

ONPAGE

SOME MESSAGES CANNOT WAIT



**Alert-Until-Read +
Bypass Silent Switch**



**Set Escalation Paths
and Redundancies**



**Dedicated Lines +
Live Call Routing**



**Configurable On-
Call Schedules**

OnPage delivers an intelligent **critical alerting and on-call management solution** that helps teams maintain system uptimes and protect critical infrastructure. With OnPage, teams are empowered to **quickly respond to critical incidents**, with the goal of improving coordination and response metrics, while maintaining SLAs and employee morale.

Benefits

- ✓ Deliver urgent voicemails and emails as high-priority, loud phone alerts
- ✓ Reduce MTTR by notifying and mobilizing the right team member/s faster.
- ✓ Do more with less – facilitate incident response even with a lean workforce
- ✓ Facilitate secure team communication and collaboration
- ✓ Ability to override the silent switch and DND mode on all phones
- ✓ Visibility to real-time audit trails for escalation, delivery and response
- ✓ Reduce burnout: Create groups, enable escalation, assign to on-call schedules

“Since the beginning, OnPage made an impact to our company. Critical Alerts from customers (voicemails, emails etc) are being sent to the on-call technician and allowed managers to confirm an alert went to the correct on-call tech. It’s easy-to-deploy, setup and manage. Support has always been available and easy to work with.” – Rolando Montalvo, Link High

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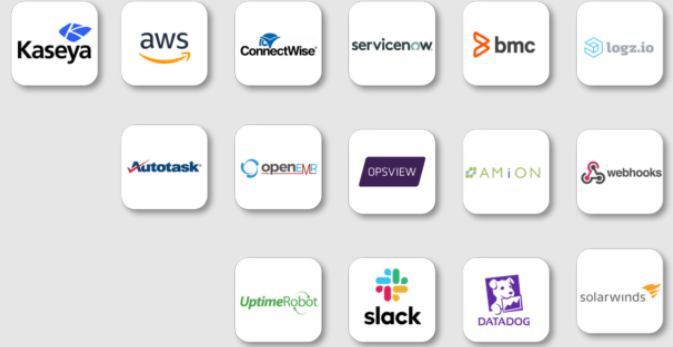
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Retrofit your Tech-Stack with Alert Management

OnPage fits seamlessly into your existing workflows and extends incident alert management to over 200+ popular collaboration, ticketing, monitoring, EHRs and scheduling tools. OnPage can integrate with any system **via email, webhooks and APIs.**



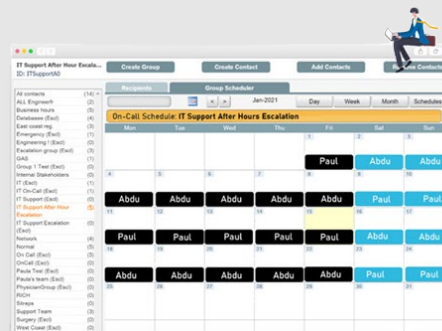
OnPage Phone App

- ☑ High-priority messages get delivered as loud, persistent, distinguishable alerts that even override the mute switch.
- ☑ Bi-directional, secure collaboration. Supports attachments.
- ☑ Access real-time, time-stamped message statuses.



Fail-Safe On-Call Management

- ☑ Gain an easy-to-maintain On-Call Scheduling capability that serves as your single source of truth.
- ☑ Establish escalation policies and routing rules to automatically escalate incidents to the right on-call staff.
- ☑ Allow members to edit their schedules with error-free coverage assurance
- ☑ Introduce accountability to on-call management with change logs.



You are scheduled to be #1 in the On-Call rotation starting in 30 minutes.
Your OnCall shift is from 13:00 PM EDT to 21:30 PM EDT.

