



**CASE STUDY**

# Coripharma saved 4 hours a day by having central access reporting



Find out how Coripharma, a pharmaceutical company, used [SysKit Point](#) – the central Point where they can govern, analyze, and audit their Microsoft 365 environment.

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## Customer

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**Coripharma** is a European generic pharmaceutical company based on solid heritage.

Their experienced team offers out-licensing and contract manufacturing services to pharmaceutical companies that demand the highest quality from a reliable European supplier.

Located in Iceland, inside Schengen and the European Economic Area (EEA), Coripharma's manufacturing site has an annual production capacity of about 1.2 billion tablets/capsules.



*„We use SharePoint heavily as a general document management system. Coripharma started to grow the number of internal and external users rapidly. We knew there needed to be an easier way to manage their access, gain reports, and manage information.“*

Ulfar Helgason, Head of IT at Coripharma



## **Challenge:** Tracking Who Can Access What in a Large Environment in a Highly Regulated Industry

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Ulfar Helgason, head of IT at Coripharma, has regularly maintained their Microsoft 365 environment through SharePoint and Microsoft tools. One of Ulfar's tasks is to know at any given point in time which persons or groups have access to which document libraries and resources on SharePoint.

As the company was growing, the need for a complementary solution to govern their Microsoft 365 environment became more prominent. Providing access to many individuals and groups was a challenging task for IT managers such as Ulfar. He used to spend many hours per week checking user access on multiple sites across their tenant. The native setup didn't allow him to do it in bulk but rather to investigate access for each site, folder, and file one at a time.

Also, the way they did the provisioning was not scalable because one person can't be productive in administering rights for the entire company. Ulfar needed help. That sparked the initial quest to find an easier way to work with the SharePoint Online environment.

## **Solution:** User Access Reporting and Bulk-Management in SysKit Point

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The primary reason Coripharma decided to go with SysKit Point was the ease of use while checking and administering access rights on SharePoint. Given that Active Directory/SharePoint setup can be complex for such regulated environments, SysKit Point has delighted Ulfar, simplifying it and making it easier to maintain.

Ulfar uses the report daily that provides an [overview of the access rights](#) for the users. In this report, he can find all the necessary information – what teams and groups the user is a member of and all sites where the user has access to. Then, by exploring even deeper, Ulfar can find all the content down to the file level that a particular user can access.

Ulfar doesn't need to go back to the Microsoft 365 admin center to tweak access rights for users. He can do it right from the reports in SysKit Point. He can remove inactive users, add new users, or edit permissions. The best thing is, he can do [bulk management actions](#) – so he can add multiple users at once when new employees come or remove them when they leave the company, which saves him a lot of time. If he stumbles upon some files with unwanted sharing links, he can stop sharing them directly from the reports, as well.

Soon, Ulfar plans to trust a couple of super users with the ability to control access in SysKit Point alongside him by turning on [access review automation](#). That way, he would be able to delegate some of his responsibilities to workload owners and manage permissions scalable as the company grows.

*“The pharmaceutical industry is heavily regulated, and it would be impossible to run reports that give an overview of users, groups, and what they have access to without SysKit Point!”*

## Results: Saved a Half Person Worth of Work With SysKit Point

Coripharma uses SharePoint heavily and has a vast number of users. So, before using SysKit Point, providing access to users took Ulfar a lot of time. However, he estimates that utilizing Point resulted in:

- ✓ Saved administration time measurable in the annual work of half a person.
- ✓ Faster access monitoring due to the central access overview, which you can't get from Microsoft or SharePoint itself.
- ✓ Reliable compliance with laws and regulations due to the immediate supply of the access overview to the auditor.
- ✓ Saved provisioning time due to bulk management actions.



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