LA Wallet Acceptance Guidelines

Introduction

LA Wallet is the only legally accepted digital driver's license in Louisiana, and the first in the nation. While feedback from the public has been overwhelming in interest and support, it's important that establishments accepting LA Wallet are well-equipped and trained to do so.

"Hands-off" / "No-touch" Practice

LA Wallet was designed so that law enforcement and anyone else validating or verifying the information on the app could do so without handling the citizen's device. The following visual and interactive features of LA Wallet are meant to be completed by the holder of LA Wallet and not by a law enforcement or other person accepting LA Wallet.

Verification Signs for Acceptance

Valid and Invalid Licenses

A license can easily be determined as valid or invalid by the green or red line across the top of the license that reads VALID or INVALID, respectively. VALID indicates the license holder is not suspended, revoked or any other non-VALID status and displays in green.

1. User opens LA Wallet on smartphone
2. User inputs PIN code
3. User "Taps to View" License
4. User shows license on smartphone to accepting establishment

Age 21 and Over

For licenses where the owner is 21 years of age or older, the license will be displayed horizontally, as in the view below.

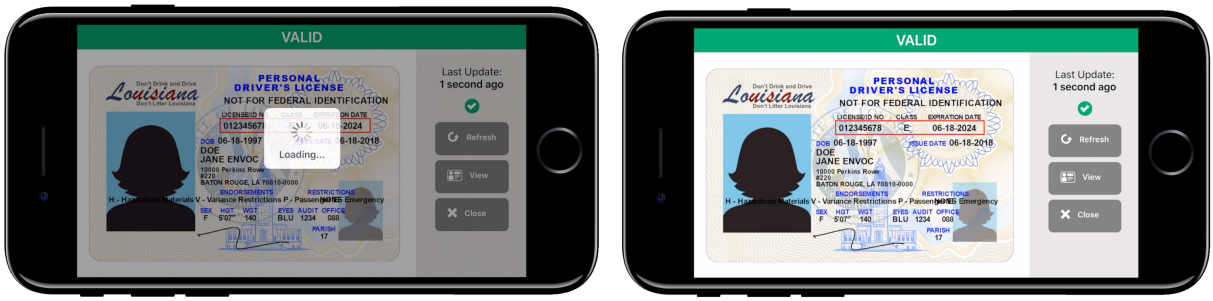
Age Under 21

For licenses where the owner is under 21 years of age, the license will be displayed vertically, as in the view below.

Refresh Button

The [Refresh] button is another interactive safeguard that will “phone home” to the DMV and re-validate the license, usually in less than 3 seconds. This dynamic feature ensures the app is updated with the latest status of the license and prevents a non-interactive screenshot from being presented. The elapsed time of the last update will also be updated above the [Refresh] button.

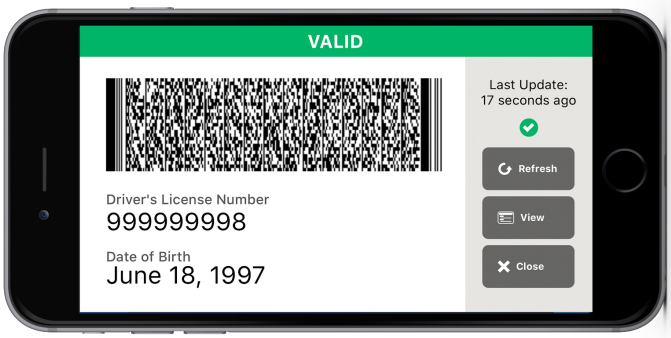
1. User taps “Refresh”
2. The device will display a “loading” indicator as it communicates directly with the OMV to update the license information
3. License status shows as “Last Update: 1 second ago” or another message to indicate the information was recently updated



View Button and Display of AAMVA 2D Barcode

If you need to view the license number more clearly and easily, the user can tap the “View” option, the middle button on the right side of the screen. The AAMVA 2D barcode is also displayed on this page which can be scanned by non-laser barcode scanners. These are in use by some law-enforcement agencies, retail merchants, and other age-verification checkpoints.

4. User taps “View”
5. The user allows license information on the smartphone to be viewed or scanned by accepting the establishment. Note: The AAMVA 2D Barcode contains all license details, not just date of birth implying that a user allowing his or her AAMVA 2D barcode to be scanned is passively allowing all license details to be communicated to a person with the scanner.



Security Seal

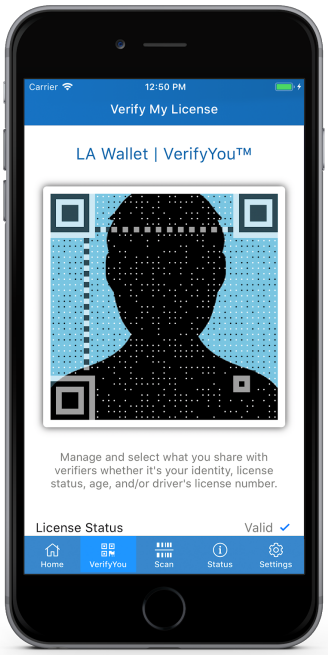
If you would like to see further validation that the license is actually in LA Wallet, you may ask the user to show the security seal. The user can press and hold the license on the screen to reveal the security seal as shown below.

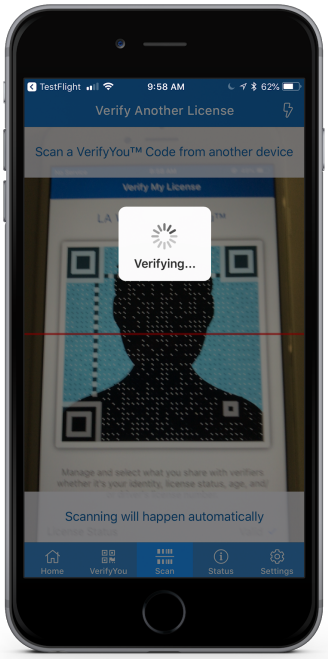
1. If in "View" mode, User taps "View" again to return to license
2. User presses and holds one finger on or around the license to reveal security seal
    a. The seal will disappear when the User removes his or her finger from the screen
    b. A sample of this interaction can be seen at point 1:39 on this video: https://www.youtube.com/watch?time_continue=100&v=Vppj7oNCI3U

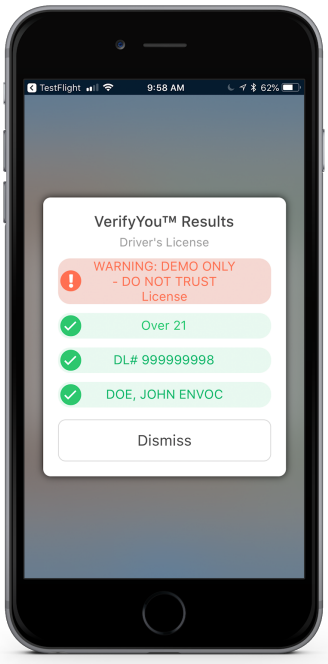
VerifyYou™

VerifyYou™ is a feature of LA Wallet which allows two people to agree to validate one or the other in a “hands-off” secure fashion. The “Verifier” is an LA Wallet holder who wishes to verify one or some aspects of another LA Wallet user called the “Presenter.”

1. The customer or presenter will open LA Wallet and select the VerifyYou™ option
2. The verifier will open their LA Wallet and select the Scan option
3. The verifier will scan the presenter’s unique VerifyYou™code to display verification







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