

PowerApps

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Smart Survey App



Smart Survey is aimed to reduce the hesitance in taking part in a survey, like longer time engagement, detailed scenarios sentences, unsorted questions etc. Smart survey is built with favorable click ratings, process sections, comment boxes, proceeding status indicators for an interactive survey

Feedback simplified and organized

A survey on customer satisfaction in different phases of solution development is observed in this application. It helps in enhancing various processes involved from inception to delivery. Feedback and survey being an essential supplement for continuous improvement, helps largely in each of the process's enhancement. Smart Survey can be utilized for any function of any industry as a response management tool for quick and secure analysis of customer experience.

Smart Survey app helps to identify the gaps in customer feedback and enables the customer to register their experience in different phases like responsiveness, quality, packaging and delivery and so on

About us: UBTI is well experienced in delivering business applications for a wide range of domains including Aerospace, Financial services, Healthcare, Health Insurance & Education. With our expertise in PowerApps, we build apps enabling our customers simplify and streamline processes, helping them conduct their business with minimal effort. With years of experience in Microsoft Analytics tools, we help our customers derive in-depth insights from their data.



Initiate surveys on the go with smart fields and ratings





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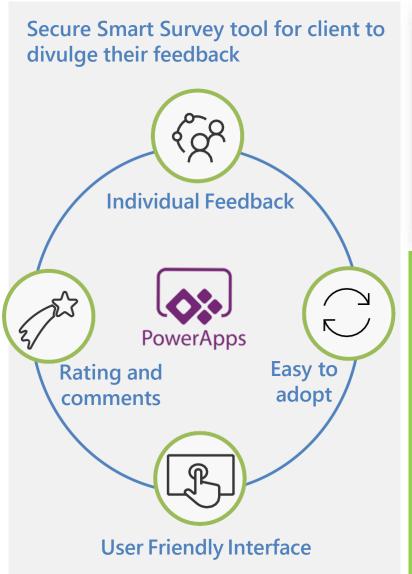
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Survey app to perceive customer experience and enhance delivery excellence

Smart Survey has a flexible design to adopt different set of questions and selective response to each question. The tool allows in customizing questions and response fields to multiple custom options. Reports can be organized from these responses and insights could be used in future enhancements



Customer Satisfaction Survey - Application 1			
Quality	Delivery	Packaging	General
Response to queries How fast the general queries/feedback are responded?		★★★☆ Good	Enter Comments
Effective Communication How effective is the communication on any related information handled with you as a Stakeholder or Customer?		★★★★ Excellent	Enter Comments
Any Other comments/feedback Open tab to provide comments/feedback/inputs which are not covered in the questionnaire		★★★★ Excellent	Enter Comments

Features & Benefits:

- User friendly and Hassle-free
- Survey progress status indicators with missed out alert
- Dual input feedback helps in identifying the quality of responses
- Single survey application for multiple solutions with flexible customization
- Reduces the risk of data loss
- Multi-device compatibility



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Azure