

# Enterprise AI Copilot

The Ultimate AI Companion that Gets Complex Work Done Faster

Aisera’s AI Copilot harnesses the power of Generative AI to provide users with a personal assistant capable of answering questions, analyzing data to expedite decision-making, executing actions to complete complex tasks, and proactively notifying users with recommendations across all domains. This helps users to stay informed, prepared, and productive, enabling them to efficiently complete tasks and get their job done.

**90%** Cost Savings

**80%** Improved Productivity

**85%** CSAT Improvement

## Aisera Customers



**LIVING SPACES**  
**Ryan Schlig**  
 VP, IT Infrastructure & Support

*Lifescan*  
**Chris Stephenson**  
 CTO

**Dave**  
**David Wilk**  
 CEO & Founder

“We are super impressed with the degree of automation achieved with Buddy Bot and are now evaluating expanding from IT to other areas such as HR self-service.”

“The OneTouch® Assistant powered by AiseraGPT has been a game-changer for our customer support team.”

“DaveGPT, powered by Aisera, fundamentally impacts how we scale by automating simple interactions and generating value through efficiency and supporting our members”

## Key Use Cases

**Engineering**  
 Code and Test Script Generation, Code Explanation, Debugging, Refactoring, Security Recommendations

**Finance**  
 Automated Data Reconciliation & Analysis, Report Generation & Summarization, Customer Communications

**Sales**  
 Account Summarization, Sales Report Generation, Recommendation of New Opportunities, Email Generation

**Marketing**  
 Email & Social Media Campaigns, Content Generation, Report Summarization, Hot Leads Recommendations

**HR**  
 Job Description Generation, Year-end Performance Analyses, Proactive Skill Gap Identification

**IT**  
 Proactive Endpoint Management & Troubleshooting, License Utilization Analysis, Software Recommendations



Scan for a Gen AI Custom Demo

Contact us: [sales@aisera.com](mailto:sales@aisera.com) | [LinkedIn](#) | [Twitter](#)

[aisera.com](https://aisera.com)

# Key Capabilities

## Enterprise-wide and Heterogeneous Copilot

Provide a Universal AI Copilot with a unified interface for all requests across multiple domains, channels, and languages so that users no longer need to interact with different copilots across various apps

## Generative AI Models for Task Execution

Boost efficiency and accelerate development times with Aisera's Generative AI models for code, knowledge article, workflow, and database query generation

## Customize Prompts and Skills

Develop, test, and fine-tune AI prompts with Prompt Studio to obtain the desired response while limiting bias and toxicity. Using prompts and workflows, create context-aware skills with Copilot Studio to deliver AI-driven interactions that elevate the user experience

## Domain-specific LLMs for Enterprise Business Groups

Leverage domain-specific LLMs that are grounded to customer data to minimize hallucinations while generating accurate, personalized, and contextually relevant responses every time

## Proactive Actions with Workflow & Event Studio

Proactively notify users with insights, alerts, and recommendations and complete tasks through AI workflow automation, keeping users up-to-date while improving their productivity

## Trust, Privacy, and Data Security

Ensure the transparent development, deployment, and usage of AI with a TRAPS (Trust, Responsible, Auditable, Privacy & Security) framework that meets stringent data governance, regulatory, and compliance requirements

### AI Copilot Insurance

Run a report to fetch all policy changes/activity in the last 3 days



I understand you want me to **generate a report on policy activity in the last 3 days.**

**Introduction:** The following report provides a summary of all claims filed under the ACME company health insurance plan in the last month. The data includes the Claim ID, Policy Number, Policyholder Name, Type of Claim, Date, Amount Paid, and Status for each claim.

Claim ID	Policy Number	Policyholder Name
CLM129	PN795	David Wilson
CLM130	PN796	Emily Taylor
CLM131	PN797	Samantha Clark

[Show More](#)

Link to report(s):

Ask me anything...

### AI Copilot HR

Create a comprehensive job description for a data analyst role



To proceed, I will need some additional information from you.  
Can you please provide the location and experience required for the Data Analyst role?

Palo Alto, 5yoe



Job Title: **Data Analyst**  
**The Role**

We are looking for an experienced Data Analytics to join our team in Palo Alto, CA. Your expertise in product development and understanding of Data Analytics concepts will be valuable in shaping our innovative solutions and enhancing our existing products. This role is based out of our Palo Alto, CA

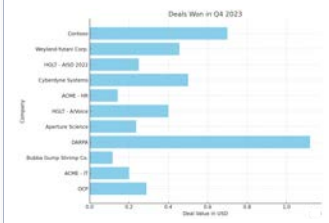
Ask me anything...

### AI Copilot Sales

Generate a bar chart report on last quarter's won deals, & calculate the total value



Sure, I can help with that! Here's the report you requested from Salesforce for all the deals we won last quarter (Q4 2023)



Link to report(s):  
**Sales Opportunity Data: All-Time**



Draft an Email

Convert to a table

Ask me anything...

# Integrations

Built-in Integration with 500+ backend connectors and out-of-the-box set of reports and dashboards for advanced analytics.

## Contact Center



## Service Cloud



## Workflows



## Subscription Management



## SaaS Applications



## Knowledge Base



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