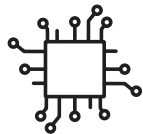# Copilot Studio Accelerate Proof of Concept: Unleash the Power of AI for Exceptional Customer Experiences

Discover the potential of Microsoft Copilot Studio in one week with our expert-guided POC

Description

Our solution experts are here to help businesses like yours demystify and leverage AI for enhanced operations. We'll guide you in using Microsoft Copilot Studio to implement virtual agents, chatbots, personalized recommendations, multilingual support, sentiment analysis, and more. With Copilot Studio's robust capabilities, you can anticipate customer needs and create exceptional experiences by interacting with data in a prompt and response format.

By 2026, 30% of work activities involving the use of technology will be conversationally enabled[1]

By 2026, up to 80% of organizations' digital experiences will be delivered to consumers via virtual people[2]

By 2026, conversational artificial intelligence deployments within contact centers will reduce agent labor costs by $80 billion[2]

Sources:

1. 2022 Gartner® - Forecast Analysis: Hyperautomation Enablement Software, Worldwide,

2. 2022 Gartner - Forecast Analysis: Hyperautomation Enablement Software, Worldwide

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Contact us today to schedule your Proof of Concept. Don't miss this fantastic opportunity to explore how Copilot Studio can transform your business and discover its latest capabilities.

Offering Activities

This offering will include a workshop creating a custom solution in your Microsoft tenant to demonstrate Copilot Studio and includes a specific scope that includes the activities:

- Bot creation and initial configuration as a baseline

- Generative AI based on SharePoint, web or documents to deliver value in seconds

- Topic and Entity Management to create purpose driven business-centric use cases

- Creation of rich cards inside chat for enhanced user experiences

- Utilize the capabilities of Microsoft Copilot and Power Automate to perform business operations automatically and retrieve information from many data sources

- Use AI Prompts to quickly interpret data and information to return quick value-added responses

- Demonstration of using Azure OpenAI to connect to data sources through chat

- Next steps and road mapping for Copilot Studio in your organization