

TICKHELP IS A MODERN, SUSTAINABLE TICKETING AND HELPDESK SYSTEM THAT COVERS AND TRACKS ALL REQUESTS AND MANAGES YOUR ASSETS

## REVOLUTIONIZING SUPPORT WITH EASE

No matter the size or structure of an organization, the ability to deliver consistently satisfactory assistance to all departments is key to smooth operations. When a question is posed, an answer must be presented in a timely and clear manner.

Global Brands Group is on a mission towards total regional digital transformation in all aspects of a company's support requests endeavors. To that end, Global Brands Group invites you to explore its newest proprietary ticketing and help desk solution: TickHelp.



## WHY TICKHELP?



User Friendly



Fully Customizable



Incredible Price Point

TickHelp is a robust, user-friendly, and sustainable ticketing and help desk solution with full Microsoft 365 integration, giving users an omnichannel help desk with a comprehensive knowledge base to help them resolve whatever issues they may face in the workplace.

## IMPLEMENTATION TYPE



ON PREMISE



SAAS



CLOUD

## TICKHELP MODULES



Ticket Management



Knowledge Base



Automation Rules



Custom Fields



Assets Directory



Integration



Users Management



Reports and Dashboards

## SUCCESS REFERENCES



For more info contact us at:  
contactus@gbrands.com

**BOOK A DEMO**