# inFlow for Retail



inFlow for Retail, our Al-driven solution boosts your retail performance by streamlining customer inquiries and revitalizing stagnant sales, driving sustainable business growth.

#### 01

# CAPTURE LEADS SEAMLESSLY

Never miss a lead again; our Al Virtual Assistants are always on the lookout.

## 02

#### **EXCLUSIVE PREVIEW**

Provide an exclusive first look at new collections through direct messaging for early engagement.

#### 03

# PERSONALIZED CUSTOMER ENGAGEMENT

Build trust and loyalty with instant responses and tailored recommendations.

## 04

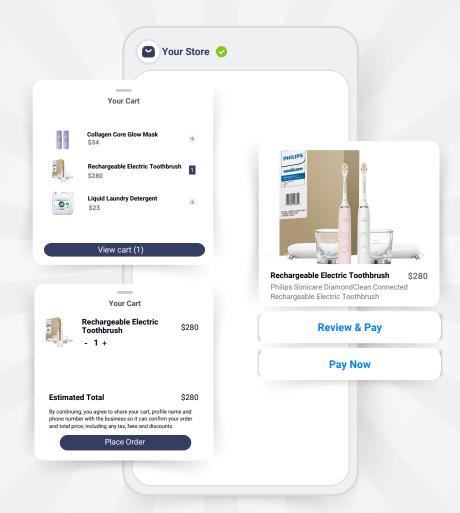
# EFFORTLESS SALES ON WHATSAPP

Turn chats into sales effortlessly with our Al-powered assistants and WhatsApp business catalogue.

#### **CONTACT US**



info@inextlabs.com



#### **Enhance Your Retail Business with iNextLabs**

25%

Increase in Sales Conversion Rate 40%

Higher Customer Retention 50%

Reduction in Inventory Shrinkage 20%

Growth in Average Order Value

## Why You Choose Us: It's More Than Just These Reasons

# Pre-built Templates

Automate customer-provider interactions with our readymade workflows.

# Protect Customer Information

We prioritize safeguarding user data, ensuring the highest level of information security.

# Multi-channel & Multilingual

Access 40+ channels and 130+ languages through Text, Voice, and Video to create a 'contact anywhere' experience.

# Fast Deployment

Integrate with leading CRM, ERP, and scheduling platforms to launch in one week.



# Retail Use Case

Our AI solutions offer seamless, personalized shopping experiences by providing detailed product information and recommendations both in-store and online.



## 01

#### **WELCOME ASSISTANT**

Greet customers, share current promotions, and direct them while improving their experience, informing them of deals, and gathering feedback.

## 02

#### **HELPDESK ASSISTANT**

Handle common queries, process returns, and assist with loyalty programs to reduce wait times, offer efficient service, and free up staff for complex tasks.

## 03

#### **AISLEGUIDE ASSISTANT**

Provide product information, locate items, suggest complementary products, and gather customer preference data to enhance product discovery, boost sales, and offer personalized recommendations.

#### 04

#### **CHECKOUT ASSISTANT**

Assist with self-checkout, handle payments, and resolve checkout issues to speed up the process, reduce queues, and ensure smooth transactions.

# **Inventory Assistant** Staff **Assistant Pickup Assistant Navigator Assistant**

## 05

#### **NAVIGATOR ASSISTANT**

Interactive store maps guide customers to products, save time, and enhance shopping experience.

## 06

#### **INVENTORY ASSISTANT**

Monitor stock levels, track product movement, and manage reordering processes to ensure product availability, reduce out-of-stock situations, and optimize inventory management.

## 07

#### **PICKUP ASSISTANT**

Facilitate smooth online order pickups, offer status updates, and resolve pickup problems to streamline the process, cut wait times, and enhance customer satisfaction.

## 80

#### **STAFF ASSISTANT**

Support store employees by assisting with stocktaking, price checks, and customer inquiries to enhance efficiency and reduce workload, enabling focus on value-added tasks.