

SMART Support

Enhancements, Optimisation,
Security and Maintenance for
Digital Platforms



Why Choose SMART Support?

SMART Support is a Managed Service Support Solution for Microsoft Azure Hosted Government Digital Platforms and fosters transformation from eGovernment to eGovernance. The solution provides Enhancements, Optimisation, Security and Maintenance for Digital Platforms and eServices (SAP and Non-SAP applications) on Microsoft Azure. The Outcome of the Service is a Modernised ICT Infrastructure with High Availability, ICT Oversight, eGovernance with Skills Development.

What Do You Get From SMART Support?



Faster Response Time with
Proactive Monitoring & Issue
Fixing.



Cyber Security Support
and Disaster Recovery.



Expertise and Experience,
driven by high availability.

Technology Used

- Microsoft Azure
- Microsoft Dynamics 365
- Microsoft 365
- Microsoft Power Platform
- SAP and Non-SAP on Azure

Benefits:

- Faster Response Time.
- Expertise and Experience.
- Proactive Monitoring & Issue Fixing.
- Cyber Security Support.
- Data Compliance Support.
- High Availability.
- Disaster Recovery.
- Predictable & Scalable Spending (OPEX)
- Speed of service.
- Enhanced flexibility.
- Integrated delivery pipeline.

What Do You Need For SMART Support?

Purchase SMART Support on the Azure Marketplace or [visit our website](#) for more

Managed Service Support Solution for Microsoft Azure
Hosted Digital Platforms