

Virtual Branch

Discover a customised remote service solution through our Virtual Branch. This innovative tool offers personalised customer interactions via video calls, addresses security concerns, and ensures compliance. Expedite onboarding for new clients and assist in authenticating returning ones. Seamlessly sign documents online, eliminating the need for physical branch visits.



Trusted by Companies Worldwide

Luminor

Swedbank 

SEB

B FJORD
BANK

smeBank

Ondato Virtual Branch



Creates efficient processes for dealing with clients



Allows for better optimisation with time and location



Ensures accessibility for clients from anywhere



Secures client relationships with KYC tools

Benefits



Time-saving process



Saves human resources



Allows for simpler scaling



Easier digital process for global companies

International Compliance Certificates



Get in touch

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ondato

Luminor Case Study

Ondato was tasked with providing Luminor's customers with fast and intuitive ways to open an account following the highest security and compliance requirements. We helped Luminor Bank onboard its customers from all Baltic states in under 1 minute. The new solution allowed remote customer identification, using multi-level verification checks that include an automated review of the customer's data and documents in databases and registries.

Now becoming a customer of Luminor bank, a person or business entity no longer needs to go to their branch physically. An internet connection is all they need to open an account and a bank employee will reach out to them via a video call, ensuring a smooth process.

Luminor

"The new solution shortens and facilitates opening the account. Identity verification is performed by reading biometric data and using multi-stage checks, which span corroborating client data and documents in registers and databases. After a brief video call with a bank consultant, you will be able to begin using the bank's services."

Jevgenijs Kazanins,
head of daily banking products
for the Baltic States at Luminor

What is Ondato?

Ondato is a tech company that streamlines KYC and AML-related processes for businesses. Our SaaS-based solutions offer AML compliance processes from an identity verification service and business onboarding to the entire client lifecycle and user-based management. Our culture is based on cooperation with our clients, and by solving their business problems, we're contributing a safer digital space for everyone.

Benefits:

- ✓ Global coverage for 192 countries
- ✓ 15,000+ AML sources available for most accurate data
- ✓ 24/7 support to answer any questions you may have
- ✓ Simple, easy-to-use process with no additional IT resources

Explore Our KYC and AML Solutions



Identity Verification

Onboard new users remotely



Business Onboarding

Onboard business clients remotely



Customer Data Platform

Manage your customer data from a centralised hub



Authentication

Streamline returning users' journeys



Age Verification

Document-free age authentication



AML Screening and Monitoring

PEP, sanctions and reputational risk media checks



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