



Emailgistics

Emailgistics is the **only** way to supercharge your team inboxes in Office 365.

WHAT EXACTLY DOES EMAILGISTICS DO?

ENHANCED WORKFLOW:

Emailgistics supercharges your Office 365 team inbox workflows by routing messages to the best team member based on criteria you define or by distributing messages automatically to the next available team member. And when customers reply to your reply, the system can automatically route those replies to the team member that owns the conversation, eliminating the reeducation costs when a team member must “get up to speed” on an issue.

POWERFUL ANALYTICS:

Emailgistics provides performance reports and real-time dashboards to help you manage your service level agreements with your customers, and spot negative performance trends early to help maximize team effectiveness.

WHY SHOULD YOU CARE?

Because the email addresses that feed Office 365 team inboxes (customer_service@, info@, quotes@, etc.) are the digital front doors for most companies— and first impressions matter! Because ten hands in one cookie jar is not a good way to manage work. And that’s exactly what happens when you’ve got a team of people sharing a common inbox and no tools to manage it because you need real-time actionable data to manage the team working the shared inbox properly.



WHO IS EMAILGISTICS FOR?



Every company operating a shared mailbox in Office 365 that would like to:

- Decrease average reply times
- Improve SLAs
- Increase customer satisfaction
- Gain performance insights from measurability
- Eliminate the opportunity costs of neglected customer emails



Emailgistics

Supercharge your team inboxes.

WHAT MAKES EMAILGISTICS UNIQUE?

Emailgistics is the only team inbox solution that integrates directly with Office 365. This strategy provides an inherently secure solution compared to competing products that make you redirect your shared inbox emails away from Office 365 to their own mail servers. Your messages stay in Office 365. Emailgistics never stores your messages and only accesses your shared mailboxes with Microsoft access tokens that you provide us, which you can revoke at any time.

Emailgistics offers a zero-risk, production-level trial. Since your messages never leave the shared mailbox they're already in, trialling the solution with a real-world production shared mailbox is a snap. Onboarding by your Office 365 Exchange Administrator can take less than 5 minutes! Suppose at any point you decide Emailgistics isn't the solution for you. In that case, you can offboard in less than a minute, and all your messages are in the same place they were before you started the trial because they never left your Office 365 shared mailbox in the first place.



READY TO TRY US?

Visit emailgistics.com and start your 14-day free trial.



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