

Copilot for Microsoft 365 Flight Plan: Pre-Flight Check Data and Security Readiness Workshop



The Problem

Copilot for Microsoft 365 is a whole new way to work thanks to the integration of AI into our normal business tasks that allow us to be more productive and bring forth new insights from the documents we interact with. These new capabilities also bring challenges to adoption, security, and compliance within our environments.

Organizations may find it difficult to maintain consistent controls and policies for interacting with Copilot for Microsoft 365 and never realize the potential benefits without introducing significant risk. The issues are around how to:

- Maximizing the business value of Copilot for Microsoft 365
- Handling increased data compliance and security risks
- Setting boundaries and policies for usage
- Steering innovation and integrations with Copilot for Microsoft 365
- Monitoring data access and exfiltration





The Solution

Spyglass's **Copilot for Microsoft 365 Pre-flight Check (Data and Security Readiness) Engagement** is focused on all the Identity and Data protection components that need to be accounted for to help prevent the access and exfiltration of any data that should not be performed. Readiness can focus on planning, strategy to implement, and/or the actual implementation of the controls and solutions.

Identity and Access Management (IAM)

The Readiness engagement will dive into the ins and outs of handling the required IAM controls and processes. These processes will be used to protect, monitor, and control who has access and how they view information presented within Copilot for Microsoft 365. This will evaluate and leverage solutions that include:

- o RBAC
- Conditional Access
- Identity Protection
- External Identity handling
- Auditing and Logging

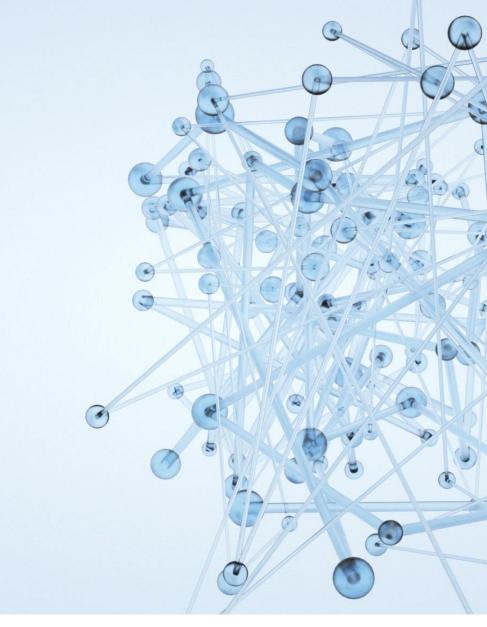
Data and Information Protection/Governance

The Readiness engagement will work to establish the necessary controls and requirements to protect and govern data and information within Copilot for Microsoft 365 and its sources. This will evaluate and leverage Microsoft Purview solutions that include:

- Data Loss Prevention
- Sensitivity Labels
- o Retention Policies and Labels
- o Sharing Internally and Externally
- Auditng and Logging

Engagement and Final Deliverables

- Length will depend on scope and activities included in the Readiness but often will range from 1-6 weeks of effort.
- Summary Document





Copilot for Microsoft 365 Flight Plan to Secured Deployments

Phase 2 **Readiness Assessment Pre-Flight Check** Phase 1 **Business Value** Review existing Data **Advisory Services** Governance Check In Review existing access control Overview of capabilities **Determine AI readiness** Art of what is possible **Determine User readiness** Alignment to Roles **Potential Use Cases** ___ Management __ __

Phase 3

Adoption and Change Management

Boarding

Use Case Development
Training Development
Business Impact
Measurement

Change Management Planning Continuization

Phase 4

Deployment

Take-Off

Deploy Purview (DLP, Retention, etc.)
Address Identity and Access
Perform User Training

Tracking Usage

License Enablement

Phase 5

Extensibility

New Routes

Plugins

Connectors

Custom Connections

3rd party and LOB apps

Copilot Offerings

- .. Copilot Advisory Services (Check-in)
- . Copilot Readiness (Pre-flight Check)
- 3. Copilot Adoption and CM (Air Traffic Control/Boarding)
- 4. Copilot Deployment (Take-off)
- 6. Copilot Extensibility (New Route)

Copilot Maturity



Phase 2: Copilot for Microsoft 365 Pre-Flight Check (Readiness)

- Review existing Data Governance for:
 - Sensitive data
 - Retaining data
 - Performing eDiscovery activities.
 - Insider Risk Management (IRM)
 - Labelling for retention and classification.
- Review controls around
 - Role Based Access Control (RBAC)
 - Information Sharing (Internal and External) within the organization
 - Visibility into permissioning, data sharing, and sensitive data usage.
 - Connections to data across the organization.
- Determine AI readiness by looking at:
 - Corporate Cultures
 - The organization and users' ability to accept change and new ways or working
 - Regulatory compliance that may limit scoping.
- Determine User readiness
 - Discuss Use cases to maximize ROI
 - Determine potential adoption rates of new technology

