

Modern Endpoint Management

HOW MATURE IS YOUR ENDPOINT ENVIRONMENT?

Top IT Executives have told us that managing remote systems, keeping up with system or application updates, and resolving excessive support tickets are the top endpoint issues that are difficult to address, most often due to capacity or expertise? Modern Endpoint Management is a complex process that requires incremental maturity over time often making it difficult to know where to start. That's where TEKsystems can help. **Our certified experts can identify low cost, high impact initiatives coupled with a roadmap for more complex goals helping you build a maturity strategy that will reduce costs, increase productivity, and improve end user experience.** Let us help you justify funding by building a comprehensive plan based on industry metrics that produce return on investment.

TEKsystems' SUITE OF MODERN ENDPOINT SERVICES

TEKsystems Global Services provides a full suite of modern endpoint services; however, we realize that each client is unique and deserves a customized approach to their goals. Modern Endpoint Management is a journey to maturity. We meet our clients where they are and help build multifaceted strategy roadmaps that consider short-term gains and long-term investments driving incremental maturity complete with estimates, budget justification, and return on investment. Automation and standardization drive reduced costs, increased productivity, and improved end user experience.

Security and Compliance

We align with regulation, security, and compliance standards of your company to streamline security management.

Deployment and Maintenance

Deployment automation will decrease the costs of provisioning and updates reducing the variables that drive support costs.

Communication and Training

Our approach focuses on a strategy for change documentation, communication platforms, training options, and support.

User Profiles and Data Management

With the increase in mobility, users expect to have access to the data and applications on any device, anytime.

Application Management

Delivery automation of applications resolves user access, user self-service, support costs, and future version release.

Organizational Change Management

We integrate with your change management and standards to ensure minimal user disruption.

COMMON CLIENT CHALLENGES

- Managing Remote Systems in a Virtual World
- Applying Windows and Application Updates
- End User Dissatisfaction and Consumer Mindset
- Excessive Support Tickets and Cost
- Provisioning New Users
- Justifying Budget Allocation for Maturity
- Operational Demands Impeding Focus on Improvement
- Resistance to Change

ABOUT TEKSYSTEMS

We're TEKsystems. We accelerate business transformation by solving complex technology, business and talent challenges—across the globe. We partner with 80% of the Fortune 500 to create solutions that enable them to capitalize on change. TEKsystems is an Allegis Group company. [Learn more at TEKsystems.com](https://www.teksystems.com).



PROOF POINTS

- **SERVICE INTEGRATOR** - Implemented modern endpoint management architecture for systems management reducing image management effort by 50% and endpoint provisioning effort by 75%. The cost to provision assets was reduced by 50%.
- **MEDICAL BOARD** - Remediated Change Management environment. Implemented modern endpoint architecture and automated application delivery. Mitigated over \$200K of support costs. Automation reduced schedule and cost by over 75%.
- **PUBLIC UTILITY** – Developed a detailed roadmap for endpoint maturity including budget justification. Modernized user data management resulting in 25% decrease in provisioning time. Reductions in deployment, user data management, and end user support yielded 100% ROI within 2 years.
- **GOVERNMENT INTEGRATOR** - Implemented modern endpoint architecture reducing image management by 50% and endpoint provisioning by 75%.
- **MANUFACTURING** - Built modern endpoint architecture to support systems management and automated application delivery reducing support costs by 50%.
- **FINANCIAL SERVICES COMPANY** – Conducted modern endpoint assessment, Microsoft 365 assessment, Developed maturity architecture with a focus on Application Management.
- **HEALTHCARE SYSTEM** - Conducted Modern Endpoint assessment, Provided Gap Analysis, Managed deployment and user experience.