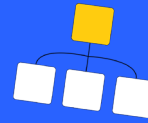


Digitize your Shared Service Centers with an intelligent, collaborative and flexible solution.



Do your HR teams spend more than 80% of their time answering employee questions and on administrative tasks?

Do you need your HR Team to spend more time on strategic projects, like talent development and retention?

Do you want to reduce costs while improving employee satisfaction?

A complete HR Service Delivery solution designed for both HR and the employee.

For all your shared service centers, whether local, regional or global, Neocase HR offers a comprehensive and innovative set of modules:

Employee Portal, Case Management and Knowledge Base modules

To manage employees, managers, HRBPs and HR agent's requests, reducing costs and improving quality, SLAs and employee satisfaction.

Analytics module

To steer your decisions and apply your HR and business strategy based on your HR data.

Employee Document Management

To centralize employee documentation collected or generated by the shared service center or the HRIS in compliance with every local regulations (GDPR with retention, purging, mandatory documents, expiration management).


Business Process Automation

Enables your shared service centers to structure and automate HR administrative tasks (work attestations, remote requests, hiring, employment contracts with electronic signature).

The BPA module includes a no code processes and forms builder, dashboards, and reports to monitor and analyze processes performances.

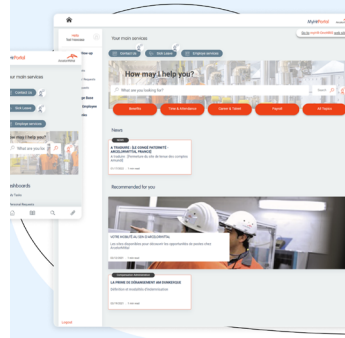
Connect module

To synchronize our solution with your HRIS and other external applications.

Customer Story 

"ArcelorMittal's HR processes have entered the 21st century with Neocase."

Corinne Barreau
SSC Director in France - ArcelorMittal



Key benefits:

- Collaborative case management with SLA management and automated routing.
- Personalized and role-based Knowledge Base.
- Multi Channel Access: employee portal, chatbot, emails, text messages.
- No-code process automation builder.
- Electronic management of employee documents.
- Real time dashboards and analytics.

Associated services:

Personalization, Training and Support.

Learn more about our solutions:





Increase employee satisfaction by over 50%



Lower operational costs by up to 50%



Optimize service delivery productivity by up to 40%

Boost the autonomy of your employees by offering a multi-channel HR service solution

Simplify and improve your employee experience offering with a single access point to all your HR services, from anywhere, at any time, using any device (laptop, tablet, or phone) or solution (Intranet, Teams or Neocase Portal).

Engage your employees and relieve your HR team with the personalized Knowledge Base to find important information, create a guided request, find HR process forms, and more. The Chatbot and live agent empower your employees and boost their autonomy. The email and mobile channels enable your employees to access the shared service center from anywhere, even if they have no access to a computer.



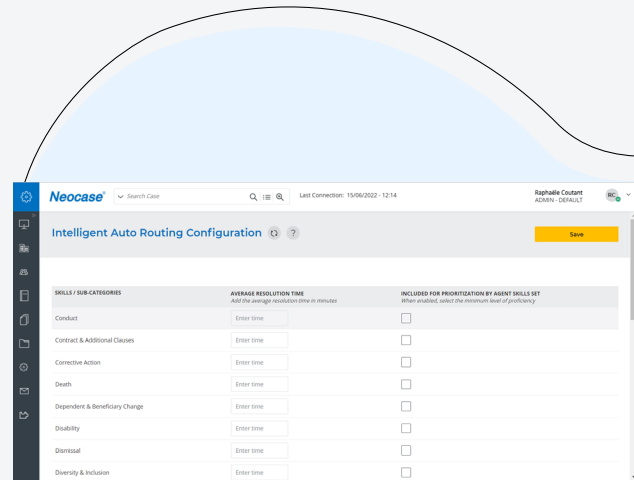
Fast and easy management of your shared service center

Organize your teams and your HR agents by geographical zones and technical skills. Neocase flexibility and its 27 languages offer an adaptative solution for every type of organizations, configuring thinly restrictions.

Automate requests, administrative tasks and employee documentation while improving your HR team's well-being at work. Intelligent auto-routing distributes requests and tasks depending on availability, responsibility, skills, workload, and more.

Make data driven decisions with confidence

With real-time data, view your dashboards and reports with the most up-to-date information, keeping an eye on key performance indicators that will help you drive continual improvement at your organization. Impact the areas of your business that contribute to the bottom line, from employee satisfaction to increased productivity.



ABOUT

Neocase provides Neocase HR, an innovative cloud-based HR Service Delivery solution for mid-sized companies and large groups with or without a shared services center. Neocase HR allows HR Teams to digitize their HR services.

The solution contains 3 main modules : Employee Relationship Management (ERM) with collaborative Case Management & Intelligent knowledge base, BPM a simple and flexible no code tool to digitize HR Processes, and EDM a RGPD-compliant Employee Document

Management module. The solution includes pre-delivered processes able to be personalized such as the Employee Journey (from preboarding to offboarding), Employee Relations. With Neocase, HR can deliver operational excellence that improves employee experience and satisfaction while reducing costs and the risk of error.

With 15 years of experience, Neocase currently manages HR departments for more than 150 of the world's largest companies, serving over 6 million employees worldwide.