



Effectively Manage Alcoholic Beverage Commerce From Production Through Consumption

Accela Alcoholic Beverage Control simplifies the licensing, inspection and renewal process for alcoholic beverage licensing. The highly configurable system accommodates all standard and unique liquor license types.

### **Benefits**

Improved communication with applicants, agency staff, and other departments

Reduced application turnaround times

**≍**Accela

Shorter time to value with pre-built civic application

Enhanced compliance and enforcement actions

24/7 convenient online

Increased user and customer satisfaction

Cut costs by automating expensive manual processes

## Improve Staff Efficiency

With automated workflows, simultaneous agency review and clear approval pathways, Accela Alcoholic Beverage Control cuts the time required to process new or renewal license applications. Agency staff are more efficient, freeing them to focus more time on the cases that need additional attention.

### **Increase Cross-Agency Collaboration**

Easily communicate and coordinate with other departments on liquor license review such as state and local jurisdictions, licensing department, code enforcement, health department, fire, or other agencies involved in the review process for issuing new or existing liquor licenses.

### **Configure to Fit Your Needs**

Liquor licenses come in a wide variety of types and restrictions, from art galleries that only offer wine at special events to night clubs that serve daily into the wee hours of the morning. Accela Alcoholic Beverage Control has the flexibility you need to handle all different configurations, restrictions, locations, and service options – including license types for manufacturing operations, distribution businesses, on-premise consumption or off-premise retail sales.

#### Be More Effective in the Field

Time-crunched field inspectors need to be as efficient as possible. Accela's mobile apps are fully GIS-integrated to quickly find business locations. Field inspectors have full access to the licensing database – even offline access – to facilitate capturing field notes, videos, pictures, or other supporting documentation.

#### **Enhance Customer Service**

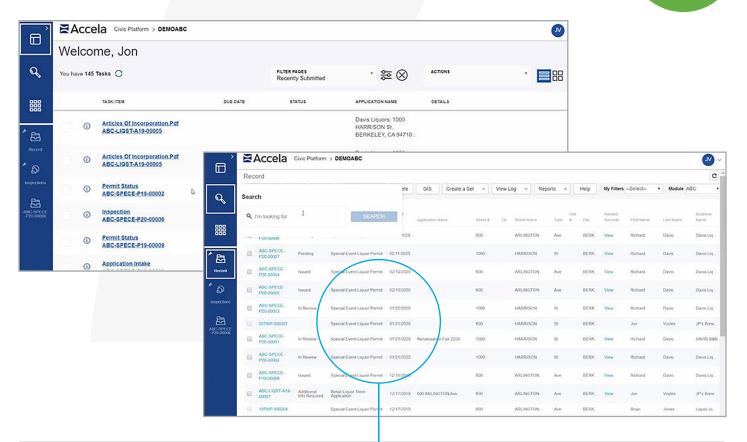
License applicants appreciate the convenience of 24/7 access. With the Accela online portal, applicants can initiate an application, check the status of an existing application, renew a license, make service requests or upload supplementary documentation during the review process. And anytime the status of an application changes, applicants receive an automatic update via email or text.

#### **Discover More With Advanced Reporting**

With configurable dashboards, pre-built reports, and ad-hoc reporting tools you can always stay abreast of existing issues, discover developing trends, and provide transparency to concerned citizens and government leaders alike.







# **Features**



Intelligent workflow keeps applications moving smoothly from submittal to issuance



Integrate with state or local government databases for license verification



GIS-enabled to help enforce zoning rules



Attach pictures, PDFs, fingerprint scans, background verification, or other required documentation



Automatic applicant notification when application status changes



Advanced reporting and querying functionality



24/7 citizen and customer access for new applications, renewals, service requests, complaints, or information requests



Online payment technology integrates with standard payment platforms to facilitate customer payment

# **About Accela**

Accela provides market-leading SaaS solutions that empower governments worldwide to build thriving communities, grow businesses and protect citizens. Powered by Microsoft Azure, Accela's open and flexible technology helps agencies accelerate efficiency and transparency today, while ensuring they are prepared for any emerging or complex challenge in the future.

### **Learn More**

Visit www.accela.com or call us at (888) 722-2352