



- **Train:** Provide training sessions for UST and customer associates to stay current with Azure services, configurations, and best practices implemented as part of the migration
- **Monitor:** UST will set up monitoring tools to track the health, performance, and usage of Azure resources and offer support as needed post-transition
- **Standardize:** Establish protocols and procedures to handle incidents that may arise in the Azure environment
- **Coach:** Educate the team to monitor and optimize resource usage to optimize costs based on identified levers beyond migration
- **Facilitate:** Regular touchpoints to ensure smooth functioning of the team by the UST migration management team

