

Cost Certainty = Management of all Microsoft 365 services remotely for a fixed fee/user/month

300,000 users currently managed

Client benefits

- Minimum 20% cost reduction in user assistance and administration tasks
- Cost certainty through a fixed fee per user per month
- Cybersecurity hygiene
- Reassignment of client resources to value-added projects and tasks
- Strategic consulting not normally offered in a managed service
 - › Virtual CIO
 - › User change management
- Level 1 Service Desk stays with client (log & dispatch to CGI)

