

EUX The Solution

Analytics and Reporting

Hortium allows you to:



Deliver application service level objectives based on user personas



Pinpoint the cause of downtime



Model the resource requirement of sites and users



Predict when applications will underdeliver

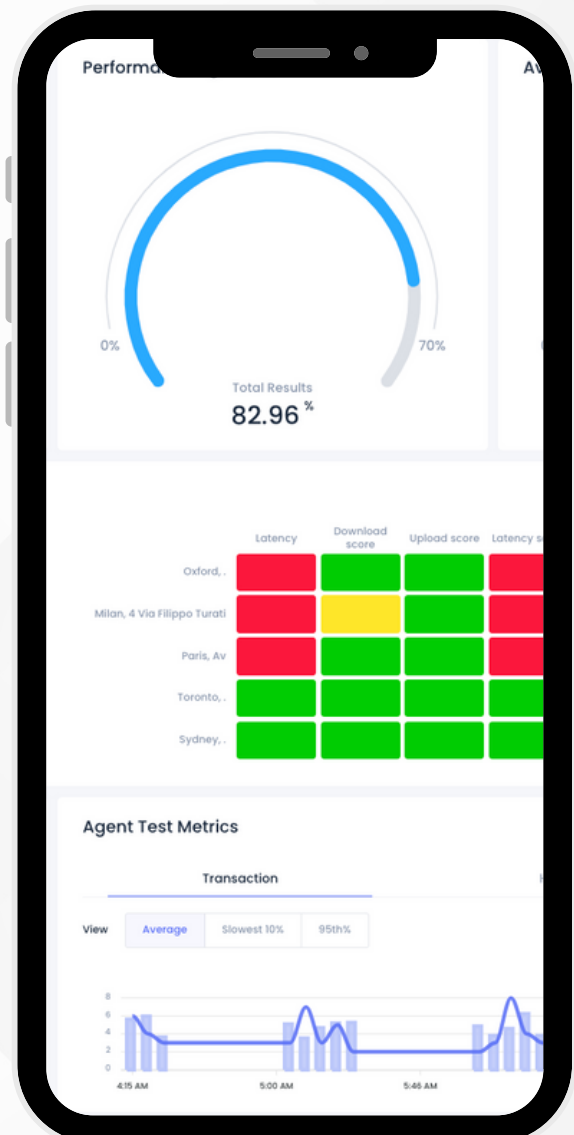
Using actionable insights to drive performance



EUX Experience beacons securely collect data across multiple platforms and sites and transport it to a secure cloud to provide actionable insights on user experience using ML and AI.

Delivered as a service through multi-visualization systems such as PowerBI and Grafana, EUX delivers fast, powerful insights across a range of scenarios.

- Experience Insights - Transformation - DX
- Experience Insights Adoption and Migration - AX
- Experience Insights as the End User - UX
- Experience Insights as the Customer - CX



Continually analyze performance



Companies are shifting to Cloud services and SDWAN decreasing transparency, predictability and assurance.

With organically changing demands of users, organizations have overspent on the latest and greatest tools; all focused on individual silos with no understanding of when to use them or how to get the most value for money.

EUX uses unique algorithms for User Experience Analytics to create actionable insights. It performs Bi-Directional testing and analytics for applications and services anywhere, using ML/AI and additional analytics when a test fails or is below a required service level. The Agent acts as a user and connects via any method.

EUX Software Beacons test application user journeys, analyze application quality, analyze resource and license usage to deliver cost savings and increase adoption rates. See, Predict, Fix.

With EUX you can:

- Shorten and de-risk your service deployment. Keep control of your applications and deliver to the users
- Minimize the amount of resources required. Increase cost savings by managing licenses and adoption
- Identify all applications on both clouds, their usage, performances and impact on the other business applications
- Differentiate all applications inside Microsoft Office 365: Exchange, SharePoint, SkyDrive, Lync, Portal, etc. Which is mandatory to be able to apply with differentiated performance objectives
- Protect business critical applications (SF.com, ERP, CRM) from other Internet chatty, bandwidth-hungry applications over the private and public clouds;
- Dynamically and cost-efficiently use all available network resources to avoid unnecessary bandwidth upgrades
- Manage application performance and 'shadow IT' to ensure business-critical applications will not be impacted by non-centrally approved applications





Eliminate wasted spend from downtime and slow service across your entire digital value chain

For further information, please contact our team at:



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