

mluvii is:

an application that offers **multichannel online communication** with customers via website, kiosk or mobile app.

a solution that **meets the strictest security and legal criteria** as well as internal processes and appearance settings.

Microsoft Awards
2017  **Winner**

Microsoft Awards
2018  **Winner**

a tool that **improves customer care** and **increases sales** on your website as well as in mobile apps.

a successful start-up owned by O2 Czech Republic, **Microsoft Awards 2017 winner** in category Digital Innovation in Customer Segment and **Microsoft Awards 2018 winner** in category Banking, Capital Markets and Insurance.

what can mluvi do



CHAT & VIDEO CALL

Chat, talk face-to-face and stay in touch with your customers via chat or video call using only one button.



CALLBACK & INVITATION

Contact your customers whenever they want. Make a call or send an invitation straight to their calendars.



ENGAGEMENT & AI TOOLS

Mluvii platform is able to connect to third party's AI systems and tools. We're also focusing on engagement and online customer behaviour.



ANALYTICS & REPORTING

Achieve more. Mluvii always offers opportunities for better use of human sources and making their work more effective.



CO-BROWSING & FILE SHARING

Get as close to your customers as possible. Share and edit files real time, share browser windows or take matters into your hands and co-browse with customers.



CHATBOT PLATFORM

Mluvii allows you to connect Microsoft Bot Framework so you can integrate the chatbot platform to your chat. You can also switch the conversation from bot to live agents and vice versa.

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