

Improve your Employees' Experience & HR Teams' Efficiency

Today's employees expect a **great service experience**, & business leaders expect more **strategic value from HR**. HR must find a way to deliver on both expectations.

Designed for mid-market HR organizations, *Neocase HR Ready* empowers you to give employees a **personalized service experience** & dramatically reduce the time HR spends on service delivery.

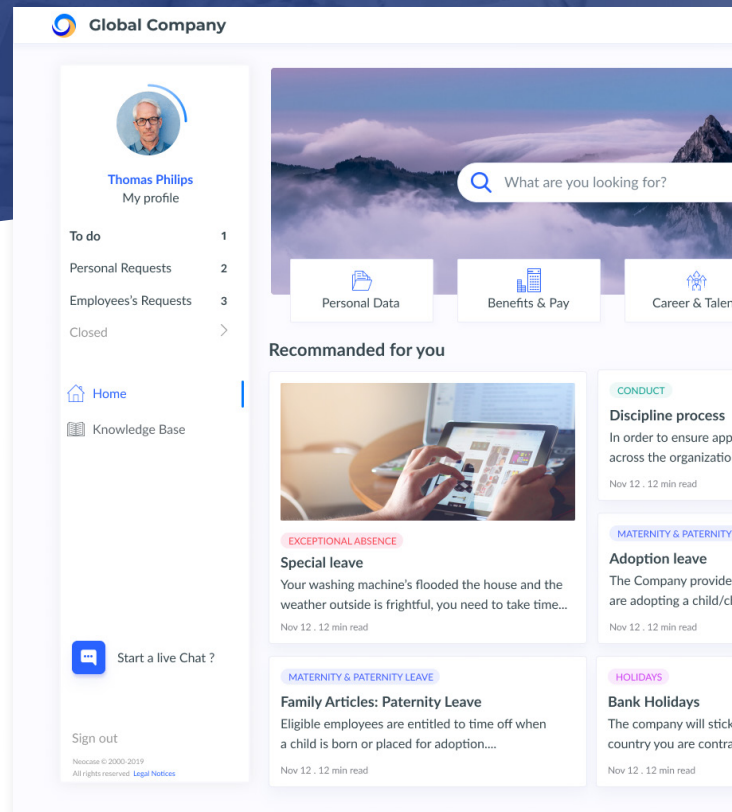
Designed for HR

Neocase HR Ready contains the proven **best-practice configurations** from hundreds of service center implementations built out in a single system.

Personalized to your organization

An organization's structure, employee profiles, multiple geographies and languages all make it difficult to deliver simple, consistent and efficient HR service.

Neocase HR Ready can be easily configured to address your complex organizational requirements to overcome the challenges.



Key Benefits

- Empower employees to help themselves
- Improve employee satisfaction & service quality
- Gain new insights to improve results in all areas of HR Service Delivery
- Improve productivity of HR organization by at least 30%
- Rapid Return On Investment (ROI)
- Secure & GDPR compliant
- Confidence to meet future automation needs

Key Product Areas

- Self-service Portal
- Knowledge Base
- HR Case Management
- Document Generation
- Satisfaction Management
- Reporting & Analytics
- Fast implementation within 30 days
- Extensible for additional capabilities
- Integration with 3rd party applications

Neocase HR Ready Capabilities

Neocase HR Ready is the only solution designed for mid-sized organizations with rapid implementation timelines, that delivers a complete set of tools for digital HR service delivery, with a path to add capabilities as your HR organization or service center matures.

Self-service Portal

Empower employees & managers to be self-sufficient, any time, from any device

Satisfaction Management

Capture employee feedback through configurable surveys & improve satisfaction with insightful reports

Reporting & Analytics

Gain new business insights to make the right changes to improve quality & results

Personalized Knowledge Base

Use employee data to deliver more relevant and personalized results for a better employee experience

HR Case Management

Improve operational efficiency & productivity of the HR organization

Users

Extensible for the future

Neocase HR Ready is designed so you can incrementally add automated processes & functional components as your HR or service organizations evolve and mature.



Business Process Automation

Add automated processes as needed to increase HR productivity & compliance: E.g. Onboarding, Tuition Reimbursement, ER Complaints.



Additional Intake Channels

Ensure easy user access & convenient Employee Experience with Live Chat, Chatbot, Instant Messaging or Telephony Integration.



Electronic Document Management

Make HR paperless, more productive & increase auditability & security.



Integration

Integrate your HCM & 3rd Party Applications to increase the convenience, accessibility & capabilities of your HR Ready.