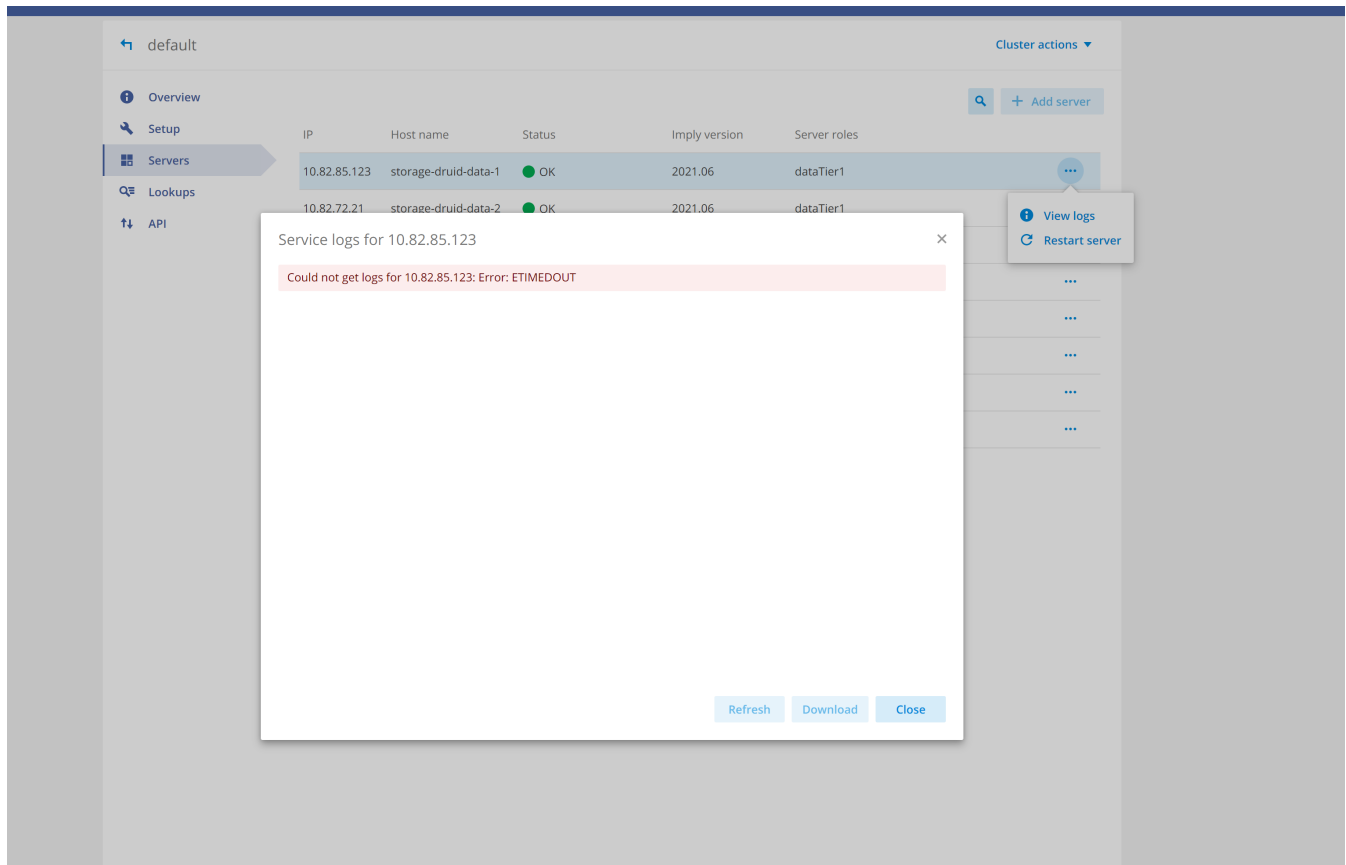




Configuring Log access from Imply Manager

ISSUE:

Imply Manager requires access to the cluster for log retrieval. This is configured via port access in the environment. Failure to allow access to port 9994 will result in the error below:



ENVIRONMENT:

This applies to all environments that use Imply Manager. This includes Imply Cloud on AWS, Imply Private on AWS, GCP, Azure, etc.

ADDITIONAL INFORMATION:

The code looks for the port to be accessible. This must be managed in your environment to allow access to port 9994.

```
public getLogviewOfferingsURL() {  
  const url = this.toURL('private', 9994, 'http');  
  if (!url) return undefined;  
  return url.changePathname( /logs ).toStr
```

CAUSE:

Port access is by default allowed in Imply Cloud offerings. This must not be removed from the Security Groups of your cloud setup. In the case of on-prem, this must be configured. This is typically done in the inbound rules for the VPC or network settings of your cloud provider. An example of the security group settings in AWS is below. The last line shows the entry for port 9994.

The screenshot displays the AWS Management Console interface. The top section shows 'Security Groups (1/5)' with a table listing various security groups. The second table, 'Inbound rules (1/8)', shows a rule for port 9994.

Name	Security group ID	Security group name	VPC ID	Description	Own
-	sg-02a12e0c1ece08245	default	vpc-05f25bcad1eb9ef05	default VPC security gr...	828
imply-3f3e9327-f60c-4de1-854b-913360e0daa2-network-sg-instance-unmanaged	sg-065b761a531714a7a	imply-3f3e9327-f60c-4de1-85...	vpc-05f25bcad1eb9ef05	imply Cloud Instance ...	828
imply-3f3e9327-f60c-4de1-854b-913360e0daa2-network-sg-default	sg-0856effc2a47c449a	imply-3f3e9327-f60c-4de1-85...	vpc-05f25bcad1eb9ef05	imply Cloud Default	828
imply-3f3e9327-f60c-4de1-854b-913360e0daa2-network-sg-elb-unmanaged	sg-0d2a6a16d57481a6	imply-3f3e9327-f60c-4de1-85...	vpc-05f25bcad1eb9ef05	imply Cloud ELB Unma...	828
-	sg-3ca7ba6f	default	vpc-21ec9a59	default VPC security gr...	828

Name	Security group rule...	IP version	Type	Protocol	Port range	Source	Description
-	sgr-0ed1178afe1f23449	-	SSH	TCP	22	269875963461 / sg-f7...	-
-	sgr-0d1efc99a42c0d11c	-	Custom TCP	TCP	9095	269875963461 / sg-f7...	-
-	sgr-0b4c50853f807b1f6	-	Custom TCP	TCP	9088	269875963461 / sg-f7...	-
-	sgr-01107449887325...	-	Custom TCP	TCP	8090 - 8091	269875963461 / sg-f7...	-
-	sgr-026cde17757e847...	-	Custom TCP	TCP	8281 - 8283	269875963461 / sg-f7...	-
-	sgr-0e4768746a0776...	-	Custom TCP	TCP	9994	269875963461 / sg-f7...	-

Comments

0 comments



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