



ITSM Toolset designed for Microsoft 365

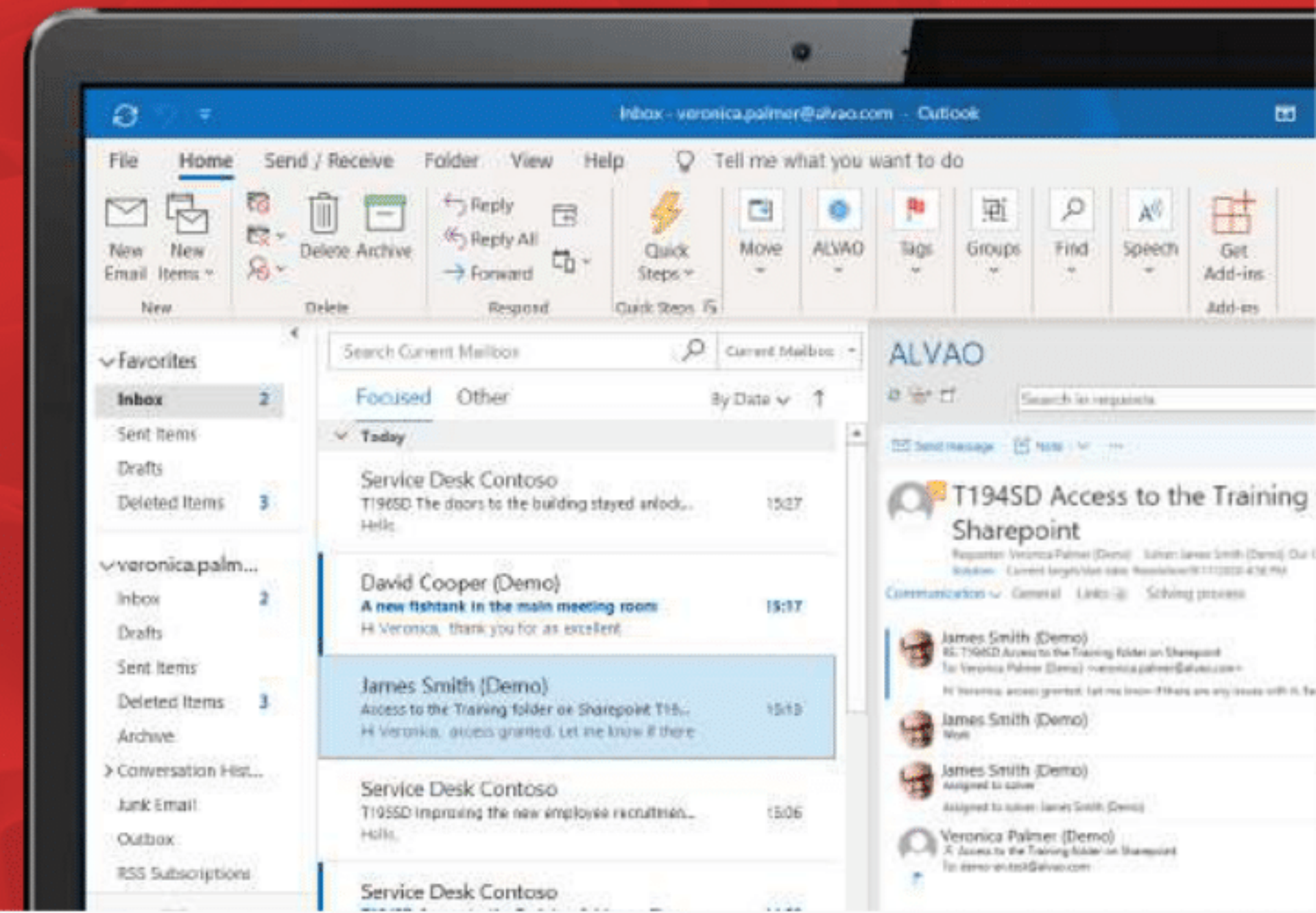
Leverage your investment in Microsoft 365 with an ITSM platform that provides a single point of contact for all users.

A strong focus on asset management enables better security and slashes IT costs. All wrapped up in a unique licensing model that saves your budget.

Designed for Microsoft 365

A full-featured Service Desk directly in your Outlook and Teams. No need to switch between apps. Smooth user adoption thanks to single sign-on together with Microsoft look and feel.

Alvao ITSM platform integrates with Microsoft 365 suite and popular tools such as SCCM, Azure DevOps or PowerBI. The SaaS solution runs on Microsoft Azure UK.



Mature ITSM and ITAM solution on single platform

Take advantage of mature ITAM functionalities such as a self-service inventory audit or Software Asset Management (SAM). ALVAO provides an overall picture of every device throughout its lifecycle. Know exactly what assets you have, whose responsibility they are and where each item is. A tree of objects reflects the company's hierarchy and all assets with full audit trail.

Licensing model

Benefit from the unique licensing model where everyone can be an agent. Complex workflows such as starters/leavers process can be managed with no additional cost.



Service Desk

Per number of Employees eligible to raise a ticket – anyone can be an agent.



Asset Management

Per number of detected Windows Devices – for every Windows device you can track additional 50 objects.

