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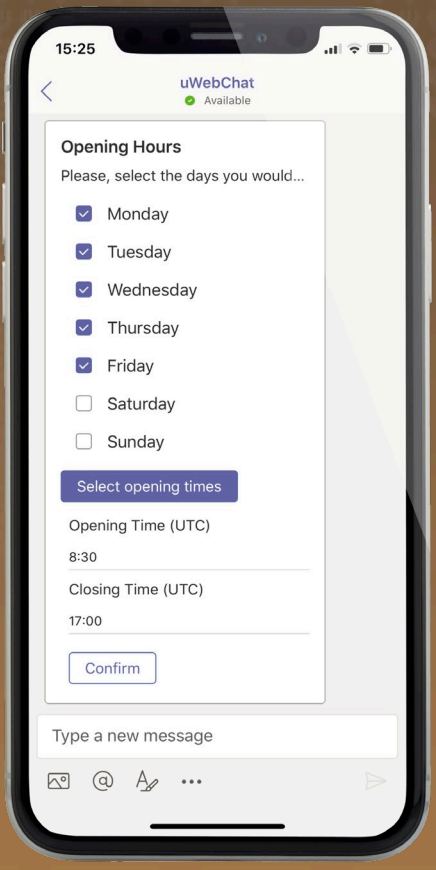
uWebChat

uWebChat

for Microsoft Teams



uWebChat is the intelligent live chat bot that brings all the answers. It helps your customer service or sales team to interact with your customers and prospects, in an efficient and effective way.

More than a mere chat bot, uWebChat is a sophisticated AI-driven platform designed to actively foster interaction and enhance engagement.

Why uWebChat?

Boost Sales and Improve Customer Service

Website or portal visitors are more likely to engage when there is interaction with you as a provider of a product or service.

What is uWebChat?

uWebChat is not just a live chat bot but an intelligent platform that integrates live chat, voice, video, and automated responses, all within Microsoft Teams, making it a versatile tool for any organization looking to improve their customer service and engagement

Why customers use uWebChat

Intelligent Features

- Personalized Live Chat blended with AI chat bot intelligence
- Sophisticated AI-driven platform
- Contact center live chat features with real-time translation

Omnichannel Support

- Multichannel communication in one single app
- Transition smoothly between chat bot, live chat, voice and video
- Ensuring a fluid and adaptable communication experience

Ease of Interaction and company branding

- Tailor uWebChat to match your company branding
- Bring you own OpenAI key or use uWebChat Virtual Assistant tokens
- uWebChat dedicated options and integrations

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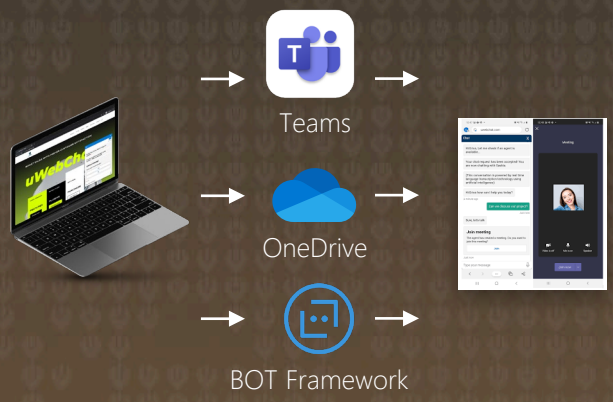
Our promise to you

Save money and improve service levels in a secure way

Achieve more using latest AI technology to support your customers and satisfy your mobile workforce

An offer to get you started

- Easy to setup your agents
- Auto-generated website code
- Choose from 3 available plans
- Free version available



Do more With Less

- A smart and efficient way to handle customer interactions
- Break language barriers with real-time translation in 68 languages
- AI bot can automate conversations but can escalate to a live agent
- uWebChat provides a cost-effective solution starting at only $ 3/mnth

Security & Compliancy

- 100% Azure, ensuring enhanced security policies
- Conversation data is only stored in your OneDrive, not in uWebChat
- Powered by Universal.cloud – an ISO27001 certified organization
- Aligns your branding to ensure branding consistancy and gain trust

> Our productivity and customer satisfaction went up dramatically by adding uWebChat to our website and customer portal”

Cees Spaamer, CEO
kbsapp.nl

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