



Copilot for Microsoft 365 Services

Every Copilot needs a navigator.
Softchoice is yours.

Copilot for Microsoft 365 transforms the way people and businesses get work done.

Copilot combines the power of large language models with your company’s own data to provide real-time intelligent assistance embedded directly into your Microsoft 365 apps. It makes brainstorming, information hunting, and creating engaging content instantaneous.

The AI era is here

Expectations are growing as your employees experiment with freely available Gen AI tools, and business leaders are feeling the urgency to adopt AI ahead of competitors. So, where do you start?

There’s more to a Copilot for Microsoft 365 implementation than deploying software licenses. You need to get your data organized and secure, align high-value use cases to measurable business goals, and demonstrate the art of the possible through engaging change management and adoption activities for your users.

If you’re ready to seize the Copilot advantage, we’re ready to help you.

Insights from Copilot early adopters show productivity and quality gains are real:

70%

“Copilot makes me more productive.”

68%

“Copilot improves the quality of my work.”

Source: [Microsoft Work Trend Index, November 2023](#)

Stages of a successful Copilot for Microsoft 365 journey



Plan

Assess

Adopt

Implement

Sustain

Copilot Planning

Copilot Readiness Assessment

Copilot Adoption and Change Management Services

Copilot Implementation Services

Copilot Support and Lifecycle Services

Build your business case, roadmap and adoption plan with the support of a Softchoice journey architect.

Understand the technical requirements to get your environment secure and your people ready.

Reveal the art of the possible and empower your end users at all levels.

Optimize your environment and deploy Copilot with confidence.

Maintain the value of your Copilot investment with technical support and IT mentorship.

Our services: We can show you how to do Copilot right.

Our methodology combines established consulting, data integration, security, and end user adoption practices – refined over thousands of successful technology implementations delivered – and now applied to your Copilot for Microsoft 365 journey.



Plan | Copilot Advisory Services

Ready to build your Copilot for Microsoft 365 strategy? Through expert-led working sessions, we help you define your vision, goals, and success criteria for using Copilot. You will identify high-value use cases and personas that will benefit from generative AI assistance, and you will target which custom data sources you need to integrate for optimal performance. The output is a free workbook that builds your Copilot business case to align stakeholders and decision-makers.



Assess | Copilot Readiness Assessment

Think you're prepared to deploy Copilot for Microsoft 365? We provide you with an actionable plan to get your Microsoft tenant and environment ready for Copilot implementation. Gain insights into your current state, user groups, security and data governance posture, and licensing landscape. Get clear and insightful recommendations to ensure your infrastructure and data is prepared for the secure enablement of Copilot capabilities.



Adopt | Copilot Adoption and Change Management Services

Ready to deploy Copilot for Microsoft 365? Not so fast! Your people need to be ready, too. We provide expert guidance and hands-on support to deliver a tailored change management and adoption plan based on your organization's needs and objectives. Uncover the art of the possible and get your people to embrace a Copilot-first mindset through end user training, engaging communications, champions programs, and use cases aligned to personas to help them integrate Copilot into their daily workflows.



Implement | Copilot Implementation Services

Want to avoid turbulence while deploying Copilot for Microsoft 365? Our end-to-end implementation services optimize your environment to create a secure and technically sound setup for deployment. We ensure all requirements are met including data governance and loss prevention, and user access and permissions. We ensure a seamless integration of Microsoft 365 tools with custom data sources and meticulously test to ensure an exceptional user experience.



Sustain | Copilot Support and Lifecycle Services

How do you ensure a return on your Copilot for Microsoft 365 investment? Our Microsoft support and software lifecycle services help you troubleshoot issues and keep Copilot running optimally. We provide ongoing IT mentorship and tailored recommendations to drive industry best usage. Stay current with Copilot updates and best practices and use them to drive continuous user engagement and adoption.

Our value: Why partner with Softchoice?

Find out why organizations are choosing Softchoice to help them navigate their Copilot for Microsoft 365 journey.



We know the whole Copilot journey.

Our methodology sets us apart. We have the end-to-end technical and consulting capabilities to build your Copilot strategy, get your people and technology ready, secure your data, deploy and scale access, and sustain adoption over time.



We know from experience.

As a member of Microsoft's Early Access Program, we were among the first companies to use Copilot in a real-world environment. We use learned best practices to lead others.



We know Microsoft better than anyone.

With a team of worldclass Microsoft experts, we bring customers the insights and tools they need to exceed their business goals using Microsoft products.

- ✓ Microsoft partner for 30+ years
- ✓ Azure Expert MSP
- ✓ 300+ Microsoft certifications
- ✓ 5 Solutions Partner designations and 9 Advanced Specializations across Azure, Modern Work and Security
- ✓ 20 million+ unique seats managed across Microsoft Office 365 workloads

Contact your Softchoice account manager or [contact a Softchoice representative to learn more.](#)