



ECLIPSE

Adult Social Care

ECLIPSE

Transformation in action

Against the backdrop of relentless budget cuts and austerity measures, alongside increasing customer expectations, adult social care needs to evolve. Power has been given to citizens, who are now key decision makers in regards to their care. This major shift has meant that care is increasingly devolved to providers in the third sector. All these changes have created a new collaborative social care environment.

ECLIPSE delivers transformational services, coupled with technologically superior cloud software to support citizens to achieve the best care possible.

ECLIPSE improves efficiency and effectiveness with: process transformation, case management, citizen engagement, bed management, commissioning, finance, safeguarding and security to deliver new ways of working.

We don't consult, we collaborate

To deliver prevention, safeguarding and person-centred care against a backdrop of cuts, you need the right processes in place and the right supporting technology. This is **ECLIPSE**.

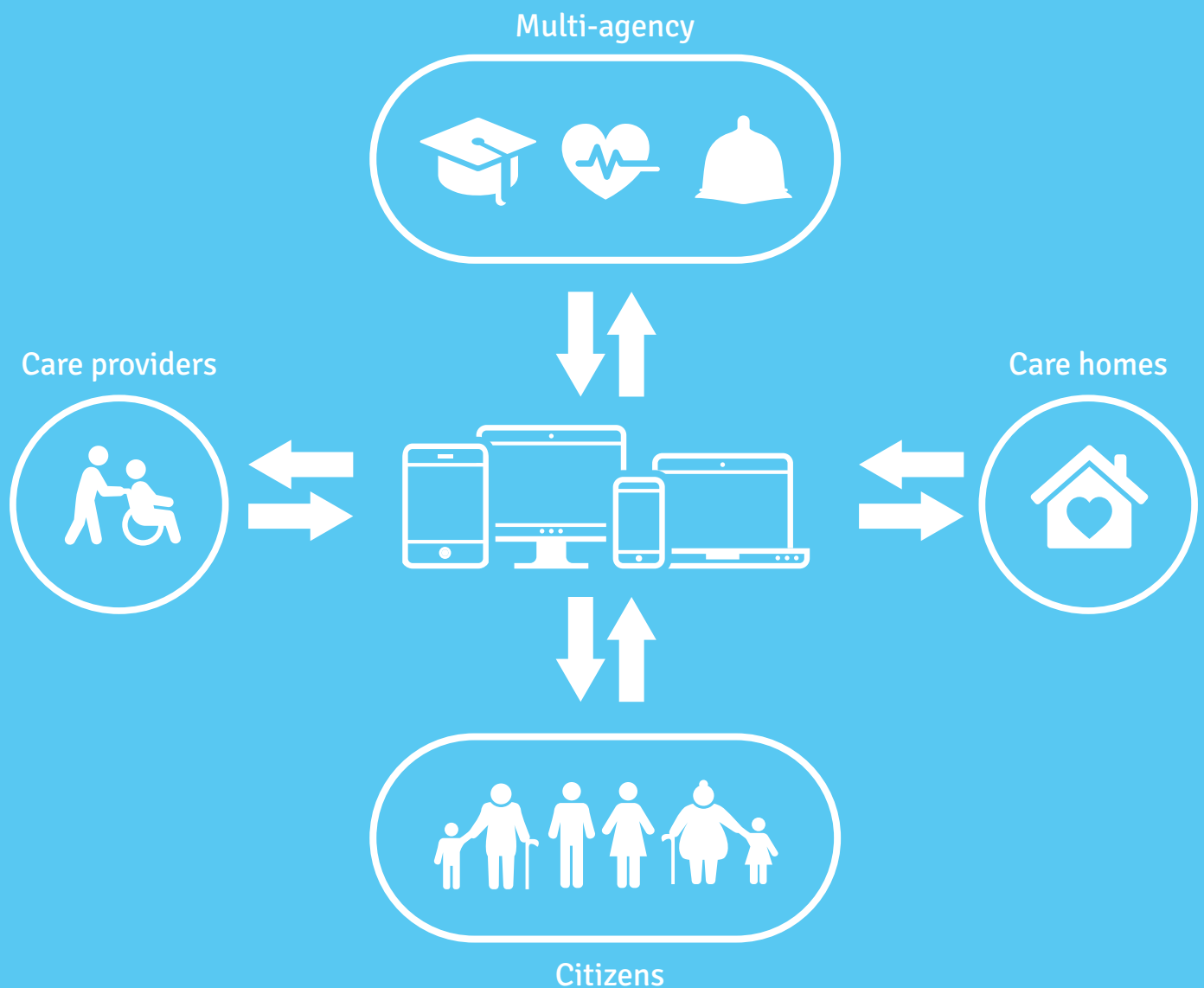


“The **ECLIPSE** system is user-focused, intuitive and agile, enabling our social care teams to improve productivity and use their professional judgement and creativity.”

Angela Plummer, Director, Adult Social Care, Swindon Borough Council

Set people free with new conversations and collaboration

- Provider and citizen access
- Multi-agency planning and security
- Open APIs and integration framework



ECLIPSE

Great things happen when you work together

To improve outcomes and enable effective early intervention, prevention and safeguarding, agencies must collaborate between themselves and their communities. **ECLIPSE** supports all current and emerging models of social work.

Early indicators of vulnerability and harm are able to be identified if partners work together. By using **ECLIPSE**, local authorities and their partners are able to use the appropriate integrated working models to enable collaboration.

Working together, social workers, health practitioners, providers and other agencies are able to deliver:

- A more accurate assessment of risk and need
- In-depth management
- A better understanding between professionals
- Greater efficiencies and reduced costs

Joined-up working

ECLIPSE allows multiple agencies to simultaneously enter information into a single online form, keeping process times to an absolute minimum. This data is protected by a sophisticated security model that sits at the core. Security is applied across the system and is visible right down to the individual case note level.

ECLIPSE's open APIs within the platform are free of charge and designed to make integration with any other solution simple and secure. The inbuilt integration engine provides the ability to quickly and easily build shared views of data. This enables joined up working between social work and health.

Easily configurable forms and workflows

Intelligent automation

Easy to use

Multi-device



ECLIPSE supports:

- Multi-Agency Safeguarding Hubs
- Reablement
- Assessment and Planning
- Reviews
- Safeguarding
- Mental Health
- DoLs and MCA
- Carers
- Citizen Engagement
- Financial Management
- Personal Budgets

Plus much more....



Embedded professional guidance



Complete data security



Fully hosted and supported



Management overview



Save time

ECLIPSE

Person-centred care delivered



ECLIPSE creates a better experience for citizens by empowering them to understand and make their own decisions.

Our change management team have worked with local authorities across the UK, changing their models of working to enable effective support and person-centred care. Combine this with **ECLIPSE** Citizen Engagement and you have a recipe for success, empowering citizens to join up with help in the community.

Information flows through **ECLIPSE**, providing a single place to view an individual's information, including their personal budget, commitments, payments and contributions, enabling full budgetary control. The solution offers local authorities a future-proof and cost-effective way of improving choice and control to citizens.

The platform supports

- Information and advice: signposting citizens, families and staff to search for the support they need close to where they live
- Self-assessment: allows the completion of questionnaires that can lead to indicative allocations, supported by your chosen Resource Allocation System
- Citizen account: allows the citizens to control, collaborate and connect with the council and its partners
- Personal budgets and related services to be recorded in a single and secure location, in a way that is scalable and future-proof



FACT

ECLIPSE
Citizen Engagement
supports over
9 million
UK citizens

ECLIPSE

Complete oversight and control

With a powerful inbuilt dashboard facility, **ECLIPSE** enables your managers and users to see key analytics about the service and drill down into the detail. This saves you time by eliminating the need for ad-hoc reporting, providing key information at a click of a button.

Financial management and commissioning

ECLIPSE provides a complete set of financial management and commissioning tools that provide end-to-end control of your social work finances and provider landscape. Our financial tools are stable, robust and reliable.

We deliver a full set of tools to support your commissioning process via a single technology platform. From supporting you in managing markets to invoicing and paying for services delivered. **ECLIPSE** drastically reduces the time it takes to manage the relationship you have with providers.

- Complete financial management
- Efficient processing of payments and income
- Visibility across all levels – clients, carers and providers to the business wide view
- Simple proactive approach, saving time and effort
- Ability to control commitment and expenditure
- Fully supporting audit and compliance with financial regulations
- Effective and proportionate approach to authorisation



ECLIPSE's powerful dashboards bring information to life





About OLM



OLM's mission is to apply our technology and services to take complexity out of people's lives, whether they consume, deliver or enable care services. We do this through investment, passion and innovation in software and services.

We work collaboratively to make a positive difference to the lives of the most vulnerable adults and children across our communities.

250+ specialist UK staff

OLM's 250+ specialist UK based staff support our growing customers base across Health, Local Authorities, Care Providers and Charities. Many of our staff come from a social care background, with specialist understanding of the UK care sector.

The ECLIPSE platform covers:

Case Management	Multi-Agency Safeguarding	Financial Management
Commissioning Management	Bed Management	Citizen Engagement
Transformation and Change Management	Security and Governance	Data Services

Featured in







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