



LEADING FINANCIAL COMPANY SIGNIFICANTLY SPEEDS UP TIME TO MARKET

CLIENT OVERVIEW

Our client is a leading management group that offers customer engagement and electronic payment solutions. It is led by a team of management professionals with years of experience. The organization believes in pushing its boundaries to deliver solutions that are inspired by innovation. Along with optimizing ATM experience, our client is also doing its bit by offering a seamless experience to customers in the COVID-19 situation. They are doing this by applying the BIOPROTECTUS system to disinfect and protect its fleet of ATMs.

 **Industry :**
Finance

 **Location :**
Lancaster, PA

 **Relationship Tenure :**
2.5 Years and On-going

 **Technologies :**
JIRA
Azure DevOps
Manual Testing



WHY THEY CHOSE US?

Initially, the organization came to us with a minor assignment. The engagement period for this assignment was approximately three months. Our unique approach and timely delivery built a strong foundation, and Paramount decided to extend their engagement with us. Now, we have a team of 3 professionals that works for them. We introduced a tester. After adding Tester, there was a drastic change in the quality of the application.

JOURNEY SO FAR

2019

Started the engagement with 1 VE

- Application's basic building blocks & libraries were ready
- Added another VE, to work on Project site inventory, site visit, disputes

2020

Added another VE

- Started building the Field web application with CSS HTML 5 technology
- Added Billable tester
- Application compatibility for all US time zones
- Worked on Windows 10 UI-UX theme.

2021

Flow the standard of Microsoft for widow UI

- We made the Grid view to the list.
- Improved the performance of applications.
- We implemented the bulk upload of the data from excel.
- We induced the Bin number (atm number related functionality) in the application.

TRANSFORMATION STORY

After a thorough analysis of the organization's requirement, we designed a test strategy and performed functional and system integration tests across the application,

- ✓ We added a dedicated tester to the team.
- ✓ We used the DevOps tool for managing bugs and all the tasks.
- ✓ We implemented a sprint approach into the project, testing and development were done simultaneously.
- ✓ This helped the client identify the bugs in their application well before time; they can also check directly in the DevOps.
- ✓ We followed agile processes for both SDLC & STLC, and it helped to achieve zero bugs on the live application
- ✓ We performed Functional, Usability, Regression Testing, and end-to-end testing of the application.

BUSINESS OUTCOMES

Clarion helped the Client with



REDUCED COST

The client received a team that offered top-quality work at an affordable price. This helped them save a lot of costs and effort. Besides, Clarion offered the support service 24*7.



ZERO DEFECT

Zero-defect production release after multilevel QA auditing & testing. With the implementation of Jira tools, testers sketched out the big picture, communicated plans, and connected the bigger roadmap goals to the team's everyday tasks.



HIGHER PRODUCTIVITY

With the help of tools like views and reports, testers could keep a check on due dates and statuses. The team was able to collaborate and provide feedback and manage approvals for requests or changes.



TIME-EFFECTIVE SOLUTION

The Code/Functionality standardization helped in catching the bugs and fixing them efficiently. As a result, there was a higher test coverage and reusability of the test suite. We tested the web application on different platforms in different environments (web and mobile).

THE CLARION vEMPLOYEE ADVANTAGES



Complete Transparency and Tracking

Clarion vEmployee developers updated daily time sheets, attended daily stand-up meetings and used project management tools that the client was comfortable with.



Quality Assurance

Clarion vEmployee developers were managed by part-time supervisors and Quality Auditors at no extra cost, which made sure that the developers were on track with their deliverables.



Transparent Communication

The client had direct access to developers through any mode of communication they preferred, whether it was Skype, Slack, Email or Direct Phone Number.



IP Security

NDA's were signed - both, with the client and developers to safeguard the client's IP.



Experience

Track record of consistently delivering multiple robust, technologically sound solutions for 1000+ clients meant minimal effort and risk for them.

CLIENTS WORD OF THANKS



Gentlemen,

I just wanted to let you know how much I appreciate the work that you have been doing. A stable and useful environment are the two most important things for our end users. Thank you for making our application better every day.

- Chuck Proviano
IT Project Manager



For more information, write to us at info@clariontech.com or visit www.clariontech.com