

medchart

by  MARBLE

Automated Release of Health Information Solution

Problems

- Hundreds of thousands of requests received by fax and mail processed by back-office staff to comply with release of information and information blocking rules.
- Low uptake of Individual Access Services (IAS) implemented during CMS Interoperability Rule compliance.

The Solution **medchart** by ©MARBLE

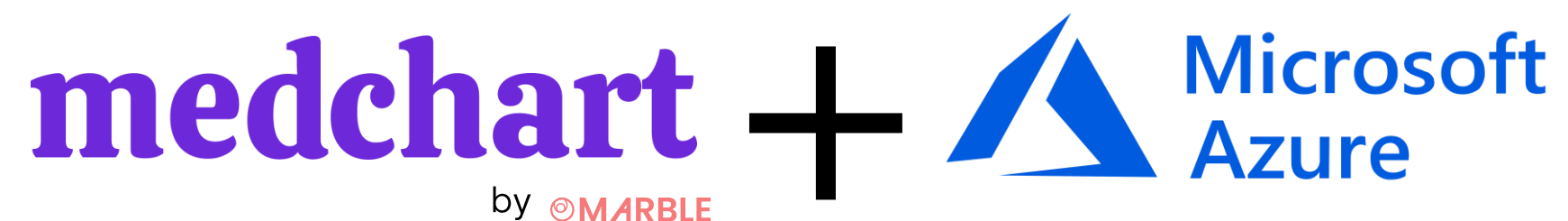
Increased IAS Utilization

Improve utilization of IAS by letting Medchart streamline patient identity and consent to access health information.

Automated Release of Information

Centralized to a single source of ROI via Medchart and head office for complete online release of information. Decrease risk of information blocking, reduce turn-around-times and labor.

We provide secure seamless automation of release of information and IAS identity and consent verification



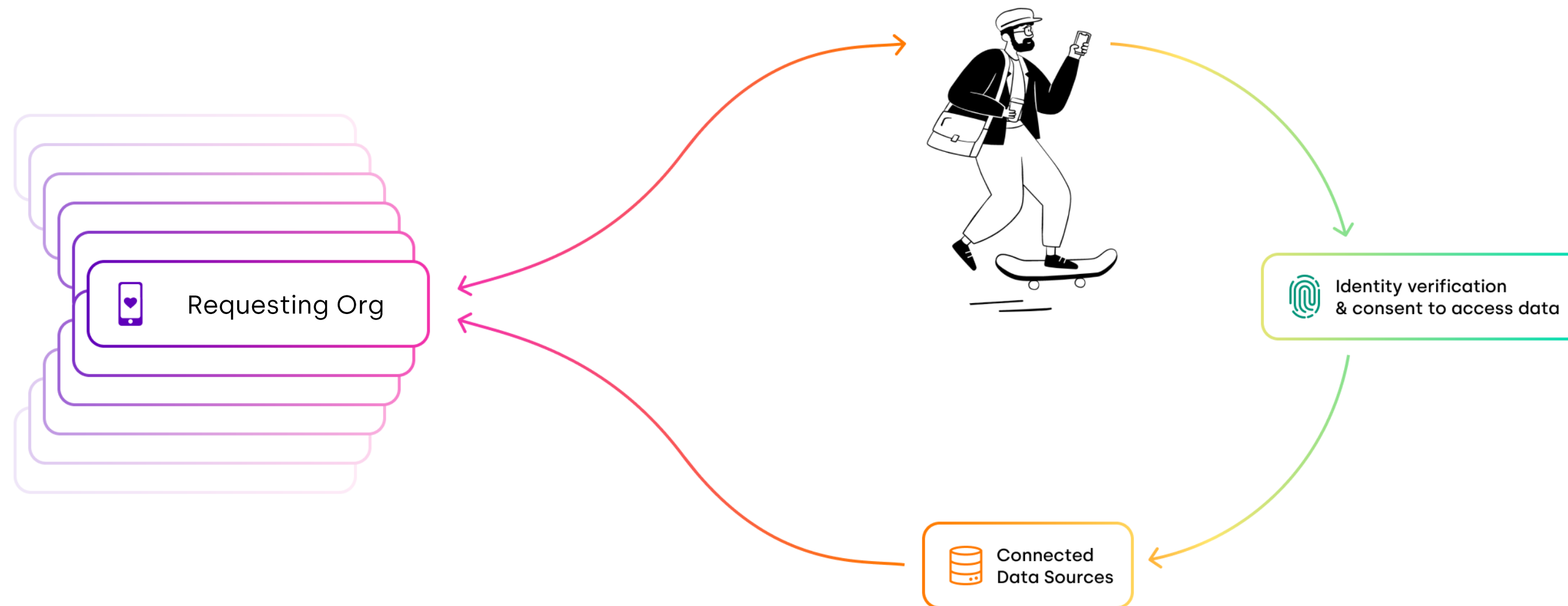
Aggregated Requests:

Medchart funnels requests from thousands of legal professionals, insurance providers and other third-parties onto one seamless Portal. Medchart has partnered with Microsoft and our solution is also available on the Azure Marketplace to make it easier for procurement.

Digital Release Portal:

Medchart provides healthcare providers, pharmacies, labs, and payers an intuitive, secure Portal to receive, track and release records for any request.

We automate release of information directly between you and your requesters and verify identity and consent.



We are the only one automating Release of Information across North America

ROI Automation for National Networks



API Connected



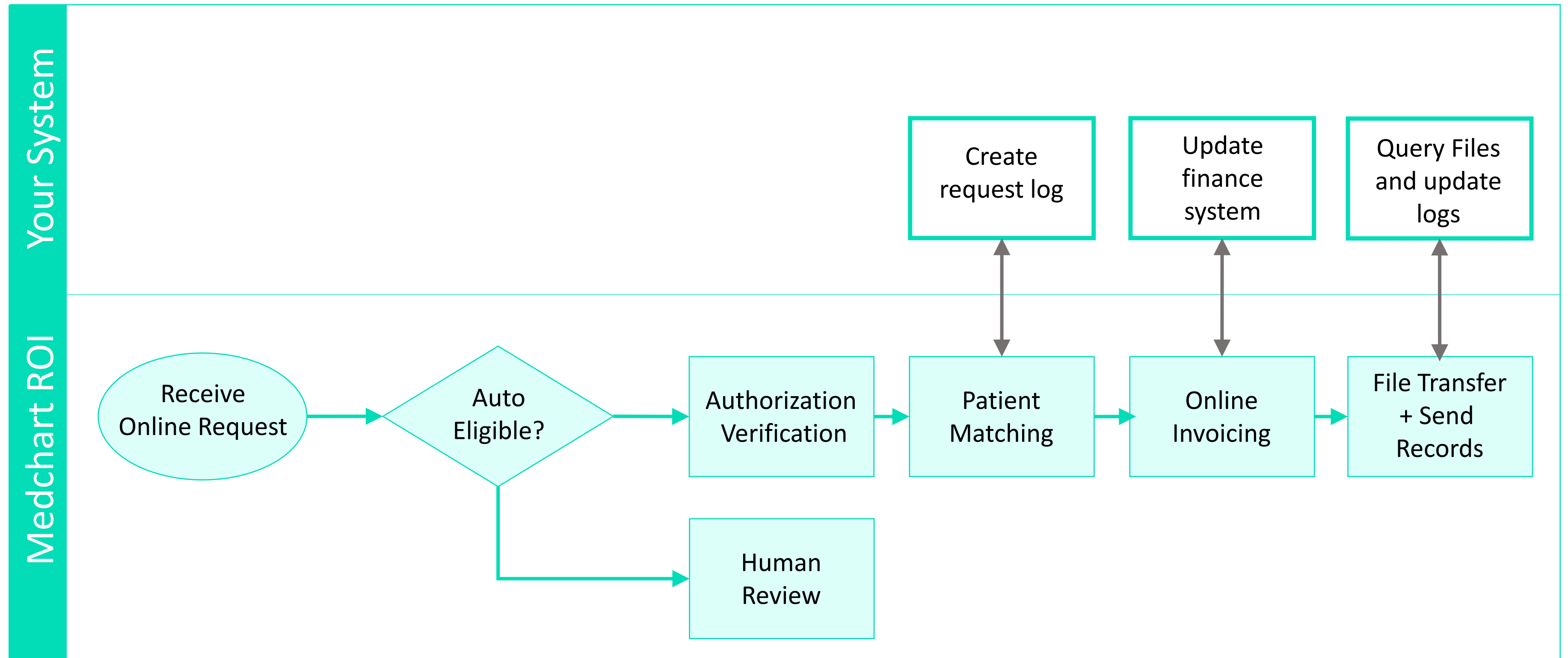
Over 700+ Individually ROI Connected Clinics and Hospitals



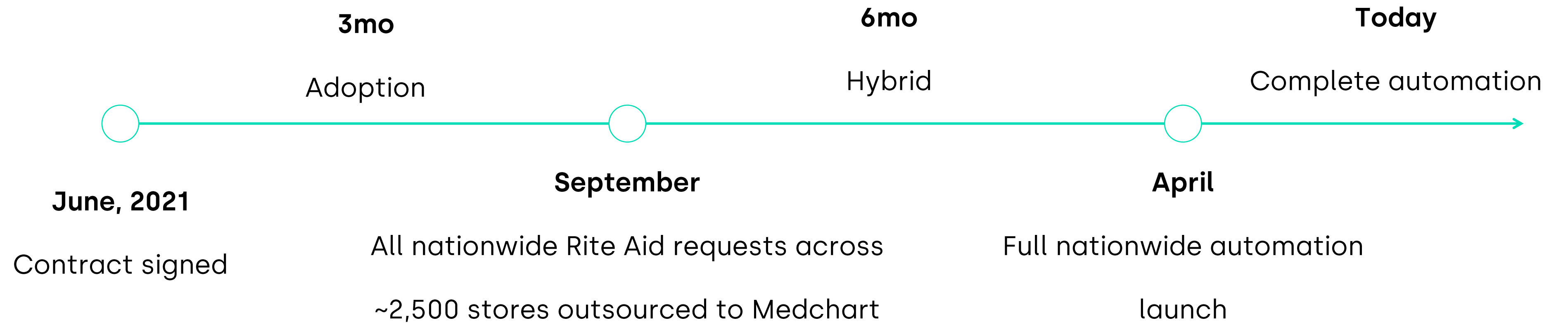
Complete Automated Release of Information Compliance

- + Identity and Consent Compliance
- + Individual Patient Access Services
- + Full invoicing and billing support
- + Multi-user streamlined workflows
- + Data connectivity
- + Business intelligence and reporting

Complete Automated ROI Platform



Rite Aid Went Live Across 2,500 Stores in 3 Months



Functionality

Value based pricing that includes the features and functionality you need

Feature	Limit	Price
Detailed logging and reporting for NIST 800-171, ITAR, HIPAA, GDPR, FINRA		Included
Custom Branding and color scheme		Included
Role Based Policies, Access Controls, Administration		Included
Enterprise Grade AES 256-bit File Encryption		Included
Integration	primary system integration via Smile (additional can be added for a fee)	Included
Report Export Templates	Unlimited	Included
User Limit	Unlimited	Included
Storage Limit	Unlimited	Included
Maximum Size Per Single-File Upload	2GB	Included
Development and Project Management Implementation Resources	dedicated project management and technical resources up to specified hours	Included
Automated Request Authorization Approval Service	TBD	Per-authorization
Manual Record Processing Outsourcing (for requests which fail automation, or for customer-service to requesters)	Hourly rate dependant on AHIMA-certified vs non-AHIMA certified requirements	Hourly

Next Steps

1. Contracting including Statement of Work
2. Develop and agree on scope and use case
3. Test with Limited Proof of Concept launch
4. Full Scale Automation and Launch

Case Study

Used by one of the largest retail pharmacy chains in the US



About:

One of the largest retail pharmacy chains covering >2500 physical pharmacy locations.

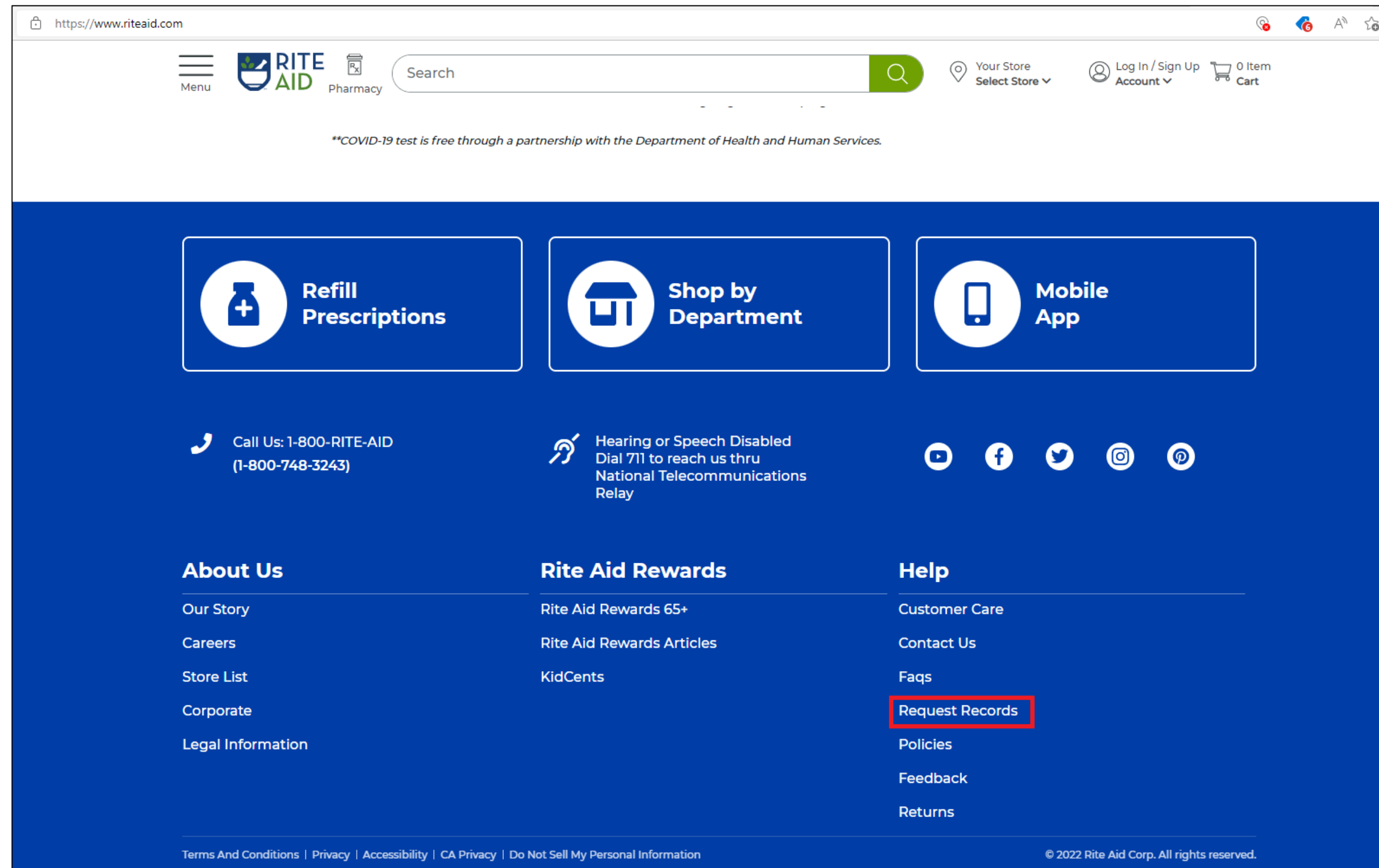
Before

Hundreds of thousands of requests received by fax and mail processed by pharmacists costing hundreds of thousands of pharmacist hours per year.

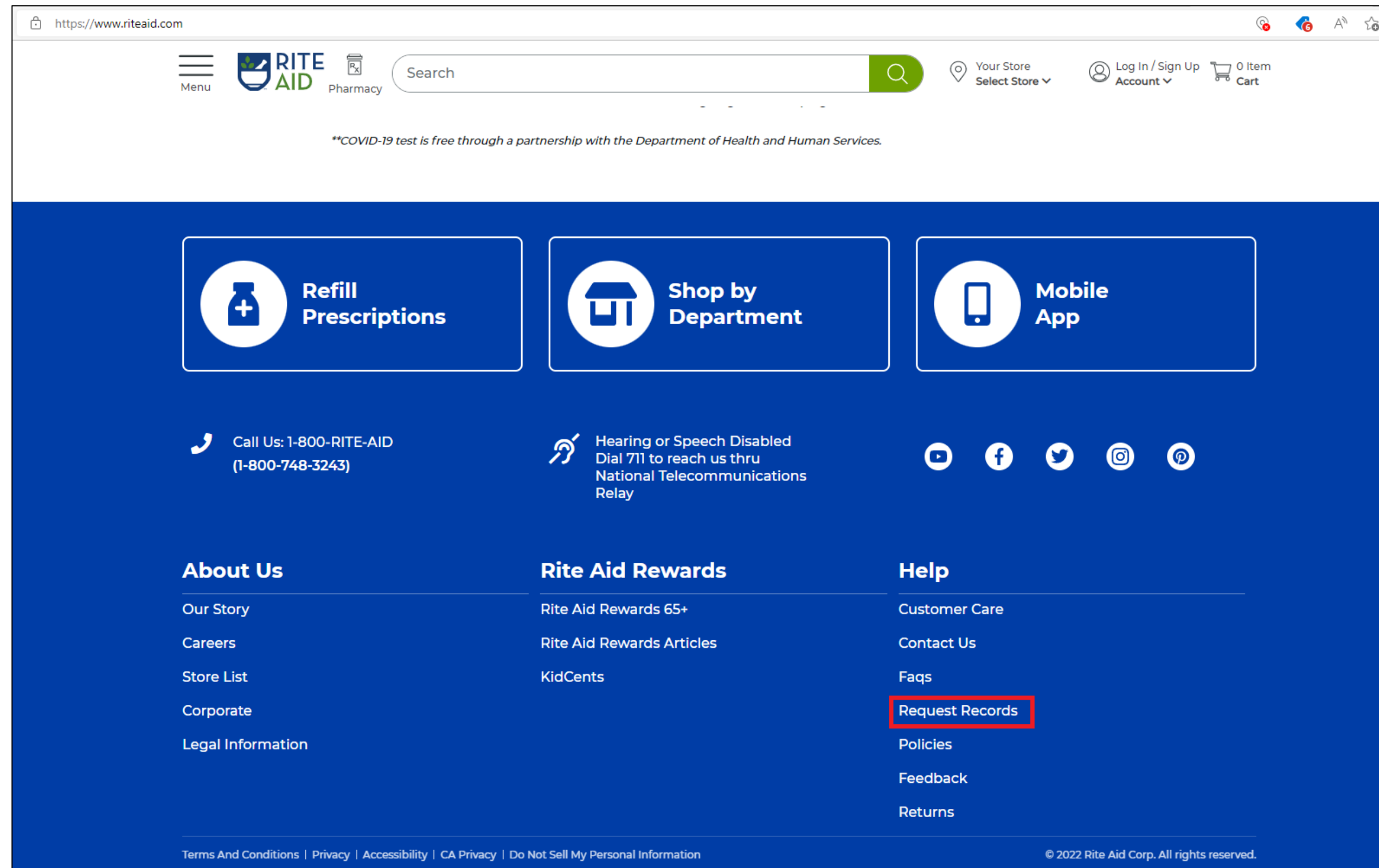
After





Centralized to a single source of ROI via Medchart and head office for complete online release of information

Rite Aid Live Screenshots



Rite Aid Live Screenshots



Menu  Search  Your Store Select Store  Log In / Sign Up Account  0 Item Cart


[Home](#) / [Legal Inform...](#) / Request Records


Request Records: Prescription & Immunization History

It's fast and simple to request prescription and immunization records online.

[Customer Request Form](#)

[Third Party Request Form](#)





This service is powered by a partner organization called Medchart. You can request copies of prescription and immunization records using the online form on the third-party Medchart portal. Please access the Medchart portal through a Chrome web browser. To learn more about Medchart, their privacy and security initiatives, and how your data is handled, please review the Frequently Asked Questions below or navigate to the Medchart website (<https://www.medchart.com>) for additional information.

[Home](#) / [Legal Inform...](#) / Request Records

Request Records: Prescription & Immunization History

It's fast and simple to request prescription and immunization records online.

Custom


Third Par

NOTICE

You Are Leaving riteaid.com

You are currently being redirected to Medchart, our partner website, for the submission and processing of your request for prescription and immunization records.

[Continue to Partner Website](#)



immunization records using
wser. To learn more about
Questions below or



Record Request

Prescription & Immunization History

Powered by Medchart

Please complete the following Request Form in **less than five minutes** to request a customer's prescription and immunization history.

If you are a Customer requesting your own pharmacy or immunization records within the last 18 months, you can retrieve them by logging into your pharmacy profile [here](#).

If you are a Customer or Third Party requesting records from a location that is no longer owned or operated by Rite Aid, please contact that pharmacy for assistance.

If you have any questions regarding this form, please contact Rite Aid's third party records production provider, Medchart, at 1-737-373-3716.



I am a Customer requesting records for myself

Select this if you're a customer, Spouse, PoA, or other Substitution Decision Maker

I am a Customer



I am a Third Party requesting records for a customer

Select this if you're a Organization with HIPAA Authorization from a patient

I am a Third Party

1 — 2 — 3 — 4 — 5

Requester Details

Organization Info

Organization Name

State | v Organization Type | v


Address Line

City Zip Code

Requester Info

First Name Middle Name Last Name

Phone number Email Address

 **Next: Signing Person**