

Microsoft 365

Collaboration & Productivity



WHO IS TEKSYSTEMS GLOBAL SERVICES

TEKsystems Global Services is a professional service provider who delivers a proven suite of IT services that work where it matters most – in practice. We accomplish this by leveraging an extensive network of IT professionals, technology partners, and our unique perspective within our clients’ organizations. By delivering our services through a managed, project-based, or outsourced model, our Practice areas can engage talent management strengths that extend the business value of our client partnerships and deliver measurable business and IT outcomes. We help clients activate ideas and solutions to take advantage of a new world of opportunity. We are a team of 80,000 strong, working with over 6,000 clients, including 80% of the Fortune 500, across North America, Europe, and Asia.

OUR MICROSOFT 365 FOCUS AREAS

TEKsystems Global Services offers a Practice dedicated to developing Microsoft 365 solutions to the business needs unique to our customers. We gather appropriate details to identify technologies and best practices to improve business processes, and to create tailored roadmaps and implementation schedules for each customer. We not only understand the environment and technology stack, but we also provide a custom approach to deploy quickly.

We will be your trusted partner and help you get there.

Microsoft Teams / Phone

Businesses need a central place to collaborate on documents. Teams can empower your workforce and organize your environment to discover, share, and collaborate on content from anywhere and on any device. Additionally, Teams can be a cloud-based voice option with a Microsoft Phone System and a Calling Plan.

SharePoint Online / Power Automate

SharePoint Online is the backbone of Teams and OneDrive, but also provides a powerful platform for work sites and work processes. It can empower teamwork with dynamic and productive sites for every team, department, and division. Power Automate is a *no-code*, workflow tool to automate processes across apps, services, and databases.

Modern Endpoint Management (MEM) / Endpoint Manager

MEM can optimize your endpoint environment and reduce cost through Automation and Standardization, improve end user experience, and increase productivity. Endpoint Manager can deliver the modern workplace environment and provide modern management in the cloud and on-premises.

Microsoft 365 Defender

Microsoft 365 Defender is a unified pre- and post-breach enterprise defense suite that natively coordinates detection, prevention, investigation, and response across endpoints, identities, email, and applications to provide integrated protection against sophisticated attacks.

File Share Migration

Businesses continue to move away from traditional file shares and data centers, and end users need a secure location to store the content they create. Sifting through the thousands of shares and hundreds of file versions, separating good from bad is a process beyond most businesses. Assistance is needed.

Exchange Online Migration

Email continues to be the most important communication tool in business. While most businesses have migrated to Exchange Online, there is still a significant portion of the market that remain on-premises. Migrating to Exchange Online is not a simple “lift and shift,” but requires strategy, planning, and insight. A trusted partner is needed.

OUR MICROSOFT 365 SOLUTION

Planning

TEKsystems can help you determine how Microsoft 365 solutions can benefit your company and which options will complement your business processes and needs. Our strategic approach includes a technology assessment, process definition with tool requirements, and tool selection.

Discovery / Assessment

As your business grows and changes, your collaboration requirements will change as well. TEKsystems can help optimize your environment to provide the right functionality and productivity to fit your evolving business needs. We have the expertise and knowledge to assess and/or discover your Microsoft 365 environment to keep you ahead of your competition.

Remediation / Testing / Proof of Concept

TEKsystems can implement technology solutions for your teams to evaluate, test, and study. Working together, we determine what impacts to existing infrastructure might be expected or what features are most fitting to your business needs. We can identify infrastructure and end user readiness to increase success and adoption.

Implementation / Migration

Our certified Microsoft professionals can configure your environment and provide end-to-end implementation support. We can help transform your company to a cloud-first enterprise. We will build a structured plan to implement/migrate/deploy a technology solution and address business maturity gaps. TEKsystems will then execute a priority-based approach to your Microsoft 365 Modern Endpoint Management strategy and aligned business goals.

Optimization

Today's business environment has changed the level of connectivity and virtualization required. TEKsystems can optimize remote connections and services for end users while maintaining on-site services where required and as needed. The bottom-line is, you will have a direction, a vision, and a resource to help.

ABOUT TEKSYSTEMS

We're TEKsystems. We accelerate business transformation by solving complex technology, business and talent challenges—across the globe. We partner with 80% of the Fortune 500 to create solutions that enable them to capitalize on change. TEKsystems is an Allegis Group company. [Learn more at TEKsystems.com](https://www.teksystems.com).

INDUSTRY VERTICALS

TEKsystems has performed numerous Microsoft 365 projects across industry verticals such as:

COMMUNICATIONS

- 2019 to 2021 – [#1 Inmate Phone Service] Test and Dev Tenants, Exchange Online migration 1,700 mailboxes, SharePoint Online migration 500 sites, merger / acquisition Tenant-to-Tenant migration

EDUCATION

- 2016 to 2017 [Top 100 University] - Exchange Online migration 63,000 mailboxes
- 2018 [Top Research University] – SharePoint Online migration assessment and POC

ENERGY

- 2020 [World Leader in Renewable Energy] - SharePoint Online migration 53 site collections, Office 365 Security Enhancement
- 2017 to 2019 [Public Utility with 10m Customers] - Office 365 Assessment, Pro Plus implementation, Exchange Online migration, Skype to Teams migration for 18,000 user base

FINANCIAL / INSURANCE

- 2022 [Top Accounting Firm] – Skype to Teams migration 900 users
- 2020 to 2021 [#8 Insurance Broker] - Exchange Online migration 10,000 mailboxes, Level 3 Office 365 Support for thousands of domains
- 2018 to 2019 [Midwest Bank] - Office 365 Assessment, Windows 10 Assessment and Deployment for 81 branches, 4,000 users
- 2017 to 2019 [Special Insurance Solutions] - Office 365 Assessment, Pro Plus implementation, Teams Implementation, Exchange Online migration for 4,500 user base, Windows 10 Deployment

GOVERNMENT

- 2020 [Government Integrator] - Implemented MEM tools for immediate deployment. Reduced image management by 50%, provisioning by 75%
- 2019 [Low Income Insurance] – Exchange Online migration 1,850 mailboxes

HEALTHCARE

- 2021 [Top Vision Provider] – Office 365 Security consulting and advisement
- 2019 [Global Biotechnology] – SharePoint Online assessment and POC
- 2018 [Largest Faith-Based Health Systems] - Office 365 Security Assessment

HUMAN RESOURCE

- 2019 [Top 25 Best SMB HR Company] - Teams Assessment and POC

MANUFACTURING

- 2022 [Global Construction] – SharePoint Online migration 140 site collections
- 2022 [Global Medical Device Manufacturer] – OneDrive, Teams, SharePoint File Share migration
- 2021 [Global Packaging] – Level 3 Support
- 2020 [Drainage System Manufacturer] - Migrated over 1,000 assets to Windows 10. Packaged over 100 applications. Reduced support by +50%
- 2018 [#1 Tile and Flooring Company] - Office 365 Assessment, Office 365 POC