Enterprise AI Copilot
The Ultimate AI Companion that Gets Complex Work Done Faster

Aisera's AI Copilot harnesses the power of Generative AI to provide users with a personal assistant capable of answering questions, analyzing data to expedite decision-making, executing actions to complete complex tasks, and proactively notifying users with recommendations across all domains. This helps users to stay informed, prepared, and productive, enabling them to efficiently complete tasks and get their job done.

90% Cost Savings
80% Improved Productivity
85% CSAT Improvement

Aisera Customers

Living Spaces
Ryan Schlig
VP, IT Infrastructure & Support

"We are super impressed with the degree of automation achieved with Buddy Bot and are now evaluating expanding from IT to other areas such as HR self-service."

Lifescan
Chris Stephenson
CTO

“The OneTouch® Assistant powered by AiseraGPT has been a game-changer for our customer support team.”

Dave
David Wilk
CEO & Founder

“DaveGPT, powered by Aisera, fundamentally impacts how we scale by automating simple interactions and generating value through efficiency and supporting our members”

Key Use Cases

Engineering
- Code and Test Script Generation
- Code Explanation
- Debugging
- Refactoring
- Security Recommendations

Finance
- Automated Data Reconciliation & Analysis
- Report Generation & Summarization
- Customer Communications

Sales
- Account Summarization
- Sales Report Generation
- Recommendation of New Opportunities
- Email Generation

Marketing
- Email & Social Media Campaigns
- Content Generation
- Report Summarization
- Hot Leads Recommendations

HR
- Job Description Generation
- Year-end Performance Analyses
- Proactive Skill Gap Identification

IT
- Proactive Endpoint Management & Troubleshooting
- License Utilization Analysis
- Software Recommendations

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Key Capabilities

Enterprise-wide and Heterogeneous Copilot
Provide a Universal AI Copilot with a unified interface for all requests across multiple domains, channels, and languages so that users no longer need to interact with different copilots across various apps.

Generative AI Models for Task Execution
Boost efficiency and accelerate development times with Aisera’s Generative AI models for code, knowledge article, workflow, and database query generation.

Customize Prompts and Skills
Develop, test, and fine-tune AI prompts with Prompt Studio to obtain the desired response while limiting bias and toxicity. Using prompts and workflows, create context-aware skills with Copilot Studio to deliver AI-driven interactions that elevate the user experience.

Domain-specific LLMs for Enterprise Business Groups
Leverage domain-specific LLMs that are grounded to customer data to minimize hallucinations while generating accurate, personalized, and contextually relevant responses every time.

Proactive Actions with Workflow & Event Studio
Proactively notify users with insights, alerts, and recommendations and complete tasks through AI workflow automation, keeping users up-to-date while improving their productivity.

Trust, Privacy, and Data Security
Ensure the transparent development, deployment, and usage of AI with a TRAPS (Trust, Responsible, Auditable, Privacy & Security) framework that meets stringent data governance, regulatory, and compliance requirements.

Integrations
Built-in integration with 500+ backend connectors and out-of-the-box set of reports and dashboards for advanced analytics.

Contact Center
GENESYS, AVAYA, 8x8, NICE, inContact

Service Cloud
Salesforce, SAP, Zendesk, ServiceNow

Workflows
ServiceNow, UiPath, Workato

Subscription Management
Oracle, Zuora, Anaplan, Aria

SaaS Applications
SAP, Magento, NetSuite, Workday

Knowledge Base
Adobe, Dropbox, SharePoint