



citadel group
MANAGING COMPLEXITY

KEEP US SAFE

PROTECTING OUR PEOPLE



SMART DATA & INNOVATIVE TECHNOLOGY

MORE THAN A SIMPLE
UPLOAD FACILITY



SUPPORTING
SECURITY AND
SAFETY

Citadel's **Keep-Us-Safe** solution enables real-time transmission of information from sender to receiver. This platform is designed to support a range of industries including national security, health, emergency services, education and financial services including insurance.

- Real time management of security and emergency response
- Live streaming calls, live capture and record of events
- Upload facility for video and photos
- Real-time GPS tracking
- Command centre facilitating incident and call response
- Real-time predictive analytics to enable decision making
- Advanced video processing with computer vision technology
- Big data platform that enables rapid collection and analysis of information
- Push alerts prompting instant engagement in active events

HOW IT WORKS

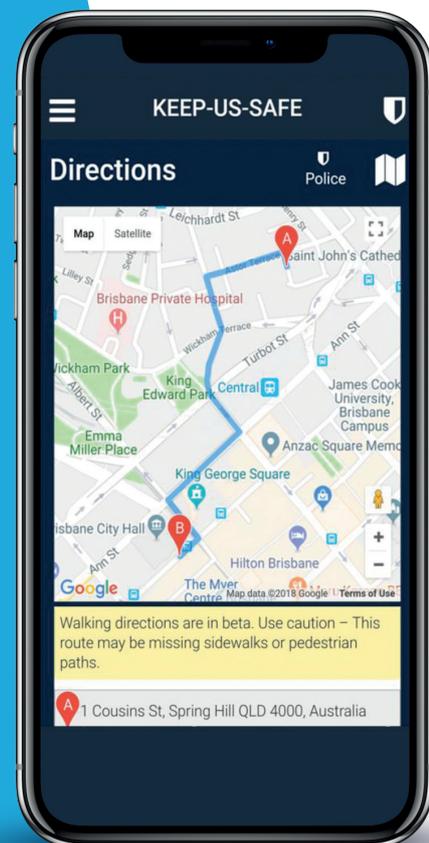
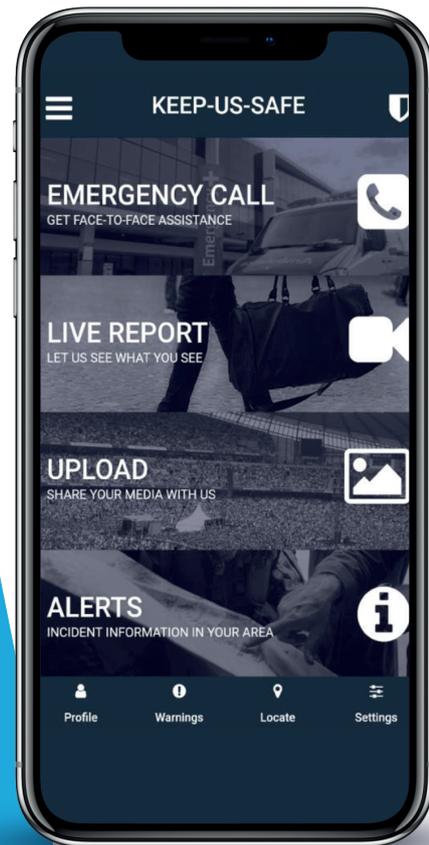
APPLICATION

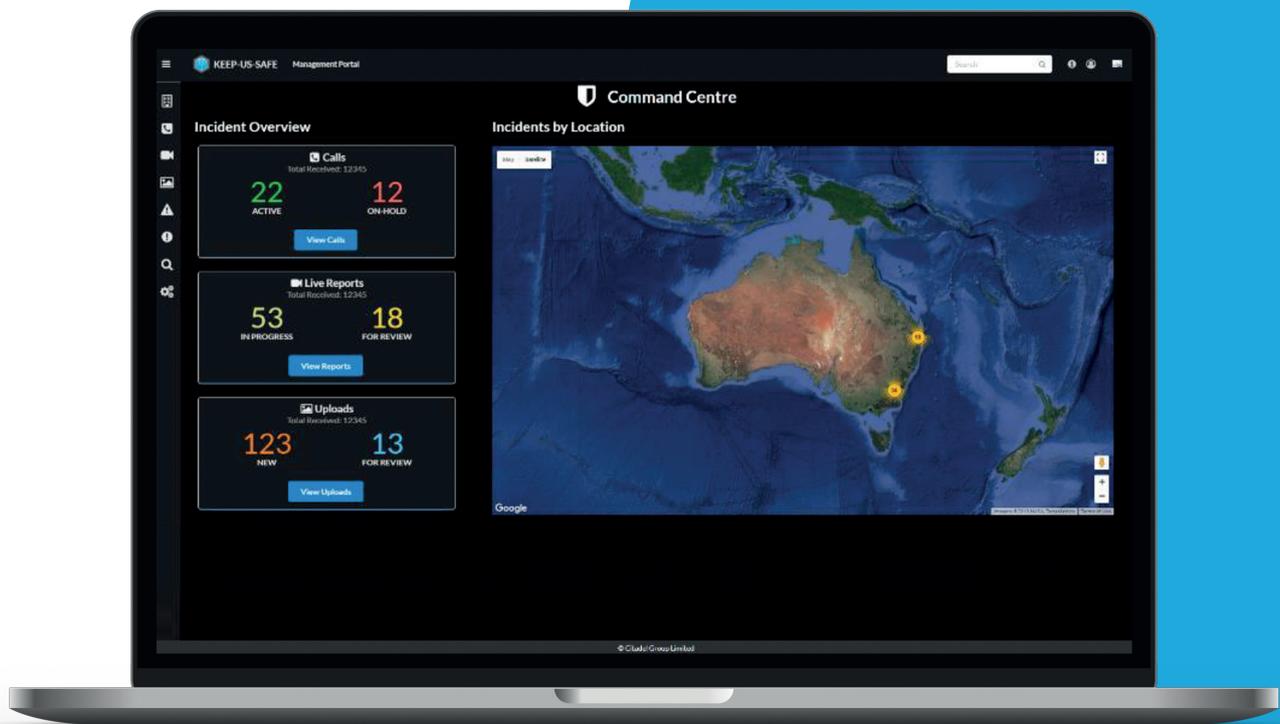
Designed for your needs to support a range of possible scenarios:

- Emergency calls and security incidents
- Domestic violence and child safety incidents
- On-site incident tracking and recording
- Real-time recording of people and assets
- Online reporting, claim and case management

Key features include:

- Activation – activate a call through touch, voice or configurable events
- User Profile – store personal information such as name, address and medical conditions
- Emergency – real-time emergency or incident assistance and response
- Live Report – stream and record live video to the platform
- Upload – upload and capture photos
- Alerts – receive real-time alerts and information (emergency situations, threat levels and natural disasters)
- Locate – locate emergency services, first aid equipment, safe zones and hospitals
- Location Services – accurately record and track current location
- Content Sharing – share information (demonstration videos, maps showing routing to the nearest safe zone)





NATIONAL SECURITY



EMERGENCY SERVICES



HEALTHCARE



FINANCIAL SERVICES



EDUCATION



COMMAND CENTRE

Custom built web application that provides tools to manage incoming requests to track and record.

- Call recording and replay
- Push alerts
- Field operations
- Mobile responsive
- Critical event perspective

Key features include:

- Incident Management – manage thousands of emergency and non-emergency calls
- Call Management – providing responders with critical information
- Smart Routing – triage teams automatically based on route paths and availability
- Smart Grouping – route calls to triage teams automatically based on configurable route paths and availability
- Smart Notification – actively alert responders to unfolding events with key information
- Recording and Replay – all media and metadata captured for analysis
- Alerts – push alerts to users to provide information about current incidents