OpsRamp

Modern IT Operations For the Modern Enterprise

OpsRamp Is The Most Comprehensive, Flexible and Scalable IT Operations Platform Available

OpsRamp helps IT operations teams:

- Improve uptime and performance of applications
- Eliminate tool overload and centralize operations
- Clearly understand resource dependencies
- Detect and resolve infrastructure incidents faster
- Automate processes for improving governance

OpsRamp has helped organizations with the most complex IT environments achieve:

100% Visibility across the distributed ecosystem

95% Reduction in event noise and alert floods

50% Reduction in the mean time to discover and resolve incidents

"With OpsRamp, we're always the first to know about the health of our infrastructure and applications before something affects business operations."

The complexity of today's hybrid IT landscape combined with multiple deficient tools that aren't integrated, makes infrastructure monitoring and alert management a cumbersome and costly effort. So how can modern operations teams respond quickly to business demands and deliver reliable IT services? The OpsRamp platform offers real value for IT operations teams bogged down with too many tools, shadow IT and escalating cost pressures.

With the most comprehensive visibility, intelligence, and automation capabilities of any all-in-one IT operations platform available today, the flexibility of the OpsRamp platform allows for the customization that your team needs to help your business innovate faster and compete stronger.

OpsRamp is the preferred digital operations management platform of the most innovative IT operations teams in the world, helping control the chaos of large, complex hybrid IT environments. Built in the cloud, the OpsRamp SaaS-based ITOM platform delivers total visibility across on-premises and multi-cloud environments, centralizes infrastructure monitoring and management of business-critical services, and optimizes operations through automation and integration with your existing ITOM and ITSM toolsets.

Controlling the Chaos and Driving Digital Transformation for the Most Innovative Organizations:

The Most Comprehensive, Flexible, and Scalable IT Operations Platform Available

Hybrid Discovery & Monitoring
Delivers one unified view of system health across your on-premises and cloud environments

Event & Incident Management
With AIOps and machine learning enables your team to take the right action faster

Automation & Remediation
Saves your team time and improves operational governance and productivity

Auto discover and identify all IT resources anywhere across on-prem, hybrid clouds, containers – for a single source of system health and incident alerts.

Flexible agentless and agent-based options allow for native resource monitoring via OpsRamp or via integrations with your existing tools.

Automatically identify resource type and apply customizable monitoring templates for improved governance.

Topology and service maps provide a contextual view of dependencies so you can better prioritize and troubleshoot performance issues.

Bi-directional integration with your ITSM tool improves collaboration and streamlines operations.

Role-based consoles and real-time reporting drive transparency and showcase your team's value to the business

Artificial intelligence (AIOps) and machine learning deduplicates and suppresses alerts to help reduce alert volumes.

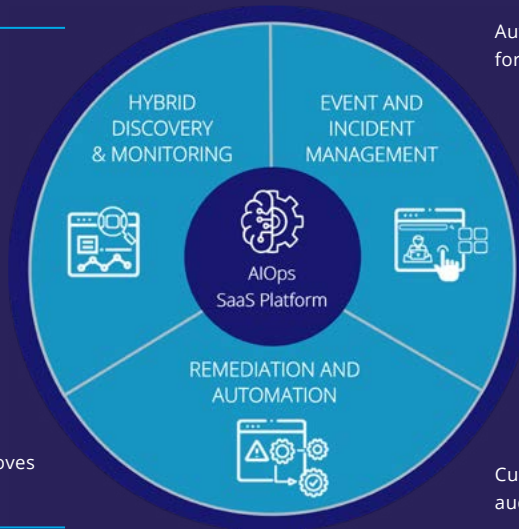Automatically correlate upstream and downstream alerts for faster root cause identification and resolution.

Policy-based resolution workflows and runbook management improves uptime, reliability, and performance.

Intelligent incident routing automatically identifies incident type and routes the incident to the correct administrator.

Auto-patching saves your team time and keeps your devices in compliance.

Customizable knowledge base, audit recordings and audit trails preserve operational best practices.

Multi-tier, multi-tenancy allows for resource grouping by business unit, custom requirements, etc.

HYBRID DISCOVERY & MONITORING

EVENT AND INCIDENT MANAGEMENT

REMEDIATION AND AUTOMATION

AIOps SaaS Platform

OpsRamp is the IT operations platform helping modern IT operations teams align with the business for delivering innovation, respond faster and exceed customer expectations, and reduce operational costs with automation. Centralize your IT operations within the OpsRamp platform to help reduce your number of tools, incident volumes and resolution timeframes. By improving operational efficiencies and governance your team will be more productive in supporting more strategic business objectives.

With more than 2,500 out-of-the-box supported integrations, OpsRamp is the easiest and most flexible way to monitor and manage all your tools and technologies from a single, digital command center.

Visit OpsRamp.com or email info@OpsRamp.com for your complimentary IT Ops Modernization Assessment to learn how your organization can supercharge your IT operations and your business.

EPSILON®

"OpsRamp has taken the chaos out of our infrastructure."

Check out our customer reviews

Gartner
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