# VextGEM

**powered by Gemini**

Maximize Efficiency and Gain Insights in Multilingual Call Centers
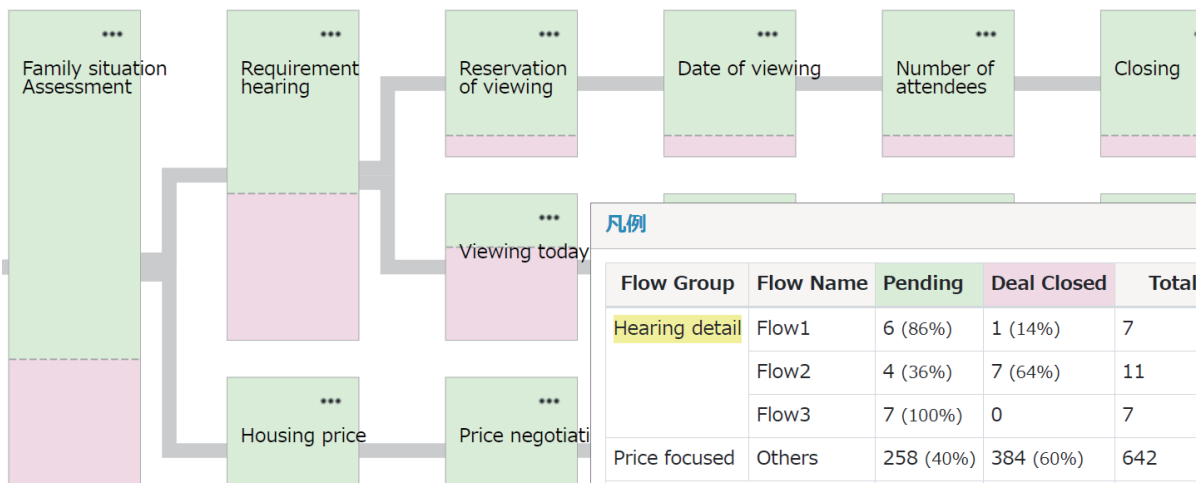
BONJOUR
안녕하세요
HELLO
CIAO
こんにちは
你好

## Quantifiable Success Factors

Automatically match extracted conversation flows with key success metrics, such as conversion rates, to identify high-performing patterns that enhance strategic planning for sales and customer success.



Family situation Assessment · Requirement hearing · Reservation of viewing · Date of viewing · Number of attendees · Closing · Viewing today · Housing price · Price negotiati...

**凡例**

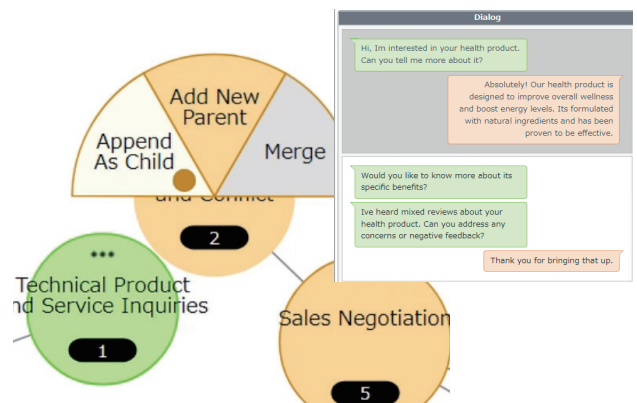| Flow Group | Flow Name | Pending | Deal Closed | Total |
|---|---|---|---|---|
| Hearing detail | Flow1 | 6 (86%) | 1 (14%) | 7 |
| | Flow2 | 4 (36%) | 7 (64%) | 11 |
| | Flow3 | 7 (100%) | 0 | 7 |
| Price focused | Others | 258 (40%) | 384 (60%) | 642 |

## Instantly Grasp the Big Picture

Simply upload your data, and instantly understand the full scope of any multilingual call center. Leverage advanced voice recognition, summarization, and clustering to intuitively make sense of complex data.



## Interactive and Intuitive UI/UX

Benefit from an exceptional interactive UI/UX, enabling editable auto-analysis results and traceable voice data for transparent generative AI utilization.



VextGEM is now available at **Microsoft AppSource**