



 VITAL Knowledge

Vital Knowledge

knowledge collaboration
platform

Profile

- Founded in 1987
- Stock code: 6752 (TWSE), Market valuation: US\$40M
- Office Locations: Taipei, Kaohsiung, Shanghai

Certification



From 2013



From 2021



CMMI DEV / 3
Exp. 2022-03-08 / Appraisal #2580

From 2007



軟體能力成熟度

Staff

- The R&D team (over 500 staff) is ISO 27001-certified.
- The SaaS team is ISO/IEC 27018-certified.
- 39 staff members are certified for ISO/IEC 27001:2013 Auditor & Lead Auditor

Product Range

- Enterprise Cloud Service (SaaS)
- Enterprise On-Premises Software Service
- Information Security Software Service

1987

VITAL Knowledge | Customer Map



Over 70% Medical Center, and over 40% Reginal hospitals.





VITAL Knowledge

Multilingual



VITAL
Knowledge

ID | rene_yao

Password |

Login

[English](#) | [日本語](#) | [简体中文](#) | [正體中文](#) | [ภาษาไทย](#)

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Powered by Vitals ESP



VITAL Knowledge

Flexible Platform Architecture

Client : Access Vitals ESP through Browser



VITAL
Knowledge

Server : Supported Database Engines



ORACLE



Vitals ESP RESTful API to integrate with other enterprise applications

PC



Laptop



Tablet/Mobile
AWD page design



Vitals Mobile App



Connecting people, knowledge, and ideas.

Content

✓ Information Collection

- File sharing
- ISO document management
- Knowledge Management
- Flexible metadata settings
- Full-text search
- Information linking

Social

✓ Improving Communication

- Tags
- Online discussion
- Expert pages
- Subscription & Notification
- Enterprise forum
- IM integration



Mobility

✓ Accelerate Knowledge Sharing

- iOS/Android App
- Anytime, anywhere accessibility
- Personal off-line notes
- Mobile push notification
- Mobile on-line discussion



Smart
workgroup



AI
recommendation



Auto
categorization



OCR



Keyword
suggestion

VITAL Knowledge | Enterprise knowledge portal

VITAL Knowledge Tracy Chiang (蔣青青) マイページ
 下書き (49) 承認待ち (0)

最新ドキュメント

- dev lunch talk - 以文找文**
このドキュメントはIvan Liu (劉澤) により2018/08/16 17:50:19に作成されました。
- SPEED30 操作手冊**
このドキュメントはFion Kan (甘一君) により2018/08/16 17:47:27に作成されました。
- 20180815_行政院農業委員會 林務局_Call Report**
このドキュメントはJohny Feng (馮紹鳴) により2018/08/16 17:43:46に作成されました。
- 2018/08/04_【戲播 31 主角是你】樂活日**
このドキュメントはVicky Lin (林悅雯) により2018/01/12 16:07:16に作成され、Julia Chen (陳怡靜)により2018/08/13 13:38:10に更新されました。
- ADM-C-021筆記型電腦補助辦法**
このドキュメントはMaggie Chen (陳美芳) により2018/07/31 18:32:32に作成され、Maggie Chen (陳美芳)により2018/08/02 09:42:53に更新されました。
- 2018年度員工健康檢查**
このドキュメントはSerena Cheng (鄭雅文) により2018/05/31 14:28:05に作成され、Serena Cheng (鄭雅文)により2018/08/13 13:58:26に更新されました。
- 20180727 CSBDBG會議**
このドキュメントはKwan Wang (王冠) により2018/07/25 13:57:39に作成され、Kwan Wang (王冠)により2018/07/30 09:51:05に更新されました。
- 2018公司簡介**
このドキュメントはChuck Kuo (郭政宏) により2018/01/29 13:54:40に作成され、Josh Su (蘇聖瑋)により2018/06/27 09:53:53に更新されました。
- 2015 台灣精品獎**
このドキュメントはFebby Chang (張婉君) により2015/05/11 17:20:02に作成され、Ailey Huang (黃馨玉) により2015/09/18 14:16:37に更新されました。
- MarketingReviewMOM-100113**
このドキュメントはGrace Chou (周惠娟) により2010/01/19 11:37:30に作成されました。

最新SNSコメント

VITAL Knowledge Documents

2018 訓練 chrome gca ssl iso文件管理 malaysia openfind aep
 teamkuba tracko
 vitals esp vitalsep 人數
 免費方案 創業版 化工 已購買 已過期
 投顧 捐贈 擴充備位數 智能 牙醫 物聯網
 百貨貿易業 直播 研發紀錄簿 穆斯林
 行銷素材 記事被改動 遠東銀行
 電腦及其週邊設備製造業

Home KnowledgeBase PSMS 問題分析解決系統 teamKube Applications

最新文件 [Late...]

- 20181112 AUO_友達光電 Call Report**
Created on 2018/11/13 11:08:20 by Maggie Liu (劉建萍), Maggie Liu (劉建萍) modified on 2018/11/13 11:08:40
- 20181113 財政部財政資訊中心 開箱測試工具**
Created by Miranda Liu (劉嘉雯) on 2018/11/13 10:39:56
- 20181109_遠傳電信(NLM 網路後勤管理處)_Call Report**
Created on 2018/11/13 10:39:06 by Enga Jean (簡恩嘉), Enga Jean (簡恩嘉) modified on 2018/11/13 10:42:11
- 20181113 瑞竣科技 原碼掃瞄**
Created by Miranda Liu (劉嘉雯) on 2018/11/13 10:35:50
- 2018/11/19 資策會 企業**

The system has actively recommended the following users to you
 Joh... Cha... Ste... Eli... Jos... More...

Joseph Lai (賴俊仁) 2018/11/13 06:45:01 Modified
2018/11/08_商研院_科技落點工作坊
 20181108 科技落點工作坊報名表(台北場) v2.pdf 307 KB

Cynthia Fang (方小欣) 2018/11/12 18:38:09 created
20181113_耀億_ISO 應用V2
 相關產品:ESP 昇接審核系統
 20181111_耀億_ISO 應用V2.pptx 13.6 MB

Belinda Wang (王晨馨) 2018/11/12 18:34:28 created
2018/11/08_商研院_科技落點工作坊

最新討論 [Late...]

- RE:煩請delivery team回復上述以下需要協助的事項。
Ella Tu (杜怡萱) 2018/11/12 17:16:06
- RE:煩請delivery team回復未來產品功能
Lawrence Chou (周吳丞) 2018/11/12 15:28:01
- 請幫忙進行活動經費申請
Joseph Lai (賴俊仁) 2018/11/12 14:09:46
- 煩請delivery team回復未來產品功能
Alyssa Chen (陳宛諭) 2018/11/12 11:00:13
- 以客戶提供的WORD 為應用情境
Cynthia Fang (方小欣) 2018/11/11 18:57:11
- 16天 分為北區與中區
Cynthia Fang (方小欣) 2018/11/11 15:56:50
- 合約編號:CRP-07037 決標金額=\$900,000(含稅)/1.05*0.001=\$857
Avis Yu (余筱英) 2018/11/09 11:32:22
- 已了解 UI 客戶的期望嗎? 我們在 11/15 前, 做甚麼, 來逆轉?
Simon Chen (陳世安) 2018/11/08 18:4



Irene Yao (姚紹麒) Personalization
 You have (13) drafts Waiting for approval (0)





Keep pace
with the time



Simple & Easy

**Keyword
search**

Accurate

**Advanced
search**

- Tolerance search
- Did you mean
- Autocomplete
- Others searched for

Efficiency

**Faceted
search**

- Categorize
search
result

Intelligent

- Auto
recommend-
ation
- OCR recognition
- Similar keyword
recommend-
ation

VITAL Knowledge | Knowledge Base

VITAL Knowledge Documents

admin Personalization Logout
Create Draft Waiting for approval (0)

Home Recent **KnowledgeBase** Category Document Class Management Reports Experts HCA Apps.▼

KnowledgeBase

Subfolder

Quality Control **Clinical Unit** **Administrative Unit** **Dept. of Nursing**
Medical Technology **Committee** **Others**

First level: Department folder

VITAL Knowledge Documents

admin Personalization Logout
Create Draft Waiting for approval (0)

Home Recent **Knowl** Management Reports Experts HCA Apps.▼

KnowledgeBase / Quality Control

Subfolder

1-Quality Manual **2-Quality Procedure** **3-Work Instruction** **4-Quality Form**
Audit Report

Manage sub folders by department to retain digital assets.



Choose a document class

Define metadata to describe the information.

Upload Document

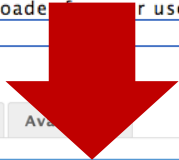
Document Class Group : All

Which document class do you want to create? : **Presentation**

The source is file, location at 選擇檔案 未選擇任何檔案 Upload Document

Drop files here to attach

- The file size can not exceed 40MB, file name can not exceed 153 characters, including file
- Attention please! the file's name you want to upload can not use following symbols + : %
- There's a much agile version of our Uploader for use if you have JavaScript enabled a



Fill in describe information

Document Class Group **Product**

Attribute Name **Presentation**

Description

Column

+ Create

DisplayName **Title** Column name **01** Meta type **Title**

Description

UI Control

- Textarea
- Textbox**
- Radio Button
- Drop Down List
- Date Picker
- Rich Text Editor
- Check List
- Date and Time Picker

name **02** Meta type **Other**

name **04** Meta type **Other**

DisplayName **Present Date** Column name **05** Meta type **Other**

Presentation

* Title

Product Vitals ESP teamKube

Presentator

Present Date

Present To

Description

Rich Text Editor toolbar

Meeting Minutes



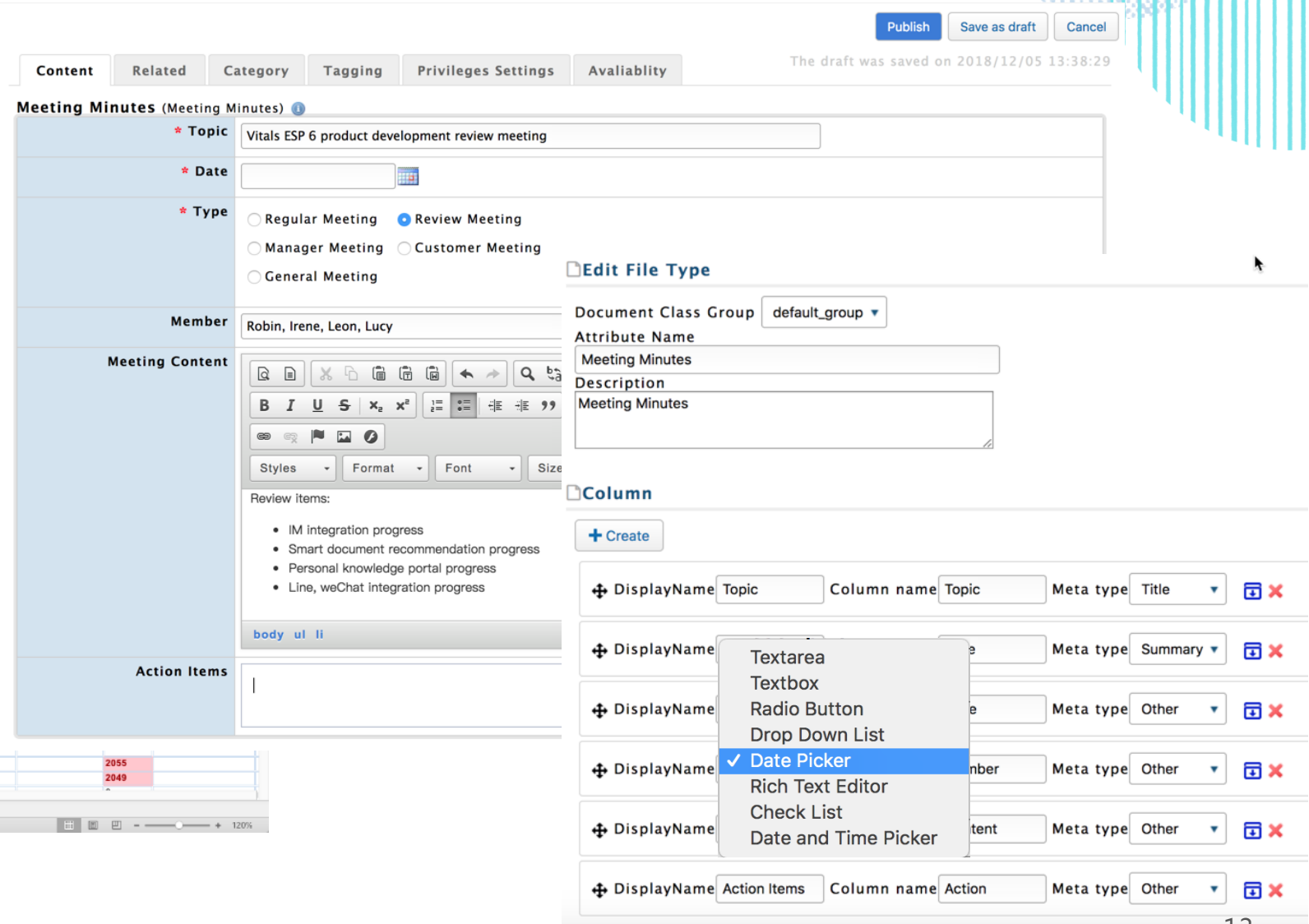
The screenshot shows a document titled "會議紀錄" (Meeting Minutes) with the following details:

- 會議名稱: Vitals ESP 暨 teamKube 導入建置需求討論會議
- 會議日期: 2016 年 5 月 31 日(二) 14:00
- 會議地點: 會議室 7F 會議室
- 主席: 謝明、吳明達、謝明達
- 記錄: 歐陽-周吳丞
- 會議與會人員: 謝明、吳明達、謝明達、吳明達、謝明達、吳明達
- 歐陽: 謝明、吳明達、謝明達
- 會議討論項目:
 - Vitals ESP 與 teamKube 系統需求情境及流程概念介紹
 - Call Memo 作業流程的討論澄清
- 會議討論結論:
 - Call Memo 作業流程澄清

Below the document is a project progress table:

MS	D	E	F	G	H	I
1	急迫度	代辦事項	處理人	處理狀況	預計完成日	完成日
2	D	製作年度推銷計畫書	Lucy	製作完成	2012/4/21	2012/4/
3	A	製作會議記錄	Lucy	製作完成	2012/3/27	2012/3/
4	D	整合部門相關資訊	Lucy	已向步至 SugarSync	2012/5/1	2012/4/
5	D	定期維護-提醒機制	Charles	結論: 以 2012_KWPI_PDS 維護作業清單.xls 維護並且回覆完成狀態	2012/6/30	2012/7/
6	D	DOH 追蹤	Tom	完成	2012/4/20	2012/4/
7	C	新產品安裝	Tom	完成	2012/4/13	2012/4/
8	A	維護-測試安裝	Gary	完成	2012/4/3	2012/4/
9	D	測試-測試安裝	Lucy	升級完成等王里確認	2012/4/30	2012/6/
10	D	維護-測試安裝	Lucy	完成	2012/4/30	2012/4/
11	D	KM 文件資料及程式放置 Rule	Charles	File server 放 安裝包、工具、手冊 放 相關文件、KM 放 公開給對外的文件	2012/8/9	2012/8/
12	I	大家需管理現有清單	All		2012/7/6	2012/7/
13	I	大家需管理現有 KWPI-KM-DEMO 機器清單	All		2012/7/6	2012/7/
14	I	ISO 稽核要求教育訓練除廠到外還需意見調查表	All		2012/6/9	2012/8/
15	D	SQL Server 2012 分享	Lucy	投影片準備中	2012/8/31	
16	D	匯資分享	Tom		2012/9/6	

Meeting minutes



The screenshot shows a metadata editor interface for a document titled "Meeting Minutes (Meeting Minutes)".

Content

- Topic:** Vitals ESP 6 product development review meeting
- Date:** [Calendar icon]
- Type:**
 - Regular Meeting
 - Review Meeting
 - Manager Meeting
 - Customer Meeting
 - General Meeting
- Member:** Robin, Irene, Leon, Lucy
- Meeting Content:**
 - Document Class Group: default_group
 - Attribute Name: Meeting Minutes
 - Description: Meeting Minutes
- Action Items:**
 - Review Items:
 - IM integration progress
 - Smart document recommendation progress
 - Personal knowledge portal progress
 - Line, weChat integration progress

Column

Columns are defined with the following configurations:

- Column 1: DisplayName: Topic, Column name: Topic, Meta type: Title
- Column 2: DisplayName: [blank], Column name: [blank], Meta type: Summary
- Column 3: DisplayName: [blank], Column name: [blank], Meta type: Other
- Column 4: DisplayName: [blank], Column name: [blank], Meta type: Other
- Column 5: DisplayName: [blank], Column name: [blank], Meta type: Other
- Column 6: DisplayName: Action Items, Column name: Action, Meta type: Other

A dropdown menu is open over the second column, showing options: Textarea, Textbox, Radio Button, Drop Down List, **Date Picker** (selected), Rich Text Editor, Check List, Date and Time Picker.

You are here : Read Document

Full text search

Subscription

KnowledgeBase / 行政單位 / 資訊室

醫院系統緊急應變處理要點



Author: 吳宗山
 Creation Date: 2008/03/13 23:52:26
 Modifier: admin
 Last Modified Date: 2017/02/07 23:41:10
 Document Class: P3作業標準(三) (針對各項標準作業流程所訂定之相關準則及規範)

2 ratings- Your voted 5 ★★★★★

Availability

Validate from On created to Delete

Availability

Tags

危機管理
資訊管理
應變能力

Tags

Revision Description

You are reading version : 12
 Latest version : 12
[More ...](#)

Change Records

Version information



Effectively organizing

制訂	
版本日	
修訂原因	
備註	2010年修訂二版 2011年修訂三版 2012年修訂四版
File	



快樂醫院資訊系統緊急應變處理要點.doc (108 KB)



KnowledgeBase / Marketing

4 Reasons your intranet needs to go Social



Author Name
C
M
L
D

Flexible water print settings: user id, user name, client IP address, time-stamp etc.

1. Accelerate knowledge sharing
2. Encourage informal learning
3. Cultivate continuous learning
4. Showcase and utilize your internal experts

File



ebook_social_intranet.pdf (1.3 MB)

view

download

Attachment thumb nail

bear > admin have read this document.



Change Records

知識館 / 資安管理(ISO27001) / ISO27001四階文件 / 二、作業程序書
IS-B-003資訊資產管理程序書



建立者: Maggie Chen (陳美芳)
建立時間: 2013/07/03 19:33:32
最後修改者: Maggie Chen (陳美芳)
最後修改時間: 2016/10/03 10:44:56

各版本摘要

版本編號	建立者	建立時間
<input checked="" type="checkbox"/> 8	Maggie Chen (陳美芳)	2016/10/03 10:44:56
<input type="checkbox"/> 7	Maggie Chen (陳美芳)	2015/08/27 15:21:09
<input type="checkbox"/> 6	Maggie Chen (陳美芳)	2015/08/27 15:20:36
<input type="checkbox"/> 5	Maggie Chen (陳美芳)	2015/08/27 15:20:07
<input type="checkbox"/> 4	Maggie Chen (陳美芳)	2014/09/22 11:44:27
<input type="checkbox"/> 3	Maggie Chen (陳美芳)	2014/07/30 18:05:56
<input type="checkbox"/> 2	Maggie Chen (陳美芳)	2013/07/17 19:08
<input checked="" type="checkbox"/> 1	Maggie Chen (陳美芳)	2013/07/03 19:32

檔案差異 欄位差異

以下是針對文件版本 8 與 1 的欄位差異一覽

紅色字表示刪除的部分 藍色字表示新增的部分

以下是對 [IS-B-003資訊資產管理程序書] 所做的差異比對。

名稱	IS-B-003資訊資產管理程序書
用途	建立本公司資產管理規範，訂定資訊資產分類、分級、價值評估、標示及處理之遵循原則，並據以辦理各項資訊資產管理及作業方法。用以保護各類資訊資產，避免因人為疏失、蓄意或自然災害等風險所造成之傷害。
版本發行日期	2013 5 /08/27+03
修訂原因	GSSPI-967 V1.0-4 制定依外稽前文件審查之意見修訂
提供單位	ISMS執行小組

以下是針對文件版本 4 與 1 的檔案差異一覽

紅色字表示刪除的部分 藍色字表示新增的部分

[VitalsESP-壓力測試報告.doc] 該檔案是第一個版本。

以下是對 [附件一壓力測試數據.doc] 所做的差異比對。

附件一:Vitals/KM Server壓力測試數據說明

測試環境(All in one server):
規格
一台伺服器 Dell PowerEdge R410CPU : Xeon E5504 QC * 2 RAM : 8GB HD : 1TB
系統軟體 a. Windows 2008 R2 Server 64 Bits b. IIS 7.5 c. MS SQL 2008 Enterprise
資料 a. 102萬筆知識物件, 89萬個附件檔案, 附件容量843GB, 資料庫15GB, 索引檔22GB
測試腳本 每個模擬使用者登入系統, 並且隨機挑選一個關鍵字(關鍵字組)
執行次數 最小回應時間(秒) 平均回應時間(秒) 最大回應時間(秒)
登入 35,343 0.188 2.403 15.406
搜尋文件 35,289 0.033 1.615 13.393
閱讀文件 35,214 1.366 8.06 14.266
登出 35,256 0.011 0.942 11.304

補充說明: A. 查詢效能與Folder及Category階層深度無關 B. 查詢效能與權限設定檔需求可另外採行 ~~Self~~-Sharding方式延伸, 以提供更快速搜尋回應。

分類
權限
知識類型欄位資料
權限表

Lawrence Chou (周吳丞)、Hedy Chen (陳詠菁)、Doris Chiang (江雅慧)及其他18人已閱讀過此文件。

VITAL Knowledge | Powerful Search

VITAL Knowledge search results for 'system':

- system 81 Query
- system.data 1 Query
- system.data.sqlclient.sqlexception 1 Query
- system.data.sqlite 1 Query
- system.globalization 1 Query
- system.invalidoperationexception: 1 Query
- system.out 1 Query
- system.runtime.interopservices.comexce... 1 Query
- system.security 1 Query
- system.security.securityexception 1 Query

Active recommendations: 18/12/06 19:34:15 created

VITAL Knowledge search results for 'system' (with red arrow pointing to search bar):

Documents system

Advanced Search Maps My Favorite

Home Recent KnowledgeBase

You are here : Search 『system』

Advanced Search Export search results Contain 6116 item(s) (Search Time : 0.679 Second)

- FileSystem磁碟監控模組介紹** D7-簡報資料
相關產品: ...
FileSystem磁碟監控模組介紹.pptx
similarity445.300934, Created by Lawrence Chou (周吳丞) on 2018/05/18 09:36:02
- NCIC_SETTLEMENT AR/AP SYSTEM PROJECT_合約紀錄**
CA300007413 ...
similarity352.703735, Created on 2013/12/02 14:22:21 by Eunice Chen (陳月卿), Annie Tsai (蔡采軒) on 2018/05/18 09:36:02
- NCIC_COLLECTION SYSTEM-WHOLESALES FUNCTIONALITY_合約紀錄**
CA300008091 ...
similarity352.701477, Created on 2013/12/06 13:48:56 by Eunice Chen (陳月卿), Annie Tsai (蔡采軒) on 2018/05/18 09:30:48
- CITI_TELEMARKETING SYSTEM新增_合約紀錄** D8-合約紀錄 vitals esp
C8862010459 ...
similarity350.238129, Created by Annie Tsai (蔡采軒) on 2018/05/14 09:34:43
- FileSystem模組常見問題測試方式** D13-訓練教材/手冊
問題: FileSystem模組常見問題測試方式 問題分析: 1. 無法直接開啟FileServer的檔案 → ① 如使...C才可點選網址進行下載。 #系統操作
2. FileSystem同步設定方式 ① tasks.xml設定 →



Related Tags

*teamkube

*vitals esp 百貨貿易業

汽車產業 汽車零組件 *知識管理

裕隆集團 電子零組件 製造業

KnowledgeBase

- 關鍵人員參與及溝通計畫 (13)
- 職務發展圖與說明書 (9)
- 簡報資料 (10)
- 諮詢問答(ESP) (40)
- 學習參考資料 (8)
- 銷售管理月報表 (28)
- 標準產品簡報 (8)
- 製造業 (32)
- 維護記錄單 (9)
- 實機教育訓練課堂紀錄 (9)

Category

- 舊分類-管理 (23)
- 舊分類-技術 (51)
- 舊分類-行銷 (9)
- 舊分類-GUIDELINES (7)
- 職務發展圖與說明書 (10)
- 整合與系統測試 (含效能測試、UAT) (7)
- 銷售管理 (132)
- 論壇 (97)
- 簡報資料 (10)
- 諮詢問答(ESP) (40)
- 學習參考資料 (8)
- 銷售管理月報表 (28)
- 標準產品簡報 (8)
- 製造業 (32)
- 維護記錄單 (9)
- 實機教育訓練課堂紀錄 (9)

Document Class

- 00-一般文件 (476)
- 01-印花稅申請 (4)
- 02-Shared Services 紀錄 (2)
- C1-成果報告 (44)
- C2-專案結案報告 (3)
- C3-報告 (5)
- C4-報表 (801)
- Clip (9)
- D10-合約服務--維護紀錄 (6)
- D11-KM輔導歷程紀錄 (39)

Modifier

- Agnes Lin (林思妤) (32)
- Ailey Huang (黃馨玉) (9)
- Alex Chan (詹憲民) (16)
- Alex Huang (黃家揚) (20)
- Amanda Wu (吳麗瑩) (10)
- Angel Wen (溫宜蕓) (24)
- Angela Fang (方馨瑩) (28)
- Anne Lin (林秋丹) (26)
- Avis Yu (余筱英) (49)
- Bobby Yao (姚昀) (75)

Last Modified Date

- Within a day (3)
- Within a week (10)
- Within a month (50)
- Within 3 month (123)
- Within a year (443)
- More than year (5667)

File

- No Attachments (412)
- With Attachments (5705)
- Spread Sheet (xls/xlsx/ods) (1320)
- Slides (ppt/pptx/odp) (1619)
- Doc. (doc/docx/odt/rtf) (1083)
- PDF Doc. (pdf) (1357)
- Image (jpg/png/gif/bmp ...) (183)
- Text(txt/text/csv) (951)
- XHTML (html/xml) (224)
- Video (wmv/avi/mp4 ...) (18)
- Audio (mp3/wav ...) (1)
- Zip Files (zip/rar ...) (115)

VITAL Knowledge | Powerful Search

VITAL Knowledge

Documents KM



Advanced Search

Maps

七七 Personalization Logout

Home KnowledgeBase Category Document Class Management Reports Experts

You are here : Advanced Search

Show summary | [Query explanation](#)

Documents

Discussions

Keywords

KM

All

Within Document Class

Finance Report

Tags

title

Within Folder

year

Within Category

quarter

Modifier

type

Creation Date

Last Modified Date

Annotation

Search Results Sort

Similarity

Tolerance for errors Synonyms Sim

Search

Reset

Call Report

Customer

Product

General Files

Title

Description

Data

Meeting minutes

Theme

Content

Meeting Type

Chairman

Meeting Date



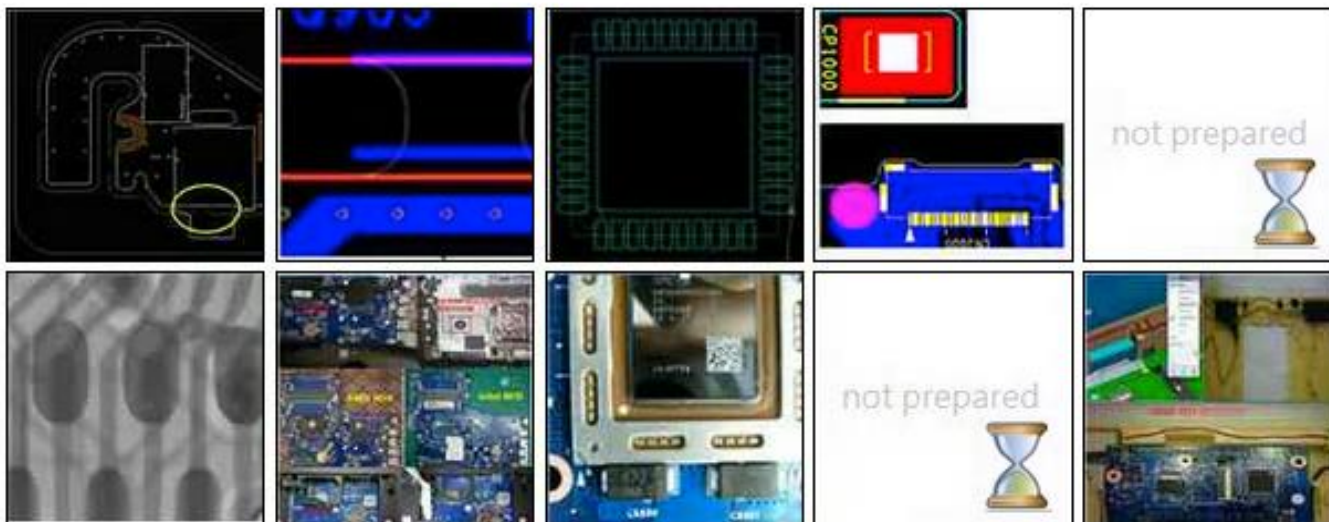
目前位置：搜尋『battery』

顯示摘要 | [搜尋語法說明](#)

進階搜尋

匯出搜尋結果

總共有66筆資料 (搜尋時間: 0.906 秒)



  相關標籤

- *aio sample_npi
- *arion 10su/10sug_bu2
- *b360_npi *cabo_npi
- *display *kitkat_npi
- *m/b** *mechanical
- *olympia_npi
- *snowman 15_npi

 知識館

- SPSS (1)
- Snowman 15_NPI (1)
- skoda (1)



TreeView Mode

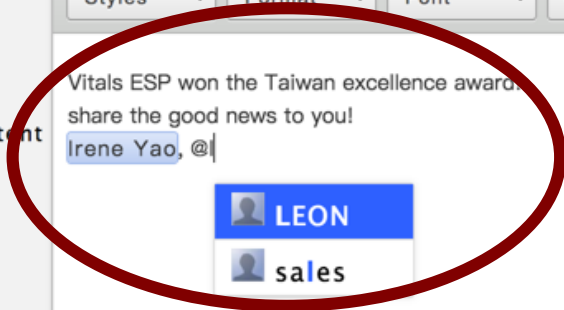
New Post

Title: Share the good news to you

Content: Vitals ESP won the Taiwan excellence award. share the good news to you!
@irene Yao, @

body

Save Cancel



Use @mark to Mention your colleague

Vitals ESP got the Taiwan excellence award!

Irene Yao [2015/09/22 12:01:20]

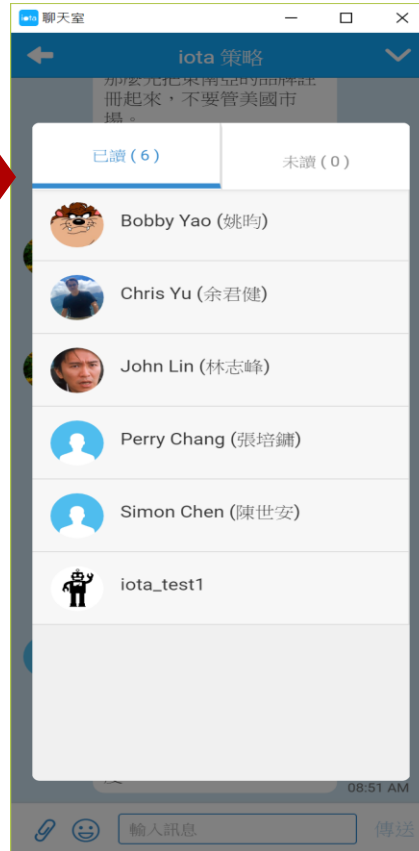
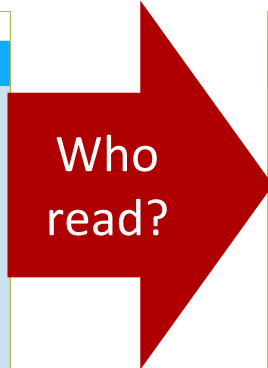
It's very great. Congratulations!

Reply Delete





Enhancing Communication & Productivity



- Vitals ESP ChatBot
- Send message to the users be mentioned
- Full-text search



User Story

Vital Knowledge Market Coverage



VITAL Knowledge | Top Brand & No.1 Market share in Taiwan.

Over 70% Medical Center, and over 40% Regional hospitals.



MEDIATEK



Canon



頂新國際集團
TING HSIN INTERNATIONAL GROUP



NEC



citibank®

旭東機械



英業達
Inventec



台灣中油股份有限公司
CPC Corporation, Taiwan



**Modern Chemical Group @Thailand
Project kick-off @2019**

They want to solve the following problem

- ISO document management and search
- Customer complain management
- Sales call report management
- Experience sharing, junior staff training.

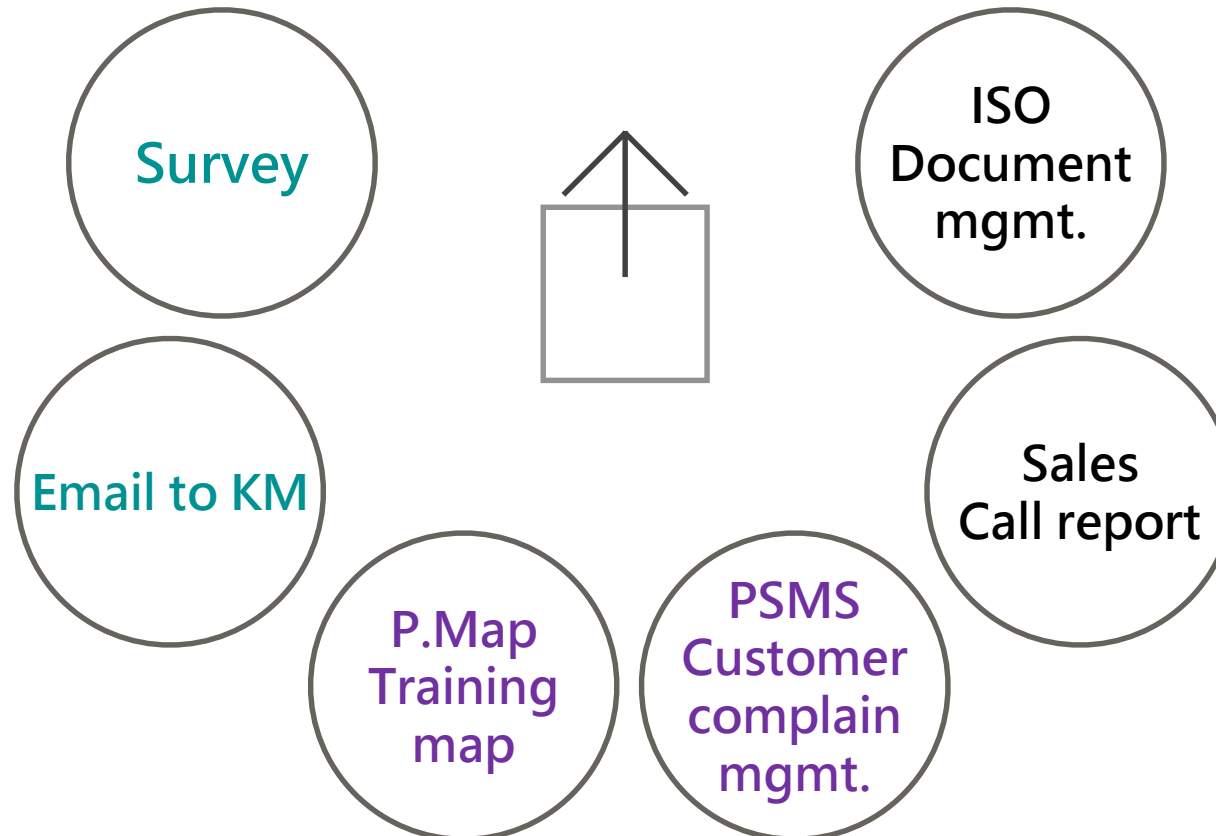


VITAL Knowledge

Modern Infrastructure



VITAL Knowledge



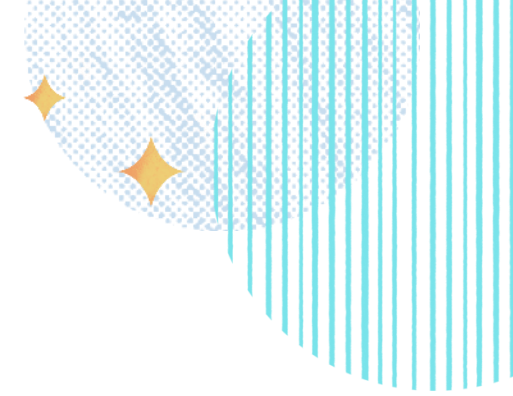
The foremost and largest ship building company in Taiwan



Expanding, exchanging, and merging the existing knowledge through Vitals ESP is not only becoming an effective approach to increasing the entire quality level of employees and cultivating human resources, but also a reference basis for driving entire organization performance and offering management decisions. It makes CSBC take a great step toward the ideal technological and innovative "ocean industrial group".



A brand new business model is the only way out for survival and sustainable development. A leading OEM laptop manufacturer in Taiwan, for example, makes a breakthrough out of old thinking and starts the reform with "people". The company hopes to achieve the goal of "innovation" through Knowledge Management (KM) and enhance its market competitiveness by encouraging innovation, arousing creativity, implementing internal entrepreneurship and creating talent and knowledge based core competitive strengths.



Far Eastern Memorial Hospital Vice President Ms. Chang

User Stories

Uphold smart medical services and become the first priority choice of medical centers

Far Eastern Memorial Hospital sets new high standards for medical treatment

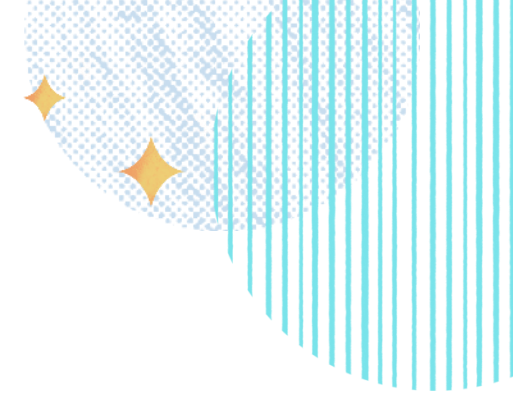
- Improving Healthcare Quality
- Save 27 bookshelves and over 2,000 paper folders
- Enhance knowledge sharing

<http://www.vitalesp.com/index.php/en/user-stories/item/158-hearcare-en2>

Dozens of hospitals in China use Vitals ESP to improve healthcare quality.



- ✓ ISO document management
- ✓ Healthcare experience sharing
- ✓ Saved 70% efforts in preparing for healthcare accreditation.



Komazawa University



Vitals ESP has entered Japan market since 2008 and gained the first Japanese customers in 2010 and continuously expand market in Japan

Canon Electronic Technology Inc.



Implemented Vitals ESP since 2013. They used Vitals ESP as experience sharing, ISO documents management, and Knowledge management platform.



Japan distributor
VANTAGE (Located in Kyusyu)
developed “Social Welfare
Consultation System” which
embedded Vitals ESP in backend
as content repository platform.



 VITAL Knowledge

Q&A

Thanks for your listening!