

# neusta data intelligence

Member of the team:tourism cooperation

## Mission



## Insights to action!

We enable our clients to use tourism market data intelligently and thus make databased, smart decisions. This enables you to gain a decisive competitive advantage. We accompany and support you on the way to the "Realtime Enterprise".



## Management team





**Andreas Wulfes** 

**Customer Success** 

- IT business engineer
- 15 years IT experience in tourism
- 5 years Data Science & Al experience
- Overall coordinator Knowledge4Retail consortium



Jens Bartel
Chief Technology Officer &
Solution Engineering

- 15 years of consulting & software engineering experience
- >4 years of DevOps experience in Cloud & Big Data environment



Dr. Daniel Nyga Chief Analytics Officer

- Senior AI/Data Scientist
- 10 years of research in datadriven knowledge acquisition and AI
- Successful founder in the fields of dynamic pricing and forecasting
- Scientist and lecturer at the University of Bremen



Guido Bennecke Senior Sales Manager

 25 years of experience in sales and development of tourism IT companies, among others founder of Ferien AG







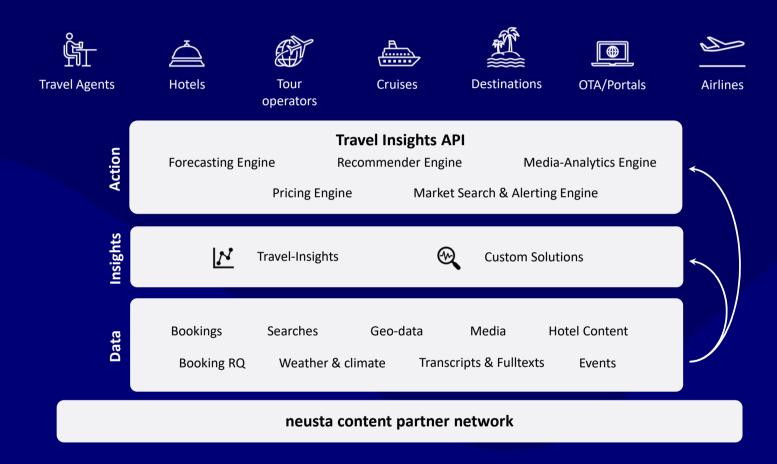


# 360° Travel Market Insights Platform



## From data to insights & actions









## **Problems**

Due to the complexity of the market, players in the tourism industry face major challenges.





#### **Demand for Travel Destinations**

How can I monitor the demand for different destinations (in real time)?



## **Timing of Promotions**

When is the best time for a promotion with which products?



## **Setting Prices**

How do I set the best possible competitive price?







## Analyze

Analyze booking requests and actual bookings according to various filter criteria (e. g. prices, hotels, flights, personas)



## **Intuitive Dashboards**

Get a quick overview of current market trends.



## **Comparison with Competitors**

Benchmark yourself against your competitors based on various criteria.





## Value Added



Revise Product
Offerings

You know the perfect timing for a promotion.

Identify Data

Quality Failures

You can identify, based on our data, anomalies in your self-collected data.

**7** Optimize Prices

You know how to set a competitive price.

5 Identify
Unavailabilities

You know which offers are in high demand but currently not available.

3 Identify Growth Potential

You can monitor the demand of different travel areas.

Monitor Own Market Share

You know where you are gaining or losing with precise market share data.



## Al @ neusta data intelligence

We think of our platform solutions as "Al ready / Al first".

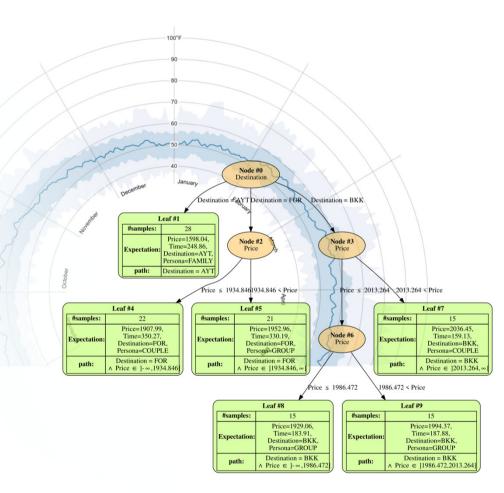
#### Our models:

- Combine state-of-the art research from the University of Bremen with many years of experience from countless real-world projects
- Work with minimal model assumptions
- "Explainable AI": interpretable representation in a white-box model with comprehensible rationale
- Allow easy combination of numerical and categorical parameters in a single model

#### Advantages:

- Queries regarding all aspects possible against a single model: P(Q | E)
- Confidence-classified predictions
- Efficient training allows frequent updates









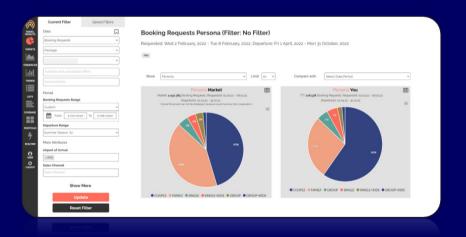
## Products and Services



# Travel Insights

Market Intelligence Suite

Analytics SaaS-Offering for all players in the travel domain.





## **Cloud-Based**

Our cloud-based solution allows to benefit from a combination of different data sources and to make improved decisions based on them.

## API

Enables to request our data via REST-API

## **Artificial Intelligence**

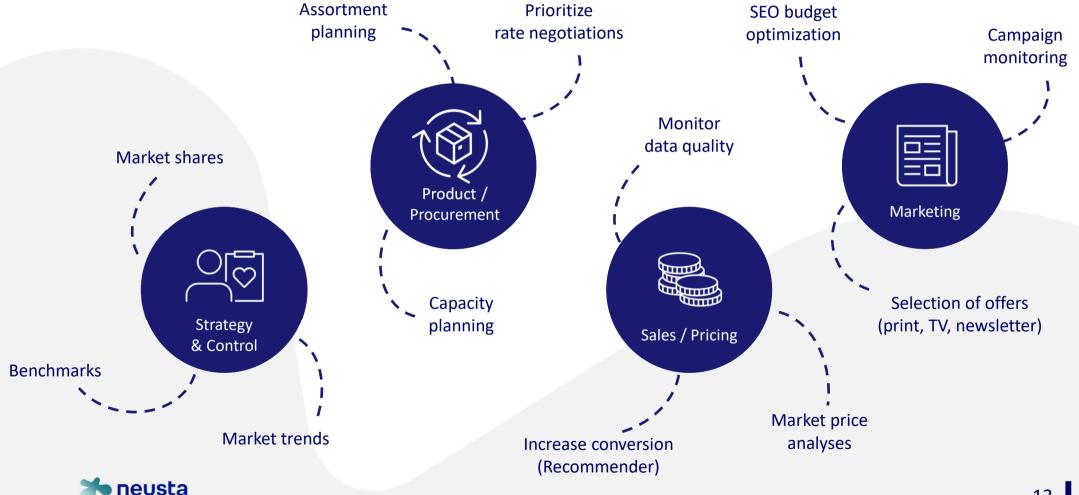
Enables data-driven decisions and therefore a decisive competitive advantage for our customers (e. g. price prediction)

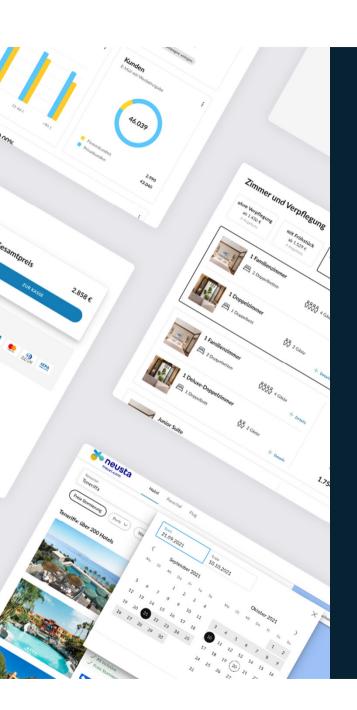
## **Expertise**

We offer a unique combination of decades of experience in the tourism industry coupled with state-of-the-art solution engineering expertise.

## **Use Cases**







# ndi Catalyst

Our API based services for OTAs and touroperators

## Sorting by relevance / recommender service

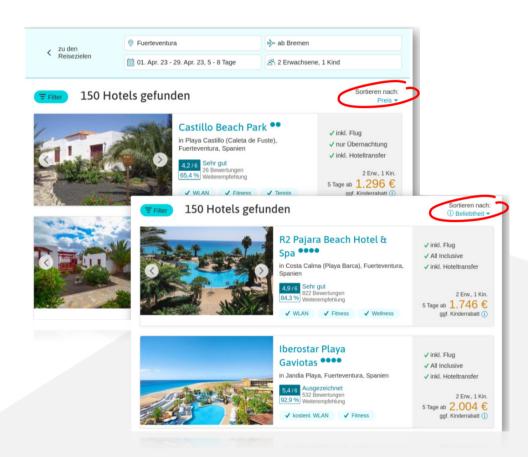
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#### **Intelligent sorting**

- Sorting of the results list based on conversion probability
- Service considers overall market trends as well as special features of the OTA
- Top results based on, among others:
  - Tourist region
  - Time of search / travel period
  - Persona / traveler
  - Hotel attributes / filters

#### Simple & reliable integration

- Available via Amadeus IBE Advanced or standalone
- Simple JSON REST API, fast connection
- Response times < 150ms</li>
- Automatically scaling to millions of requests per day and heavy load peaks without performance loss





## "Was-Price" Service

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#### Increase visibility of bargains

- Add was prices and relative discounts to your travel offers
- Determination of was prices based on market prices of identical travel offers (same accommodation, travel duration, room & board type, number of full paying travelers, departure & arrival airports) in the preceding 30 days with similar departure dates
- Multiple methods for Was Price calculation: Minimum price, maximum price, average price with configurable travel windows

#### Soon available

- General availability via Amadeus IBE Advanced or standalone from Q2/2023
- Simple JSON REST API, fast connection
- Automatically scaling to millions of requests per day and heavy load peaks without performance loss

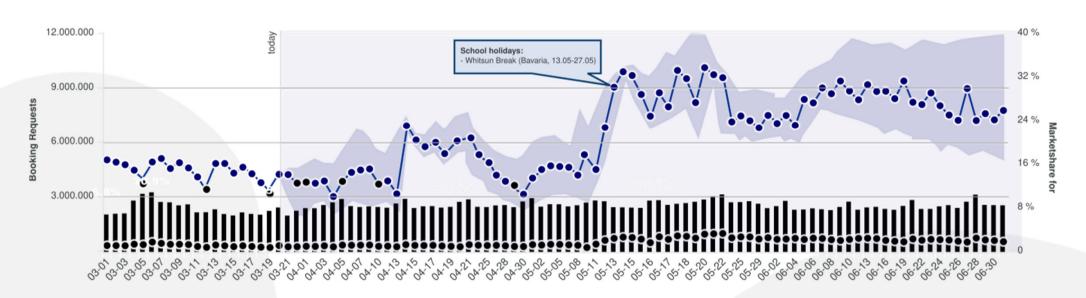




## **Demand Forecast**

#### Demand Prediction per Day, 90 days ahead





#### **Anticipate future market developments**

- Predict demands and prices based on historic booking data
- Prediction corridor with varying uncertainty
- Includes extrinsic events (e.g. vacations, public holidays, ...)
- Price and portfolio optimization

### **Coming this Year**

- General availability from Q4/2023
- Simple JSON REST API, fast connection
- Automatically scaling to millions of requests per day and heavy load peaks without performance loss



## **Analytics as a Service & Consulting**



#### **Our services**

- Deliver your data to our elastic cloud data lake
- Get custom dashboards and self-service analytics based on your data
- Combine with our market data extracts to create benchmarks and analyze your market share
- Receive custom reports and alerts via E-Mail or file transfer

### We support with our expertise in

- MS Power BI
- Apache Superset
- Qlik Suite
- TIBCO Spotfire







## **Your contact**



**Andreas Wulfes** Managing Director











## Thank you!

