Copilot for Microsoft 365 Extensibility

Kyndryl offers a range of services to help you extend and evolve your Copilot for Microsoft 365 or create stand-alone Copilots that suit your specific needs. Whether you want to connect external data sources, add new features, or create new workflows, Kyndryl can help you design, develop, and deploy your Copilot extensions with ease and confidence.

Are **you experiencing** any of these?

- Ability to **Leverage** access and analyze data from various sources, such as enterprise databases, cloud platforms, or CRM systems to 365 Chat

- Need to **Enhance** the user experience and engagement of Copilot by adding custom features, such as chatbots, interactive dashboards, or gamification elements

- Desire to **Tailor** Copilot to the specific needs and preferences of different users, roles, teams, or departments, and provide personalized and relevant content and guidance

- **Improve** the productivity and efficiency of Copilot users by automating workflows, tasks, and actions across multiple applications and platforms

How can **Kyndryl help**?

- **Enhance security** and reliability of Copilot extensions by leveraging Kyndryl's robust cloud infrastructure and expertise

- **Reduce costs** and complexity of Copilot extensions by utilizing Kyndryl's efficient and streamlined service delivery model

- **Accelerate time-to-market** and improved user experience of Copilot extensions by collaborating with Kyndryl's dedicated and experienced team of professionals

- **Expand** market reach and opportunities of Copilot extensions by tapping into Kyndryl's global network and partnerships

- **Future-proof** Copilot extensions by aligning with Kyndryl's vision and strategy for digital transformation and innovation

What can **you expect**?

- **Expert** assistance in deploying Copilot extensions to Microsoft 365 or stand-alone Copilots

- **Training** and support for users and stakeholders on how to use Copilot extensions effectively

- **Monitoring** and measurement of the impact and outcomes of Copilot extensions on business goals and user satisfaction

- **Maintenance** and update of Copilot extensions to keep pace with changing needs and technologies

- **Best practices** and policies for managing and governing Copilot extensions and ensuring their security and compliance

What is the **value delivered**?

- **Enhanced** productivity and efficiency of Copilot extensions

- **Reduced** costs and risks of Copilot extensions by outsourcing the management and maintenance to Kyndryl's reliable and secure cloud platform

- **Improved** user satisfaction and engagement with Copilot extensions by incorporating feedback and recommendations based on data-driven insights and best practices

- **Increased** innovation and differentiation of Copilot extensions by accessing Kyndryl's cutting-edge AI technologies and capabilities

- **Scalable** and flexible Copilot extensions that can adapt to changing business needs and user preferences by using Kyndryl's modular and customizable service offerings

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