Desk365.io

Modern Helpdesk for the Microsoft 365 Workplace







BUILT FOR MICROSOFT 365

Single Sign On through Azure AD



Built from the ground up for Microsoft 365 environments



Works seamlessly through Email, Microsoft Teams, Web Portal or Web Form



All the features needed for a modern helpdesk without the legacy features that aren't useful anymore



POWERFUL TICKETING



Multiple Channels: Email, Portal, Teams, Web Form/Widget



Knowledge Base



Automation Rules, APIs, Web-hooks, Power Automate Connector



Service Level Agreements, Time Tracking, Customer Surveys



Custom Fields, Forms, Roles, Emails and more







WORKS EQUALLY WELL FOR



External Use Cases





ABOUT US

Rapid release of new features



Highly responsive to customer feedback

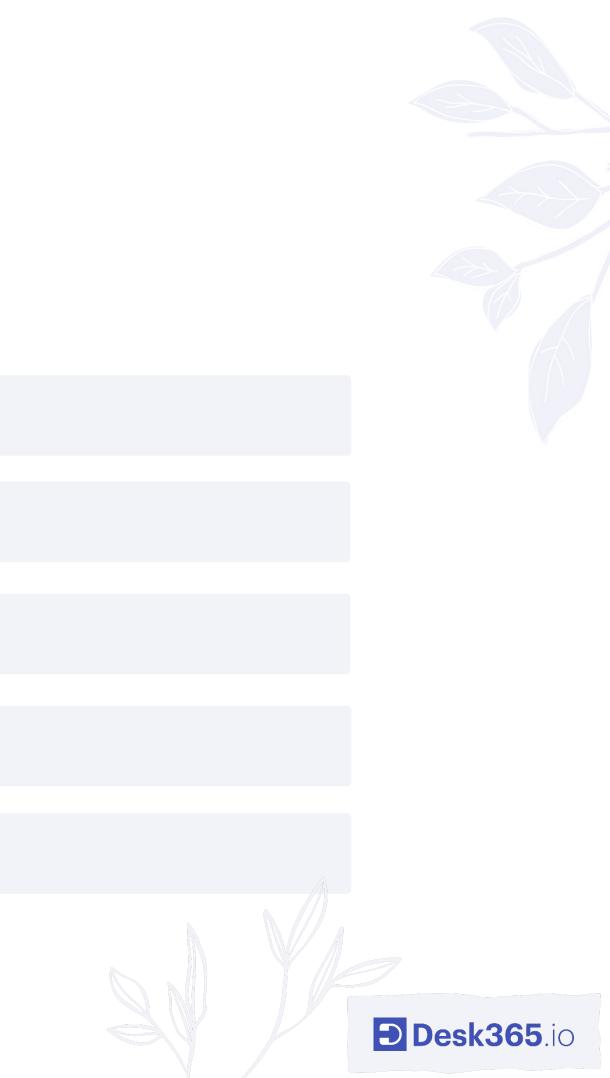


Experienced Engineering Team



Headquartered in San Francisco Bay Area

Offices in India



Security, Safety and Compliance



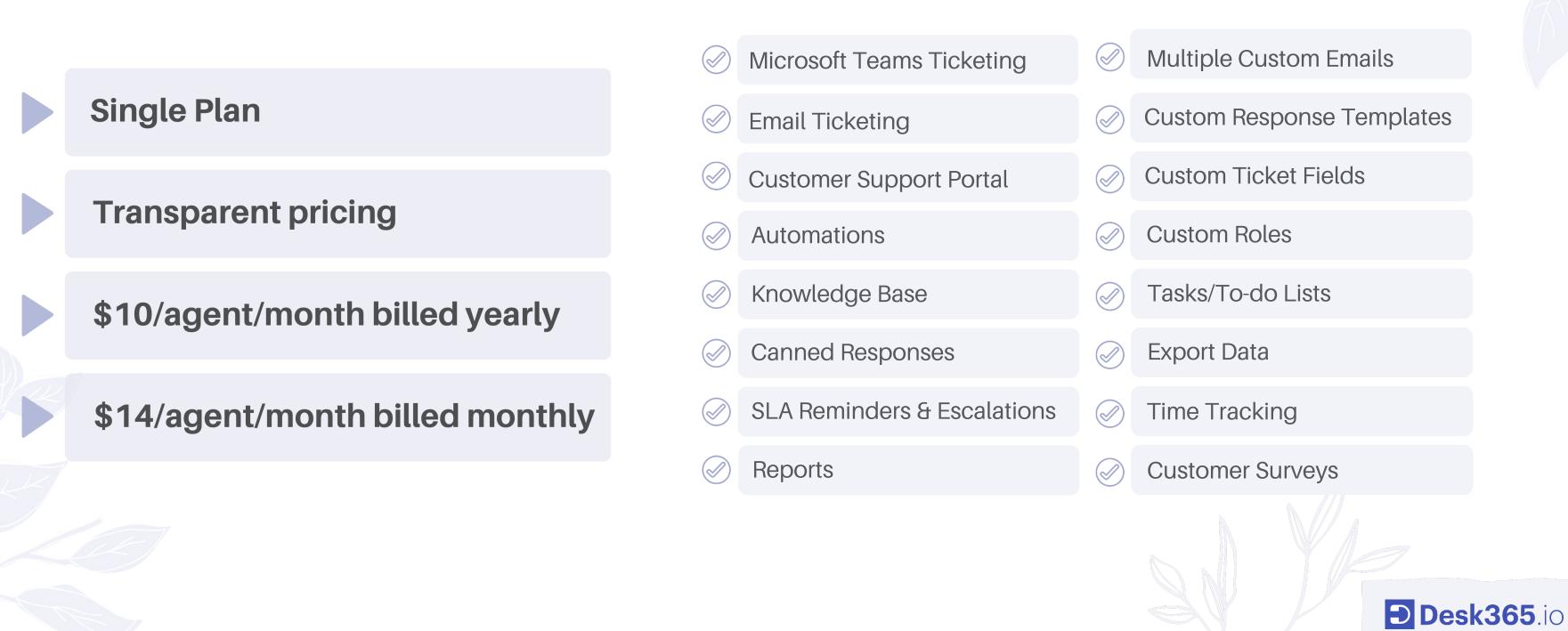
SOC 2 Type 2 Certified

GDPR Compliant

HIPAA Compliant



ALL INCLUSIVE PLAN



CHOOSE A PARTNER THAT HELPS YOU SUCCEED

"Great support. Make you feel they're part of your team"

Desk365 does what you expect from a much more expensive ticket system. The best thing however is the customer support. All questions about the software are answer quickly and completely and suggestions for improvement are treated seriously. They really make you feel they are part of your team.

Jeroen H

Scientist Sensortechnologies Biotechnology



Posted on February 26, 2023

"The helpdesk system everyone should know about"

Capterra 4.9

Performance, Support, Easy-to-use. The Performance is incredible - one of the fastest Helpdesk systems i have ever worked with. The Support is just amazing. Any inquiries will be answered quickly and professionally. Easyto-use: almost no one, from our ~100 employees, needed any training. It's selfexplanatory.

Mirko B

System & Network Administrator Oil and energy



Posted on February 22, 2023

"Desk365 works with Teams!"

Teams integration is fantastic and has improved user interaction by at least 500%. Tech team is notified in Teams when tickets come in. Users see tech questions and comments in their teams. Automation features are great. Knowledgebase is more than adequate and search functions work well.

Lonny L IT Manager

Farming

Posted on March14, 2023

Desk365.io

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TUROSI











CHECK IT OUT TODAY

Website: https://www.desk365.io

Contact: help@desk365.io





