

Business Value Assessment

1.5hr engagement, 1-1.5-month pre-study

Assessing the value of moving to Dynamics 365 could bring to the customer organization.

Below are some of the key points covered.

1. Users

Working with solution users to gather their feedback on as-is state and desirable improvements

2. Process analysis

Review of customer strategic, tactical, and operational processes, reflecting on the overall value chain and efficiency

3. Business Goals

Assessing how an upgraded solution would assist the customer organization in achieving their short, mid, and long-term goals

4. Business Value

Goals, strategies, tactics, measures, and capabilities aimed towards saving cost, growing revenue, and business transformation while mitigating associated risks.

5. Budgetary Estimate

Contrasting estimated current and future solution utilization costs based on existing information and market experience

6. Full Process Overview

Overview of the entire solution lifecycle with Tietoevry – from assessment to deployment and application management