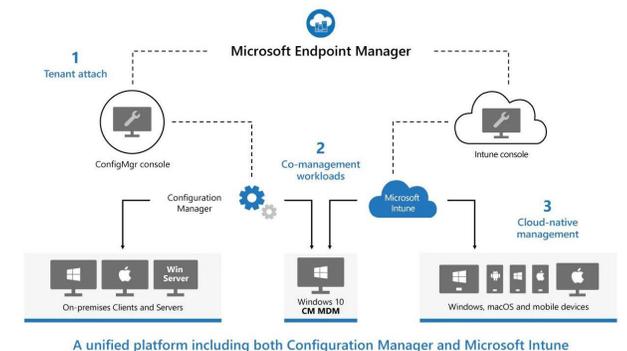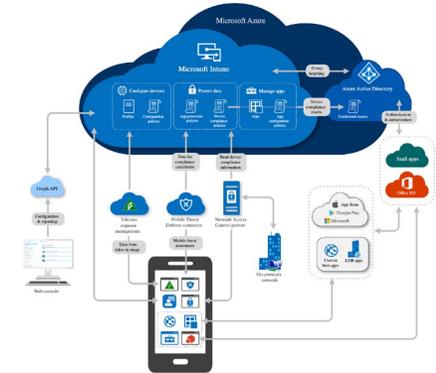# Intune Implementation Case Study

- ## Problem
  - Organization was struggling to manage devices from multiple vendors, many one-off builds, and the devices were in various states of connectivity to the domain (not joined, registered, Entra Joined, Hybrid Entra Joined). The organization was also struggling with keeping devices up to date, patching security issues, and rolling out software. Issues with data exfiltration through the mobile devices was also a major concern.

- ## Solution
  - Spyglass worked with the organization to implement Intune by planning out what their requirements where, what outcomes they wanted in the future, and what the needs of their users were. By leveraging all of these inputs, the proper policies, profiles, and configurations were made within Intune to onboard devices (MacOS, Windows, iOS, Android) and start managing the patching, software deployments, and device configuration for the managed devices. All mobile devices were also configured for App Protectio policies so that data was protected with Purview whether the device was managed or not.

- ## Benefits
  - By leveraging Intune to manage their devices, they now had a single solution across their end user devices to make sure they were protected, governed, and being updated appropriately. By using Autopilot, users could also easily set up their own devices that were shipped to them without having to rely on IT.