Time to be Healthcareful®

Salutare Clearinghouse Overview

May 2023

Chris Dial Co-founder and CEO

Professor Kevin Moore Co-founder and Chief Medical Officer

Dr Ameet Bakhai Research and Clinical Safety Officer



Clearinghouse Digital Phlebotomy and Digital Blood Forms

Brings together test requests from GPs and hospitals into one platform. Access anywhere at anytime. More patient choice

One digital label. One tube. Once.



Clearinghouse Digital Phlebotomy benefits

Works across hospitals and regions. Perfect for Community locations.

Easily manage all blood and non-blood tests from multiple EPR and GP systems without paper forms and handwritten labels

Simplify self-booking of appointments and check-in by sending patients Digital Blood Forms with links and barcodes

End relabelling by printing analyser-compliant barcodes

Capture accurate sample collection times by scanning tubes and automatic, real-time status updates to LIMS and EPR

Reduce staff time and effort with a simple, clear UI for less confusion and short training times



Clearinghouse

Digital Phlebotomy and Digital Blood Forms

Works across hospitals and regions. Perfect for Community locations.

Raise the efficiency of Community collection Cloud-based service means analyzer-compliant barcode labels can be printed any place at any time from multiple hospitals, EPRs, and LIMS

Improve mobile phlebotomy in the community Community nurses can print on-the-go and at the patient's bedside using mobile devices in the home

Reduce duplication of orders across hospitals and primary care We estimate at least 5% of orders are duplicated at the time of order or at the time of phlebotomy.



Clearinghouse

Sets the scene for pharmacies to pick up demand

Opens the door for pharmacy phlebotomy. Connects pharmacies into patient care without broad EPR deployment.

Pharmacists can service outpatient and GP test orders In some regions, patients can attend their local pharmacy for blood tests using handwritten forms. Soon they will have barcoded labels and sample tracking. Patients prefer their pharmacy to hospitals for tests.

Reduce overall environmental impact Paperless forms, shorter travel distances, reduced testing via deduplication means less emissions and fewer materials consumed.

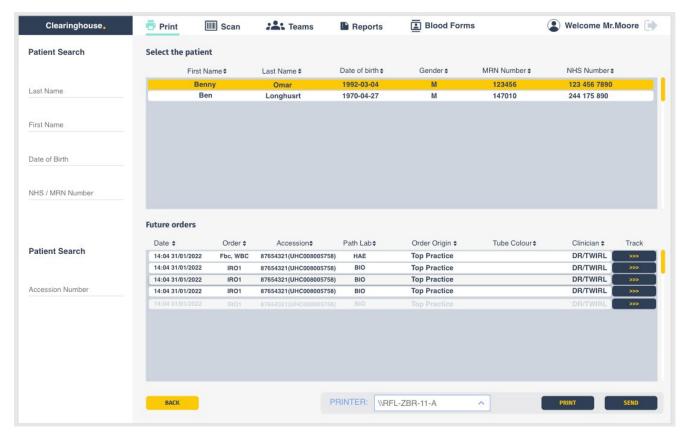
Monitor the safety of medicines

Many new drugs require frequent blood tests to check for adverse
effects. This is ideally done by the pharmacist at the point of dispensing.



Clearinghouse

Digital Phlebotomy and Digital Blood Forms



6 **GROUP AND SCREEN** 70111112 NHS: 431 667 4367 RT 06/03/1993 F RF-Clinic 2 **TEST, PATIENT** Please handwrite on tube: ame, Surname, DOB, MRN, Date & Time, and Collected By 70111112 NHS: 431 667 4367 06/03/1993 F RF-Clinic 2 TEST. PATIENT Printed: 01/01/23 16:45 37223611776 37223615555 M2, M4, GGT, LPA2, TFT, APO1, M3, CK CHEMISTRY 70111112 NHS: 431 667 4367 06/03/1993 F RF-Clinic 2 TEST. PATIENT 37223615555 NHS APOB, M6, UA Royal Free London GOLD CHEMISTRY MRN: 20149708 Request Date: 23/09/2020 Clinician Name: DR SHIVANI SHAH Forename: BEN Surname: LONGHURST Clinician Alias: GP000306 DOB: 17/08/1996 Practice Code: E83018 Practice Address: Watling Medical Centre Address: 41 Acklington Drive, London, NW9 5WL Department: BIO Clinical Details: N/A Test: Liver Profile (M3) Specimen Container: Gold Lab Only Use: Specimen Collection: DATE: / / Sample Reciever Initial: TIME: . Sample Type Received: Phlebotomist Signature: SST EDTA Grey Red Light Blue



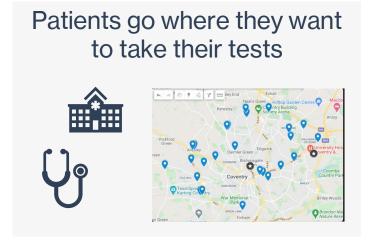
Patient choice and service simplicity Democratise phlebotomy

Any blood tests can be **taken at any location** [hospital, GP office, community center, pharmacy]

PATIENTS can go where it's most convenient for them



Patients receive digital blood forms to book when and where they want



Clearinghouse.



Workflow and data flow



Patient books

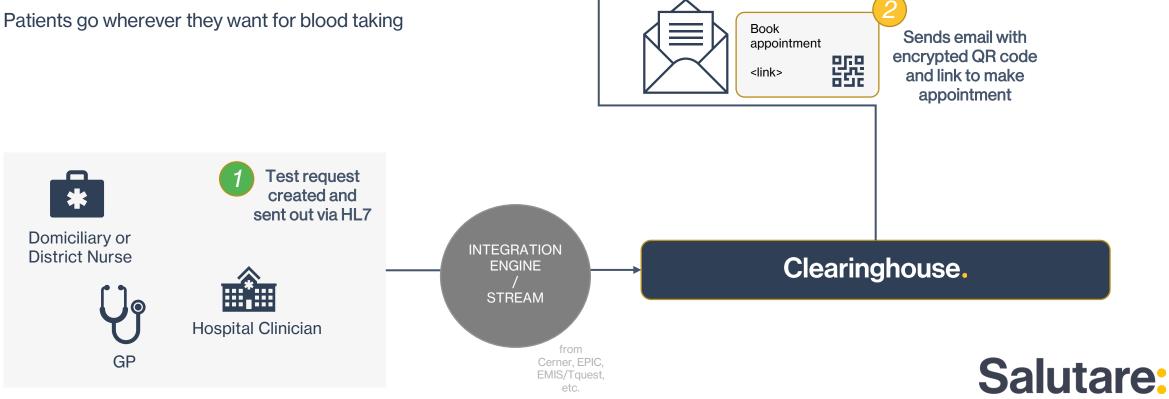
phlebotomy

appointment online

Digital Blood Forms go to patients Salutare® Clearinghouse

Test requests are created the normal way in an EPR [EPIC, Cerner, EMIS, Systm3, Vision, etc]

Salutare takes the order from a direct stream, Integration Engine, or LIMS. It sends a Digital Blood Form [PDF + QR code] along with a link to the Patient to book an appointment directly in your appointment booking system.



Patient presents at ANY phlebotomy location Salutare® Clearinghouse

The Patient presents at phlebotomy, with or without the QR code and Form. Reception finds the Patient and Orders in Salutare.

Proper analyser-ready labels are printed for the tubes.

Blood is collected, tubes are labeled, tubes are scanned for departure to lab.

Single labels work all the way through the analysers with no relabelling









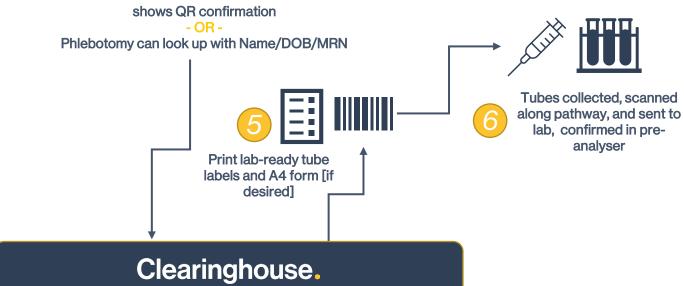




Community Center



Patient arrives at ANY phlebotomy centre Check in with appointment booking system



Salutare:

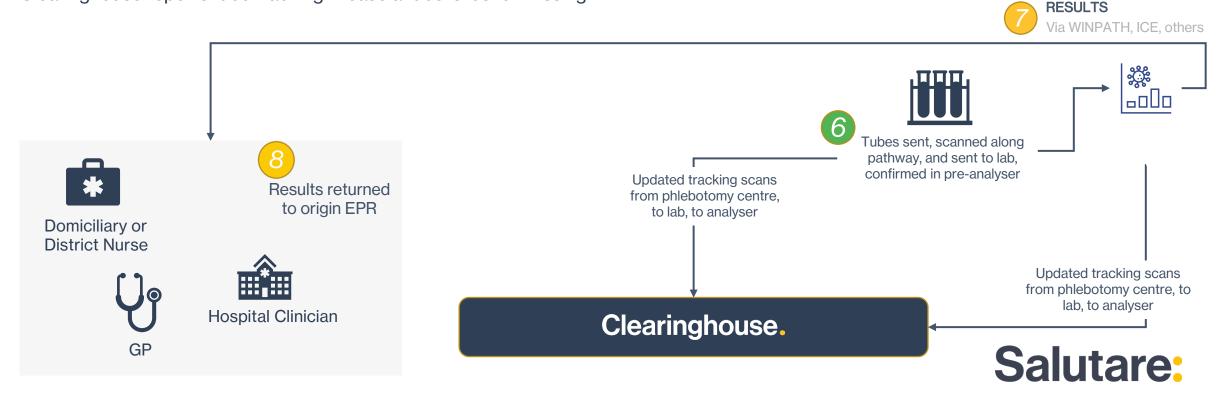
Tubes sent to lab, tracked, results returned Salutare® Clearinghouse

Blood tubes are scanned, Salutare stores scanned locations for tracking and sends a COLLECTED notification automatically.

Tubes sent to lab and analysed, analyser updates on reception

LIMS sends results back to origin EPR for reporting

Clearinghouse reports tube tracking in case a tube is lost or missing



Find then print labels and required forms Paperless booking and check in

Patients arrive without forms or bring a Digital Blood Form

CLEARINGHOUSE

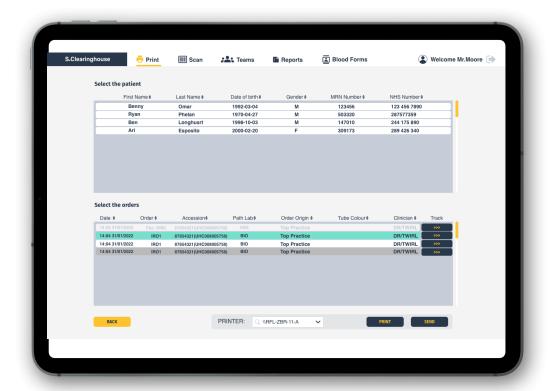
Find orders with QR code, bar code, or patient info [name, NHS number, DOB]

Print high-quality labels that are analyser-compliant to avoid relabelling samples in the lab

Print required forms with clinical info if required

Track samples from ordering to lab and see history and details. Find missing samples more easily.

*No EPR login required





Scan and track labelled tubes Automate to spend less time and take less risk

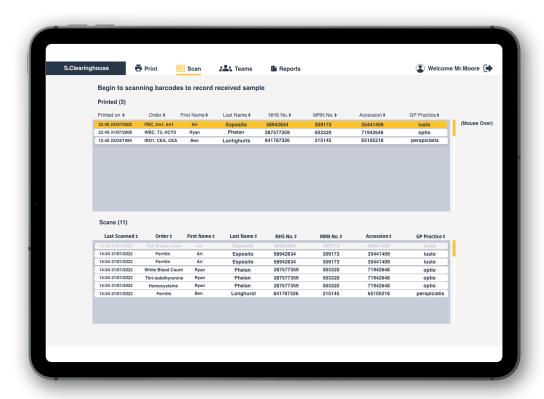
Scan tubes like a supermarket scanner and track progress and performance

CLEARINGHOUSE

Obtain accurate collection times for samples and automatically update LIMS and EPR

Follow progress during the day and see quickly samples not scanned

Better manage your phlebotomy service and performance on scanning





Manage teams and locations A simple interface for your organisation

Create teams and locations to organise staff and resources

CLEARINGHOUSE

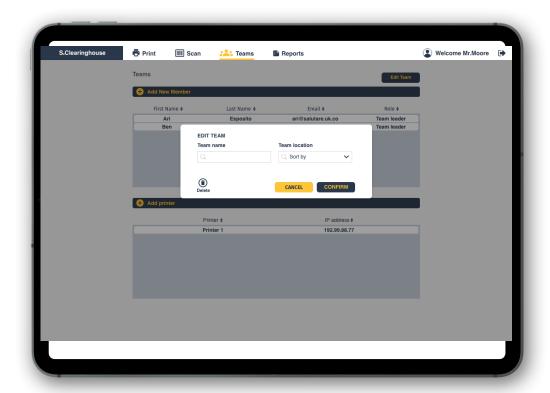
Create multiple teams to manage your locations

Assign staff to one or more locations

Organise printing resources by location

Discover printers that produce poor labels and generate errors

View location-based throughput and performance





Report and analyse performance Metrics on phlebotomy and pathology operations

Gain more understanding on performance and track down missing samples

CLEARINGHOUSE

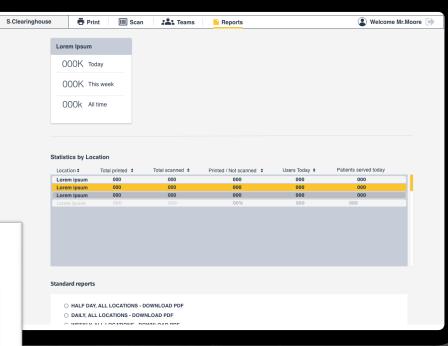
See interval timing from sample collection to lab, to results posting

Find tubes and orders that go missing

Understand your phlebotomy team capacity by location and across the Trust

Manage your staff's performance







Send patients a Digital Blood Form Go paperless and use online booking

Patients receive a digital form and secured QR code with a link to book online – like a boarding pass

Clearinghouse

When orders are created, send patients their test request details and a link to book an appointment online

Paperless from end to end – patients use their QR code, bar code, or demographic information

Patients feel safer with a detailed confirmation

Patients can print if they want





Finchley Memorial Hospital

Granville Road London N12 0JE

telephone: 020 8349 7500

Clinician Requesting

Dr Kevin Moore

Medical Record Number: 1112223344

Title: Mr.

Surname: Dial Forename: Chris Date of Birth: 24/03/1970 Date: 09/05/2022

Pathology Request Form

Clinical Details

N/A

lest Requests

Urea and Electrolytes

Liver function tests

Full Blood count

Thyroid Function Tests (T4 & TSH)

C Reactive protein

Lipids







Test ClearinghouseDigital Phlebotomy and Digital Blood Forms

Streamlines the process of getting a blood test. More options for busy hospitals, clinics, and community centres. More choice to patients to have a test easily near them.

Our deployment at Royal Free London, UK

Barnet Hospital and Chase Farm Hospital have been early adopters through design and testing

Now running live at all RFL locations with 1500 patients a day, 600k+ labels printed, tracking more than 75%

Rolling out to dialysis centres and other smaller phlebotomy units

Finds, prints, and scans hospital Cerner EPR orders along with GP orders from tQuest/EMIS/others.

Benefits	Features
One-time label printing	Cloud-based software amalgamates
Analysis-ready blood tube labels	requests into one place – GP and hospital tests
Reduce reprinting and rejected samples in the lab	Digital blood forms are sent directly to patients
No need for paper blood forms from patients	Samples can be easily tracked
No blood tube mislabeling	Collected easily done through one- step tube scanning at the phlebotomy station
Reduce handwritten forms and labels	
Track tubes and find missing samples	Daily tracking and reporting by location, practice, bay, and others
Reduce number of systems and log- ins needed – doesn't require EPR, tQuest, or LIMS access	



Site feedback

Early results from Chase Farm Hospital

CLEARINGHOUSE Digital Phlebotomy and Digital Blood Forms

"The pilot has been running in Pathology these last 6-8 weeks successfully, and we have modified the system according to requests and feedback.

"Today went pretty great, wish I could have voice recorded the feedback which was excellent. Had some good examples while there. A tQuest order sheet which a patient had brought in on just normal A4, not a sticker sheet.

Receptionist scanned the accession barcode into the new search window, printed label, Couldn't believe how easy it was.

Prevents them from hand-writing labels"





CertificationsOur current partners

Investment and work to gain important certifications



NHS

NHS Digital certifications on DSP Toolkit, SPINE access for patient records



Care Quality Commission

Passed certification and approval for private blood testing service with public offers: the Pharmacy Clinic



Cyber Essentials Certified

Core digital safety and privacy management in place



Crown Commercial Service

Accepted and approved both major products for purchase by UK public organizations



Healthcareful® means patients are not lost

Salutare:

Patients face risks at many points in their care

Half of all outpatient appointments are to monitor patients for development of complications due to chronic disease, medications, or cancer

A fifth of patients that turn up for blood tests are turned away for lack of a form

A third of patients who develop complications or disease are not referred in a timely manner

Patients get lost to follow up

A fundamental problem

Unmonitored patients come to harm when complications occur that are not found early and treated.

Patients get lost in diagnostics

A fundamental problem

Delayed blood tests means delayed diagnosis means delayed treatment. Patients are harmed.

Patients get lost in referral

A fundamental problem

Failed or missing referrals lead to delays in treatment and patient harm.



Current systems let down clinicians, patients, and the health service

Half of all outpatient appointments are to monitor patients for development of complications due to chronic disease, medications, or cancer

A fifth of patients that turn up for blood tests are turned away for lack of a form

A third of patients who develop complications or disease are not referred in a timely manner

Patients get lost to follow up

What goes wrong

Clinics cancelled. Appointments never rescheduled. Single points of failure. Not enough people and hours in the day to follow up everyone by hand. Plus see new patients properly.

Patients get lost in diagnostics

What goes wrong

Patients turned away or cannot attend to a convenient location, rebooking never happens. Manual labeling adds time and delays analysis. Delays to re-test or investigate disease in a timely manner.

Patients get lost in referral

What goes wrong

Forms not complete, information missing, unclear where to refer to. Over-reliance on emails and no internal system to keep track and follow up. EPR systems do not meet the needs of MDT teams.



How we keep patients safe

Healthcareful® means patients are never lost

Half of all outpatient appointments are to monitor patients for development of complications due to chronic disease, medications, or cancer

Patients get lost to follow up

Solving a fundamental problem Simplified, automated common tasks for outpatient monitoring

Monitor

A fifth of patients that turn up for blood tests are turned away for lack of a form

Patients get lost in diagnostics

Solving a fundamental problem

Scalable online service that simplifies collection and lets patients go where they want, when they want.

Clearinghouse

A third of patients who develop complications or disease are not referred in a timely manner

Patients get lost in referral

Solving a fundamental problem

A single place for 'multi-mind medicine' dialogue and referrals

Referral



"The path to lower cost is the same as the path to safer care."

Gary Kaplan



Team and Strategy Executive team

Our clinicians and software developers understand technology's transformative power for healthcare.



Chris Dial Co-Founder, CEO

An ex-senior executive from Microsoft.

Led the development of software companies across Europe and the US.



Prof. Kevin Moore Co-Founder, CMO

A Professor of Medicine, hepatologist and clinical pharmacologist, and biochemist [B.Sc. and Ph.D]

More than 100 publications with an H-index greater than 65. Led teaching of therapeutics at UCL and course creator and director for Applied Medical Sciences.



Dr Ameet Bakhai Research, CSO

A nationally leading clinical researcher and cardiology consultant.

Experience in clinical trials and digital innovations in the NHS. A researcher with a history of change and innovation in the hospital and healthcare industry.



Our Solution Healthcareful® for better outcomes

Salutare software simplifies Referral, Investigations, and Monitoring across healthcare systems.

Salutare flips healthcare's focus to Referral and Monitoring

Effective Monitoring and Referral have the greatest impact for patients

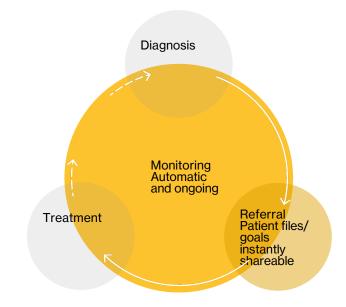
The care pathway transitions from linear and reactive to circular and proactive

Quality patient information is shared in one place

Patients are automatically monitored and continually informed about their care

A simple, effective, and efficient system

Circular healthcare with Salutare software

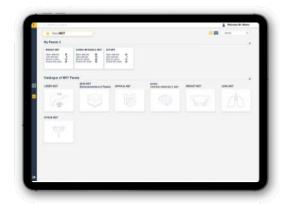




Our solution is Dialogue Joined-up healthcare for better outcomes

Salutare[™] software creates Referral, Diagnosis and Monitoring across healthcare systems.

DIALOGUE Dashboard



DIALOGUE Monitor



DIALOGUE Referral



DIALOGUE Clearinghouse



Single platform Cloud-based SaaS Scalable and reliable



Join us in Healthcareful®

Chris Dial CEO, co-founder chris@salutare.co.uk

