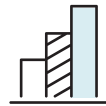# Chatlayer.ai

What makes Chatlayer stand out?

BEST IN CLASS
Natural Language Understanding

› **State-of-the-art ML and AI technology**

› **Language independent NLU Train in one langauge & automatically understands 100+ languages**

Intuitive graphical UI

› **Advanced Insights and Analytics**
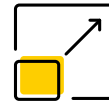
› **Business users oriented**

Multichannel

› **Voice bots**

› **Web, Facebook, WhatsApp, …**

Bot building expertise

› **Training & advice, incl. conversational design, based on extensive large enterprise experience**

Scalable platform

› **Handle over 4,000 intents**

› **AI detecting misclassified expressions in your training data**

Enterprise solution

› **GDPR compliant & EU-based data storage**

› **Available as SaaS and optional on-premise installation**

Human handover

› **Contact center integrations**

› **Live chat & ticketing**

proximus   Belfius Bank & Insurance   AG INSURANCE   Genesys PARTNER   proximus #Interact

Foyer   VIVIUM   orange™   INTERCOM   zendesk

vrt   DANONE   board of innovation   VOCALCOM   RingCentral

THE BOT PLATFORM THAT UNDERSTANDS