Serrala Alevate Bill Pay

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Bill Presentment and Payment. A quick guide.

In an era of ongoing digital transformation, efficient bill presentment and payment processes are more crucial than ever. The right applications not only streamline billing and payment collection, but also reduce the time and resources spent on manual processes.

Alevate Bill Pay aligns with this trend by offering a dynamic, fully digital solution that, enables timely payments, optimizes Days Sales Outstanding (DSO), and improves financial performance, positioning businesses at the forefront of digital finance management.
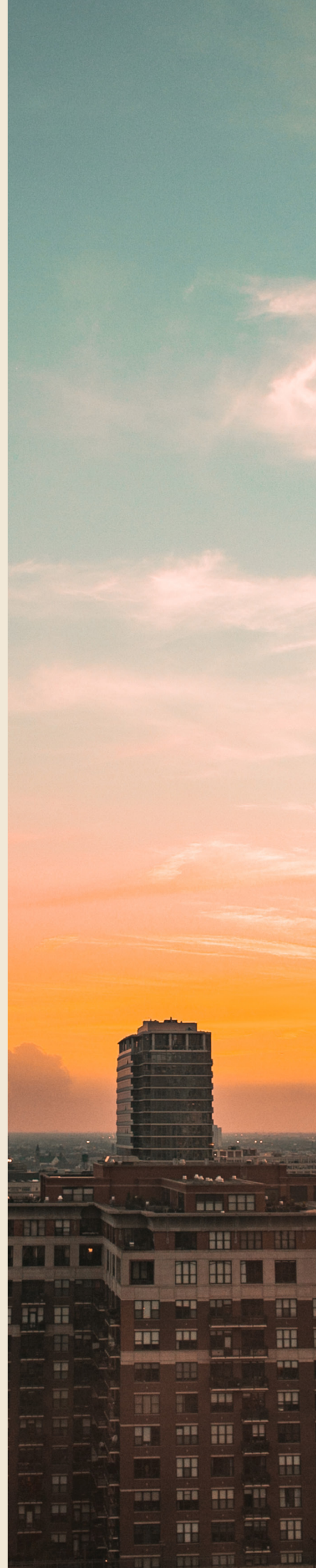
Alevate Bill Pay. To transform in-bound payment management.

Managing on-time customer payments through various systems and departments can be a costly and time-intensive process, impacting performance and customer relations. Alevate Bill Pay is here to transform this journey and optimize every step of your in-bound payment processes through user-friendly and effective technology that truly is a game changer.

Experience excellent control over in-bound payments and optimize cash flow:

- Simplify consumer and small business payments across multiple systems.
- Let customers pay through their preferred channels.
- Improve the efficiency of payment processes across all necessary platforms.
- Take control of inbound payments and improve cash management.
- Create a transparent and customer friendly payment journey.
- Real-time data for accurate reporting and alignment across business units.

Alevate Bill Pay. For the champions of change.

Use any channel, any device	Avoid typing - mistake free	Track message status
Synchronized across channels	Valuable contact moments	Company branded
Localized and personalized	Frictionless experience	Secure and GDPR compliant
Dynamic and real time		

Finance managers and billing departments across various industries are successfully making Alevate Bill Pay their default solution for customer bill presentment and payments, enabling their businesses to:

- Manage Direct Debit mandates
- Create and share instant payment links (omnichannel)
- Enable QR codes for online payment requests
- Follow-up on failed auto payments
- Manage bills in client portals
- Reduce collection cost per invoice

Optimize your cash flow with our patented bill presentment & payment software, and benefit from real-time insights into receivables and ground-breaking payment efficiency.

Flexibly define payment methods that suit your business objectives, from Debit and Credit card payments to Apple Pay, PayPal and much more. Shape your perfect in-bound payment journey.

Global success stories from our customers. To empower.

100+
Payment Integration globally

>26m
Payment transaction per year

250+
Satisfied customers

Some remarkable customer results:

- DSO reduced by 46% for enhanced cash flow.
- Over 100,000 euros saved in 9 months through efficiency gains.
- Paper and printing costs cut by more than 60%.
- Improving customer engagement and payment acceptance volumes by at least 50%.

Join the growing number of companies creating a truly customer-centric payment experience!

Alevate Bill Pay. For what could be.

Commerce
Improved onboarding

Increased customer satisfaction

Less customer churn

Higher turnover

Customer Services
Customer centric approach

Reduced number of customer calls

More clarity - less friction

Avoid PCI Compliancy

Finance
Reduced DSO

Less payment discrepancies

100% Matching

Better collection life-cycles

ICT & Digitization
Fast implementation

Lower cost

Flexibility and full control

Fast and effective innovations

Energy Companies

10%
Reduced Calls

Insurers

+20%
NPS Rating

Housing Corporations

70%
Less Paper

Telecom Providers

75%
Less Fraud

Consumer Lending

-30%
Collection Cost

Universities

10 Days
Faster Paid

Key Facts: easy set-up, big impact!

- Operating on Microsoft Azure
- ISO certified
- GDPR compliant
- Plug & Play cloud solution
- Land & expand approach on functionality
- 100% scalable
- Compatible with all ERP systems
- Plug into CRM, Portals, and legacy systems
- We offer an excellent solution support framework

Contact us for a demo

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