Next steps

Email us at [global-microsoft@eviden.com](mailto:global-microsoft@eviden.com).

Use the following links to learn more:

- [Eviden & Microsoft](#)

