Enterprise Chat

Level Up your Business Productivity
What is Enterprise Chat?

An **AI-powered website** enabling users to interact with a large language model through a chat interface.

Built with **privacy and responsibility at the core**.

A **user-friendly platform** to create and share chat sessions and prompts.

Users can **customize the personality, audience, format**, etc. to tailor their desired outputs.

Revolutionize Productivity

Unleash the power of Generative AI for your Enterprise with Hitachi Solutions.
Security at the Core

Samsung bans use of A.I. like ChatGPT for employees after misuse of the chatbot

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Arjun Kharpal
@ARJUNKHARPAL

Key Points

- Samsung is restricting the use of so-called generative artificial intelligence tools such as ChatGPT for employees after the company discovered misuse.
- The South Korean technology giant confirmed it was restricting the use of generative AI through the chatbot.
- Samsung told employees to take precautions and not share sensitive information outside of work and advised workers not to use the software.

To learn more about Microsoft's privacy and security commitments visit the Microsoft Trust Center

- Azure OpenAI brings uncompromising privacy and data security
- Deployed in your tenant (you have control)
- Training data provided by the customer is only used to fine-tune the customer's model and is not used by Microsoft to train or improve any Microsoft models.
- Harmful content moderation opted into by default
Intuitive Chat Session

- Simple Chat Interface
- Accessible Prompt Library
- Formatted Responses
- Plugins for your data

COMING SOON!

- Shareable chat sessions
- Voice-to-Text
- Suggested Actions
Collaborative Prompt Engineering

- Create Robust Prompts
- Share Productivity Gains
- Organized and Searchable
- Upvoting

COMING SOON!

- Allow for sequential prompts
- Feedback/Comments
Easily Incorporate Other Data

COMING SOON!

- Bring relevant information from other data sources
- Interact with your data to **gain deeper insights**
- **Extensible** to include unstructured and structured data
- Customized Data Models to make things **easy** for users
Improving productivity today

- **Estimation and proposal generation:** As I am estimating work, I’ve found that E4C is fantastic at modeling staffing scenarios and providing a nicely formatted table. I can then refine it with further prompts.

- **Rewording email responses:** Sometimes I have something I want to say, but I can’t find the most efficient way to say it. I will type into E4C the main points I want to make and ask it to reword it to get suggestions how to communicate the thought in an understandable manner.

- **Making technical answers more understandable to non-technical audiences:** I can enter in what I want to communicate and say, “pretend you are explaining this to a 12-year-old.”

- **Produce realistic business processes.** For example, say you are selling an ERP to an electronics manufacturing company, rather than starting from scratch with their order to cash process, ask E4C to suggest a business process to you. We used this approach to create a more realistic demo for Russell Investments by getting a sample Account Onboarding process.

- **Saving me 10-15 hours each week!**
What does Responsible AI mean for you?

We can help answer the question, “What is this? And how do I explore responsibly?”

Responsible AI exploration is about more than avoiding risk.

Responsible AI exploration is about answering the questions “What is OpenAI?”, “What are others doing?”, and “Can this apply to us?”

Responsible AI exploration is about how to enable business transformation with generative AI safely and centred around real business value.
AI Journey for **Value Realization**

### Phase 0: Transform and Govern

**AI Exploration**
- Identify **bottlenecks** or **frustration points for people** today
- Understand the potential benefits (**KPIs, OKRs, ROI**)
- Ensure we can **measure results** (before and after)
- Modernize the **business processes** to **drive efficiency, customer satisfaction, and an improved experience**

**Experiment Now**
- Setup **secure Enterprise GPT** portal
- **Prep environment** for data enrichment

### Phase 1: Value Realization

**AI MVP**
- Build and deploy initial **high value AI MVP**
- **Measure results**
- **Repeat and scale** with new use cases

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**Phase 0 Pricing**

**AI Exploration Envisioning**
- $40,000

**Experiment Now**
- $5k / Month (200 Users)

**AI MVP**
- TBD based on Client Priorities and Workshop outputs
What an **AI Envisioning Workshop** will look like

By viewing any business problem from a variety of perspectives we identify AI solutions that may not have been intuitive when only viewed from one lens.

### Set Ground Rules

Leave the titles and egos at the door. In here, we keep it nimble, and everyone is responsible for the opportunity. So, let’s roll up our sleeves and get ready to share perspectives.

### Understand & Explore

Gain clarity on the client’s perspective of the opportunity. Reframe and view each part of the opportunity in the lens of People, Process, Technology, and Data to really understand the full picture.

### Insights & Analysis

Curate insights from each perspective and identify connections. Prioritize insights based on potential impact and business value. Synthesize into opportunity vision and initial hypothesis.

### Invent & Test

Generate ideas that bring the initial vision to life. Prototype ideas with the most valid business case, associated business value, and technological feasibility. Test and prioritize based on business impact.