



NetReveal Customer Due Diligence

Challenge

Navigating complex networks and ensuring a smooth customer experience poses a risk management dilemma. Striking the right balance between risk assessment and resource allocation is crucial to managing spiralling costs while sustaining and building a robust risk posture.

Solution

NetReveal Customer Due Diligence (CDD) offers end-to-end customer risk profiling combined with machine learning (ML) and AI capabilities that provide a single, rich view of dynamic customer risk. Drawing on key third party and existing data, customer risk is monitored dynamically throughout the customer lifecycle.

Holistic risk insights, dynamic risk assessment

Seamless third-party data integration for holistic risk assessment and frictionless onboarding

Enhance the customer due diligence process by automating data enrichment and use one-click third party callouts to quickly understand complex corporate structures.

Perpetual customer risk assessment

Continuous monitoring actively adjusts risk scores by assessing changes in behavior or other relevant factors, triggering automated alerts and notifications for suspicious behavior or alterations in risk profiles, facilitating prompt intervention.

Focus investigators on critical alerts

Empower teams to focus on critical decision-making by prioritizing higher-risk alerts using intelligent risk scoring while, maintaining a single active alert per customer to minimize alert volumes.



SymphonyAI recognized as a Category Leader in the Quadrant KYC solutions report, 2023.

25%

reduction in alert volumes

25%

faster risk detection

20+

years of providing compliance solutions

200+

financial institutions using our platform



Dynamic customer risk dashboard

Provides a visual representation of the customer's entire risk profile, allowing for faster and more informed decisions throughout the customer's lifecycle.



Intelligent event triage

Designed to maximise investigator time, it automates the first line of triage by scoring alerts in terms of priority.



UBO management

Capture UBO data manually and through third-party data integration, automate the scoring of UBOs and connected parties and adapt the UBO threshold based on business processes or regulatory mandates.

SensaAI augmentation

SensaAI for Know Your Customer (KYC) augmentation enhances existing solutions by seamlessly integrating supervised and unsupervised machine learning-generated behavioral risk scores into the overall customer risk assessment – reducing customer friction, surfacing hidden risk, and maximizing operational efficiency.

Request a demo or contact us for more information

netreveal.ai/request-demo

