



Emailgistics

What is Emailgistics?

Say goodbye to email chaos and hello to productivity! Emailgistics is the ultimate solution, seamlessly blending with **Microsoft Outlook** to empower your team with **powerful workflow** and analytic tools for **efficient shared inbox management**.



**WORKLOAD
DISTRIBUTION**



**CONVERSATION
HISTORY**



**MAILBOX AND
USER REPORTS**



**SLA ALERTS AND
CUSTOM RULES**

THE ULTIMATE TEAM INBOX SOLUTION

Email addresses that feed Office 365 team inboxes (such as customer_service@ and info@) are the digital front doors for most companies—and first impressions matter! But when multiple hands dive into one inbox, chaos ensues. Imagine ten hands reaching for a single cookie jar—it's messy! Without proper tools, managing this shared inbox becomes a nightmare. You need **real-time, actionable data** to regain control and make those crucial first impressions count.

WHO IS EMAILGISTICS FOR?

Every company operating a shared mailbox in Office 365 that would like to:

- Improve average reply times
- Prevent breaching SLAs
- Increase customer satisfaction
- Gain performance insights from measurability
- Eliminate the opportunity costs of neglected customer emails

WHAT MAKES US SO SPECIAL?

1

Built for Outlook

Seamless Outlook integration means no need for third-party software. Emailgistics is suited to any industry with shared inboxes managed by a team.

2

Maximum Messages and Distribution

Set limits on automatic message distribution for each user to avoid overwhelming them, while also maximizing message flow efficiency for the entire team.

3

Detailed Dashboards and Reporting

Real-time metrics enable swift identification and resolution bottlenecks and backlogs, including unassigned messages, along with a range of other metrics. Easily track available users, the number of assigned messages, and today's average response time.



Emailgistics

Make Inbox Zero a Reality with Emailgistics.

Achieving Inbox Zero is no longer a dream. Get started today and experience the power of effortless team inbox management.



BENEFITS

Emailgistics integrates directly with **Office 365**. This strategy provides an inherently **secure** solution compared to competing products that make you redirect your shared inbox emails away from Office 365. We provide a **zero-risk, production-level trial**. Trying out the solution with a real-world production shared mailbox is effortless.



EXPERIENCE

With over 25 years of expertise, Emailgistics team has been the go-to for businesses across industries, big or small, in mastering their shared inboxes. Our solution turbocharges these inboxes with **automated email assignment, internal comments, rules, and crystal clear ownership**.



POWERFUL ANALYTICS

Emailgistics provides **performance reports and real-time dashboards** to help you manage your **service level agreements** with your customers and spot negative performance trends early to help **maximize team effectiveness**.



"Emailgistics has completely revolutionized the way we manage our shared mailboxes. It has reduced the time and resources required to manage them, improved our response times, and allowed us to build and manage our own workflows easily. It's the best solution we've found for reporting, routing, tagging, and workflow."

NATHAN

P/c nametag

Ready to try us? Visit [emailgistics.com](https://www.emailgistics.com) and start your 14-day free trial!