

# A guided, intelligent way to provide service and support for Utilities



## ABOUT HCL-POWEROBJECTS CONNECTED FIELD SERVICE SOLUTION FOR UTILITIES:

The Utilities sector needs to modernize operations to solve for business challenges, such as slow resolve times, lack of real-time data, poor client communication, and inefficient scheduling. With HCL-PowerObjects' Connected Field Service solution, Utilities organizations can innovate to streamline field service management.

## WHAT WE OFFER



Automated scheduling and mobile work order management to reduce unnecessary travel time and empowers employees to do more in less time.



Proactive insights into equipment, technicians, and revenue streams, helping identify problems before customers are impacted.



Connections with customers, whether in the office or on-site, by having on-demand knowledge available to technicians where and when they need it.



Complete 360-degree view of the customers, technicians, and products, allowing for a true connected field service solution.



## LEARN MORE

HCL Technologies

[powerobjects.com/services/dynamics-365/customer-service/](https://powerobjects.com/services/dynamics-365/customer-service/)

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The HCL logo, consisting of the letters "HCL" in a bold, blue, sans-serif font.