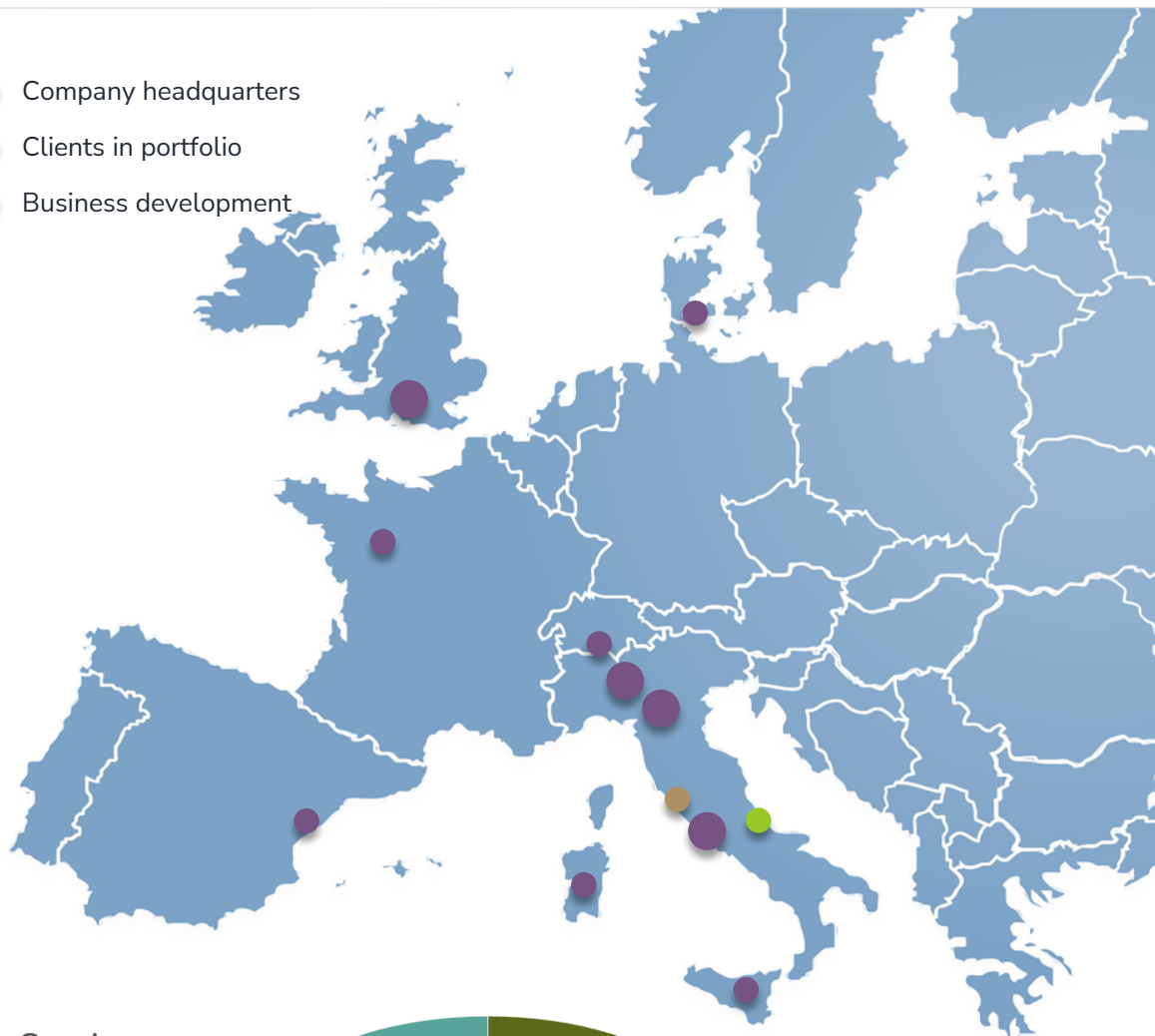




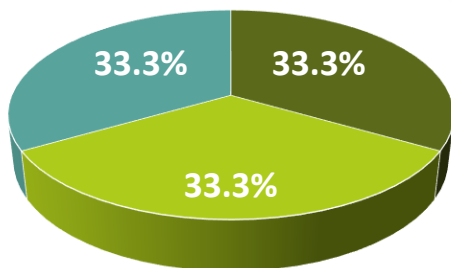
Zen
ShareSuite

ZenDMS cloud

- Company headquarters
- Clients in portfolio
- Business development



- Guarino
- Damiani
- Fazzini



Interzen Consulting is a consulting firm that operates nationally and internationally, focused on:

- Customer Relationships Management
- Project Management
- Document management
- Electronic Orders
- Electronic Invoicing

Company data

- Limited Liability Company
- Share capital: 100,092.00 euros (iv.)
- Year of establishment: 1996

Certifications, accreditations and qualifications

- UNI EN ISO 9001:2015 quality certification
- UNI EN ISO 27001 certification: March 2023
- SDI Accreditation: PBV3TR8 (Electronic Invoices)
- NSO Accreditation: GTLWJSS6 (Electronic Ordering)
- Qualification as AP and SMP on PEPPOL network (Pan-European Public Procurement On-Line)

2






ZENSHARE SUITE

ZENSHARE SUITE

The Information Management System designed and developed by Interzen Consulting.

It is a cloud based platform composed by multiple integrated solutions.



-  **ZenCRM** (*customer relationship management*)
-  **ZenProject** (*project management*)
-  **ZenDMS** (*document management*)
-  **ZenE-invoices** (*electronic invoices*)
-  **Zen E-orders** (*electronic orders*)

Lead to Cash

From the generation of **leads** to the creation of **invoices**.



ZENSHARE SUITE

THE ONLY
ITALIAN SUITE
FOCUSED ON THE
LEAD-TO-CASH
PROCESS

Lead to Cash



From the generation of **leads** to the creation of **invoices**.

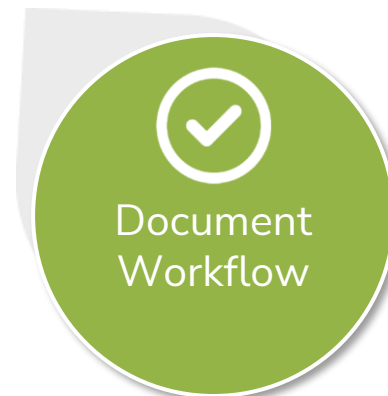
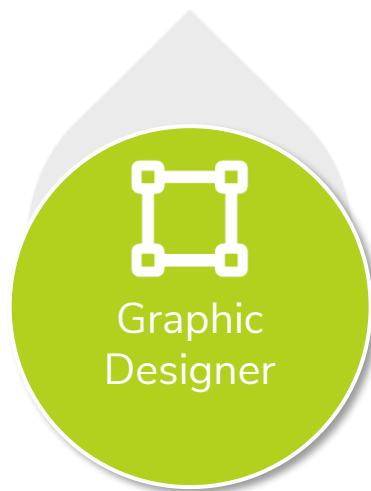
2 SOLUTION

2.1 ZenDMS *(document management system)*



ZenDMS

Functional macro areas



Homepage

» My Home

- POSTA IN INGRESSO**
Documenti da pubblicare o protocollare »
5552
- PROTOCOLLO INFORMATICO**
Nuova registrazione di protocollo »
- PUBBLICA DOCUMENTI**
Inserisci un nuovo documento »
Inserisci un nuovo documento nell'archivio »
Inserisci una nuova mail »

Document archive

Biblioteca Importazioni Esportazioni

Filtra i documenti _____

/ Argomenti

<input type="checkbox"/>	NOME
1	CONTABILITA' - C
2	CONTABILITA' - F

FUNCTIONALITIES

Document Management System

Mailroom

Posta in ingresso

Filtra i documenti _____ >> Radice

/ Posta in ingresso

<input type="checkbox"/>	NOME
1	Technical - MFP Scans
2	Email in ingresso
3	FAX in ingresso
4	PEC aziendale

Document schedule

» Scadenziario

MODELLI

Filtro: _____

» AMM - Fatture passive 5

Stato
In scadenza x Preso in carico

Mostra tutti i documenti

NOME

- Fattura Fornitore ACX.pdf
- fattura passiva001.pdf
- InvoiceDemo001-2014.pdf

FUNCTIONALITIES

Register system

Registration

» Protocollo Informatico

INFORMAZIONI PROTOCOLLO

ENTE_DESC_SU_PROTENTI AOO DI PESCARA - Amministrazione

Tipo Protocollo: ENTRATA Uscita Interno

Numero Protocollo: 0000073 Data Protocollo: 01/07/2021


GESTIONE CORRISPONDENTI:

Ente pubblico 1
Area Omogenea Organizzativa

Ufficio Posta - ente
Rossi Sebastiano

DENOMINAZIONE

1 tommaso.mari@pec.lire.it



Classification

» Protocollo Informatico

Area Omogenea Organizzativa 001 - Sec

- Titolo I - Amministrazione
- Classe 1 - Legale
 - Sottoclasse 1 - Legisla
 - Sottoclasse 2 - Circola
- Classe 2 - Statuto
- Classe 3 - Informazioni
- Titolo II - Organi di governo

Archiving

NOME

1	Area Omogenea Organizzativa
2	Area Omogenea Organizzativa
3	Area Omogenea Organizzativa
4	Direzione Generale
5	Impianto Produttivo 01

Sorting

RESPONSABILITÀ PROTOCOLLO

U.O.R. (POS) Ufficio Posta - ente

Utente Fabrizio Neri

Smista ad altri utenti:

Smista automaticamente il documento

+

FUNCTIONALITIES

Document workflow

Process management

Documenti personali		Tutti i do	
TITOLO	STATO	OPERAZ	
1 Approvazione fatture passive	OK		
2 Capitolato di gara	OK		
3 Claim	OK		
4 Pagamento fornitori	OK		
5 Questionario IDP	OK		
6 RDA - richieste di acquisto	OK		
7 Studio di fattibilità	OK		
8 Technical documents Workflow	OK		

Approval management

» Approvatori

Modifica dell'approvazione dallo stato "1 - INSERITO" allo stato "2 - RESPONSABILE INTERNO" processo "Approvazione fatture passive"

Metodo di approvazione: Singola

Layout di approvazione: 04. Modifica metadati e approvazione

Modello di default: AMM - Fatture passive

SINGOLI UTENTI

Cognome e nome

EDITOR DOCUMENTO ()

Neri Fabrizio (admin)

Rossi Mario (utentedemo)

Aggiungi o elimina utenti

Document approval

» Tutti i documenti

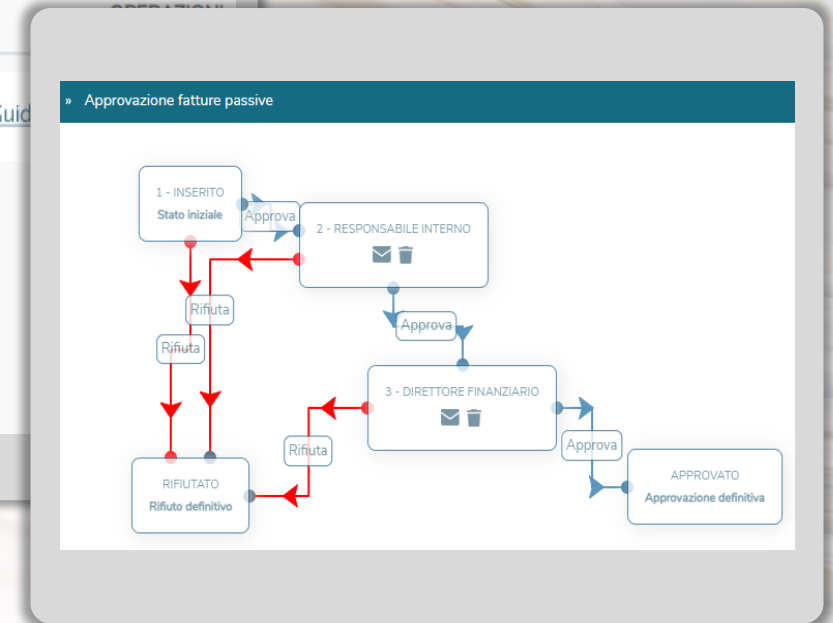
Fatture Elettroniche passive

» Fatture passive da registrare 2

FE - ATTIVAZIONE ISTANZA CLIENTE

» 2/3 Archiviare Delega CONTROFIRMATA da Interzen e reinviarla al cliente 102

Graphical workflow





TOSHIBA

Toshiba technology has been chosen and certified by Interzen for its solutions



Hybrid MFP printer

TOSHIBA



Register system



» Protocollo Informatico

INFORMAZIONI PROTOCOLLO

ENTE_DESC_SU_PROTENTI AOD DI PESCARA - Amministrazione

Tipo Protocollo: ENTRATA Uscita Interno

Numero Protocollo: 0000073 Data Protocollo: 01/07/2019 10:03 Anno: 2019

MITTENTI



Printer Barcodes B-FV4T

TOSHIBA



Official printer barcode tested and used by Interzen for the ZenShare register system



3

PROFESSIONAL SERVICES



4 CLOUD INFRASTRUCTURE

DATA CENTER

Interzen has chosen the world market leader Microsoft to offer a scalable, secure, efficient and technologically advanced cloud service to its customers.

Service Providers	<u>Microsoft Azure.</u>
Type of cloud service	Public Cloud
Cloud service provider certifications	All Microsoft Azure compliance documentation <u>is available here.</u>
Location of data centers	<u>West Europe (Netherlands).</u>
Security levels adopted by the service provider	The set of operations performed by Microsoft to protect the Azure infrastructure <u>is available here.</u>
Service provider data redundancy	Zone-redundant storage (ZRS): replicates data stored in Azure synchronously across three available regions within the primary region; <u>more information available here.</u>

BACKUP, SECURITY & DISASTER RECOVERY

Quality of service and security standards at the highest levels

- **BACK-UP PROCEDURES**

- Database and document back-up procedure is performed every 4 hours;
- Back-up with geographical redundancy: **Northern Europe (Ireland)**;
- Data retention: 7 days.

- **SECURITY**

- Data security is guaranteed by a completely redundant and synchronously replicated Cloud environment;
- Cloud environment protected by Firewall, Antivirus, Vulnerabilities Assessment Tool.

- **DISASTER RECOVERY**

- Service included in Cross Region Restore mode.

5 CERTIFICATIONS

INTERZEN AND ZENSHARE SUITE



ISO 9001:2015
Certificate
No. 43228/22/S



ISO 9001:2015
Registration
No. IT-141995

ISO 9001:2015
Management System
of Quality since 2013

Quality certificate of Interzen on the minimum requirements to guarantee the quality level of the products and services provided.



Peppol
Access Point
CERTIFIED PROVIDER

AP Peppol Qualification
(Access Point)
SMP Peppol qualification
(Service Metadata
Publisher)

Interzen has obtained the AGID Qualification (Peppol Italian Authority) as AP Service Provider and PEPPOL SMP for electronic orders.



ISO 27001:2013 - Certificate No. 885/23
Information security controls:
ISO/IEC 27017:2015 - ISO/IEC 27018:2019



ISO 27001:2013 –
Information Security
Management System (ISMS).
International standard
describing the best practices
for an ISMS.

ISO/IEC 27017:2015 – Cloud
services.
ISO/IEC 27018:2019 – Protection
of information suitable for personal
identification on public clouds.

MEPA
aquistinretepa.it

Enabled on **MEPA** –
Electronic Market
of the PA

Interzen is registered and authorized to operate on the electronic market of the Public Administration – MEPA.



SDI accreditation
(Interchange System)

Interzen is Sogei's SDI qualified intermediary for Electronic Invoicing.

Recipient code: PBV3TR8



SaaS ACN Qualification
(National Cybersecurity
Agency)

ZenShare Suite joined the Catalog of Qualified Cloud Services for the Public Administration – ACN Cloud Marketplace.



NSO accreditation
(Order Sorting Node)

Interzen is Sogei's NSO qualified intermediary for electronic orders.

Recipient code: GTLWJSS6



Cloud Security Alliance
(CSA)

Interzen is registered since 2nd December 2019 filling the CSA STAR Self-Assessment.

6 SUITE CUSTOMERS

240+

Total
activations

75+

CRM/DMS/Project
activations

165+

Electronic invoicing
activations

1.6K+

Active
customers

1.5M+

Electronic
invoices per year



Tourism Services
Barcelò Hotels Italy
www.barcelogrupo.com



Clothing
Ciro Paone
www.kiton.com



Food
De Cecco
www.dececco.it



Clothing
Ermenegildo Zegna
www.zegna.com



Personal Care
Angelini/Procter&Gamble
www.fater.it



Manufacturing
Sapa Group
www.sapagroup.com



Finance
Cerved Group
www.jupitergroup.it



Imaging Systems
Fujifilm Corporation
www.fujimed.it



Manufacturing
Elcon Megarad
www.elconmegarad.com



Catering
Camst Group
www.camst.it



Manufacturing
Hanon Systems
www.hanonsystems.com



Publishing, Oil, Tourism
Minardo Group
www.gruppominardo.it



Pharmaceuticals - Medical Devices
Convatec IT UK Northern EMEA
www.convatec.it



No profit
Banco Alimentare
www.bancoalimentare.it



Utilities
Trenta
www.trenta.it



Trade union organisation
SPI – CGIL Nazionale
www.spi.cgil.it



Logistics
Innova Group
www.gruppoinnova.com



Service - Printing
Roggero e Tortia
www.roggerotortia.it


 Publishing
Il Sole 24 Ore
www.ilsole24ore.com

 Chemical
Lamberti
www.lamberti.com

 Finance
Credito Fondiario
www.creditofondario.eu

 Manufacturing
Magaldi Group
www.magaldi.com

 Manufacturing
Seri Industrial Group
www.seri-industrial.it

 Public administration
Fondazione Teatro Donizetti
www.teatrodonizetti.it

 Public administration
Fondazione Agraria
www.fondazioneagraria.it

 Healthcare
Casa di Cura Villa Serena
www.villaserena.it

 Public administration
Azienda Strade Lazio
www.astralspa.it

 Manufacturing
Seieffe Group
www.seieffe.it

 Utilities
Odoardo Zecca
www.zeccaenergia.it


 Trade union organisation
Federazione Stampa Italiana
www.fnsi.it

 Energy
Turriziani Petroli
www.turrizianipetroli.it

 Information technology
High Technology
www.ht.it

 Manufacturing
Ponzio Aluminum
www.ponzioaluminium.com

 Information technology
Grammelot
www.grammelot.eu

 Manufacturing
Carbotech
www.carbotech.it

 Manufacturing
Stamec
www.nastamec.it

 **ECO MEDIA**Information technology
EcoMedia
www.ecohmedia.comTrade union organisation
CGIL Funzione Pubblica
www.fpcgil.itConsulting
Management&Consulting Srl
www.mandc.it *energynet*Energy consulting
Energynet Srl
www.energynet.itPublic Sector Services
Flegrea Lavoro
www.flegrealavoro.comTraining
Unifad
www.unifad.itGruppo
 **infoteam®**Information technology
Go Info Team Group
www.goinfoteam.itInformation technology
Tecnolink
www.e-tecnolink.itPublic Sector Services
Pescara Energia
www.pescaraenergiaspa.it **WESTSUD
WATTSUD**Manufacturing
West South
www.west-sud.itFood
Citra Vini
www.citra.itInformation technology
E-Witness Italy
www.ewitness.euPublic Sector Services
Milanosport
www.milanosport.itMedical devices
Life Episteme Italy
www.lifeepistemeitalia.itPublic Sector Services
Interporti di Sicilia
www.interporti.sicilia.itServices
CAA CIA
www.caa-cia.itTraining
Talent
www.talento.euMedical devices
Medicair
www.medicair.it

THANK YOU

FOR YOUR KIND ATTENTION

